CSOSA Case Study: Doing More with Less
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ABSTRACT

With 1 in 32 adult Americans under correctional supervision, states are making budget-cuts that involve releasing non-violent offenders from jails and prisons to lower-cost community supervision programs. Although these decisions may alleviate the budgetary strains for states, shifting more of the correctional supervision responsibilities to community agencies will undoubtedly increase caseloads, create greater demand on local governments for behavioral, health, and human services, expand the need for affordable housing, and challenge localities in developing meaningful vocational and employment opportunities for this reentrant population.

CSOSA has implemented an Enterprise Data Warehouse that supports its analytical and performance reporting approaches to identify the multi-dimensional patterns of risk offenders and tracking/monitoring the appropriateness of supervision and service delivery interventions necessary to mitigate identified risk. By investing in EDW and advanced analytics projects, CSOSA executives are able to make key business decisions that are data-driven and result-oriented. Given the climate in government to ‘do more with less’ (being efficient and effective), this presentation will highlight lessons learned in the area of managing high risk offenders within a DMWL context.

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