Troubleshooting SAS® Foundation and SAS® Enterprise Intelligence Platform Installs, Changing the SAS® Environment, and Troubleshooting SAS® Application Servers

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ABSTRACT

This is a condensed version of Wednesday's 10:00 a.m. and 11:00 a.m. combined presentation.

A. Troubleshooting Your SAS® Foundation and SAS Enterprise Intelligence Platform Installs

Part A covers recommended steps to reduce problems with your initial installation of the SAS Foundation and the SAS Enterprise Intelligence Platform. These troubleshooting techniques can help you prevent having to spend extra hours completing your installation. Topics to be covered include creating SAS® software depots, identifying software conflicts, diagnosing errors, and understanding why Administrator access to the system is required to perform the SAS installs.

Note: The presentation will be based on the Windows platform, but information for UNIX and z/OS also will be provided.

B. Changing your Environment after Your SAS Enterprise Intelligence Platform Install

Part B discusses various aspects of changing your SAS Enterprise Intelligence Platform environment. Topics include moving SAS® 9.1.3 Application Servers—such as the SAS Workspace Server and the SAS Stored Process Server—from an existing environment to a new machine and moving metadata repositories from old to new machines. Important information and details will be provided which will help for future SAS® environment change considerations.

C. Troubleshooting the SAS® 9 Application Servers

Part C gives you an understanding of the SAS® 9.1.3 Application Servers, their interactions, and how to troubleshoot them.

No paper was submitted for publication.

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