Paper 312-2007

What You Always Wanted to Know about Hot Fixes and Service Packs but Never Asked

Sandy Gibbs, SAS Institute Inc.

ABSTRACT

What is a service pack? What is a hot fix? What is the difference between a service pack and a hot fix? This presentation provides the definitions and explains the differences. Topics to be discussed include:

* Which philosophy should I follow when determining which hot fixes should be applied?
* Why are some hot fixes no longer available?
* Are service packs cumulative?
* How can I find out which hot fixes or service packs I have installed?

No paper was submitted for publication.

CONTACT INFORMATION

Sandy Gibbs
SAS Institute Inc.
sandy.gibbs@sas.com

SAS and all other SAS Institute Inc. product or service names are registered trademarks or trademarks of SAS Institute Inc. in the USA and other countries. ® indicates USA registration.

Other brand and product names are trademarks of their respective companies.