ABSTRACT

SAS® Configuration Troubleshooter helps reduce the complexity of your SAS®9 environment by allowing administrators to have specific questions about their platform answered automatically. SAS Configuration Troubleshooter quickly and painlessly retrieves the required details from various locations (i.e., servers, repository, and configuration files), presents the results in a drillable GUI-based framework, and then provides a discussion of those results. This allows the administrator to increase their efficiency in exploring information, problem resolution, and system maintenance.

SAS Configuration Troubleshooter not only asks the more general predefined questions that come with all SAS Configuration Troubleshooter installs, SAS Configuration Troubleshooter also provides a GUI-based mechanism that allows the administrators to define their own questions. This flexibility allows the administrators to customize system explorations to fit the nuances of their own particular company, industry, or business model.

This paper shows how the SAS Configuration Troubleshooter will (1) reduce the time required for installation and maintenance, (2) automate configuration information retrieval to allow the admin to explore the relationships between configurations, and (3) allow administrators to define the questions that they want to ask of their platforms.

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