MIS Swiss Telecom PTT

by

Jürg Winzeler
Products and services of Swiss Telecom

Telecommunication within Switzerland and worldwide:

- Telephone
- Mobile phone
- ISDN
- Fax
- Videoconference
- Leased circuits
- Equipment for almost all services
Swiss Telecom PTT

Views and multilanguage application

German

French

Italian

Headquarter

CEO

17 Regional Directorates

View

View

Business Customers

Mobile

Networks

Personnel

Financial

Telcom International

Research

17 Regional Directorates

Business Customers

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Research

SEUGI 95
Swiss Telecom PTT

Security concept

CEO

Special Key Figure

Special Key Figure

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Special Key Figure

Special Key Figure
General proceeding

- Definition of Key Figures
- Looking for a sponsor (CEO)
- Availability of figures
- Immediate start = Prototyping

- Development of DSS

- Implementation
  12 managers in the HQ
  17 managers in the regions

Think big – Start small

Individual combination of all available figures
The very first multidimensional DSS within SAS-Application

- 6 Dimensions (Organisation, Product, KeyFigure, Version, Period and Region)
- Each dimension contains members
- Each member can be selected
- Creation of new members by calculating
- Individual graph