

Software License Renewal Instructions

SAS® Marketing Operations Management 6.3

SAS software is licensed on a calendar basis. In order to run your licensed software, you must apply the SAS installation data file (SID file) to renew your software.

Note: Once a new SID file is obtained from SAS for SAS Marketing Operations Management, the following instructions are to be followed to apply the new SID file on the existing SAS Marketing Operations Management installation to ensure that the software is renewed and continues to work. These instructions are to be followed by a SAS Technical Support person or a person who has authority, access and technical competency to apply the new SID file to renew the customer installation.

Software Renewal Overview

These instructions explain the process of renewing your SAS 9.4 software license:

- A. Obtain Your SID File
- B. Apply your SID File

A. Obtain Your SID File

A SID file must be applied when the license period has expired, and/or there has been a change in the SAS software products covered by the license.

- If you have added products, you must perform an add-on installation of those products using the new SID file.
- If you have no product changes or you have dropped products, you just need to renew the license.

The SID file name is in the format `SAS94_order-number_site-number_host-platform.txt`. For example,

`MOMFDNBNDL940_111ABC_70000000_Win_x64_wrkstn.txt` or
`MOMSDMBNDL940_111ABC_70000000_Win_x64_wrkstn.txt`

You should add the SAS installation data file to the `sid_files` directory of the SAS Software Depot, rather than replacing the SID file that was delivered with the original order.

The information below is an overview of the software renewal process and the part that the SID file plays in it. For all the documentation needed for your installation, please visit Install Center, <http://support.sas.com/installcenter>.

SID File in the SAS Software License Renewal Order E-Mail

When it is time to renew your SAS software license, or if additional SAS software products have been ordered, your designated installation representative receives an e-mail from SAS Software Orders. One or more text files, including your SID files, are attached to this e-mail.

Use the instructions provided in the e-mail to save the file to disk. It is recommended that you save this e-mail and file attachments to your SAS Software Depot\sid_files directory or to your local hard drive.

It is important that your SAS installation data be stored in a location where regular backups occur. Without the data in the SID file, you will not be able to renew your license or add any newly licensed products to your existing SAS 9.4 installation.

Requesting a Temporary SID File

For emergency situations, you can download a temporary SID file that will extend the use of your licensed SAS software products for six days. Please visit SAS Support's License Assistance page, <http://support.sas.com/techsup/license/> and click **Request a temporary license extension for all SAS releases**. For security purposes, you will be prompted for your SAS Profile credentials. If you do not have a SAS Profile, you can create one from the License Assistance page.

B. Apply your SID File

Follow these steps to renew your license for SAS Marketing Operations Management:

1. On SAS Marketing Operations Management server installation(s), find the SID file location.
 - a. To locate SID file location, open the file "`<installation dir>\Configuration\XML\Assetlink.xml`", on the SAS Marketing Operations Management Web Services server and find the text "`<SIDFILELOCATION>`".
 - b. Make a note of the current SID file path along with SID file name.
2. Go to the SID file path or location where current SID file is present.
3. Rename the existing SID file with another unique name (for example, `old_<sidfilename>`).
4. Copy the new SID file (that has been received from SAS) to the folder location alongside the renamed SID file.
5. Rename the new SID file with the original SID file name that you noted in step 1b.
6. Restart the IIS service and all the SAS Marketing Operations Management windows services on the Solution Server.
7. The license should now be renewed on this installation.

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