



360 Discover EXT Changes

GCS Customer Notification Number: 2018-06	Notification Date: June 27, 2018
Products: 360 Discover	Release & Date: 18.07
Purpose: Change to 360 Discover Extract table	
Version #: Final	Action Dates: By 18.07 release date

Overview

Previously, because of the way 360 Discover processes data, the Discover extract tables available for download were at least 4 hours delayed. For example, if at 5PM customers looked for data from 4-5PM, they would only find data from 12-1PM.

Upcoming Changes

SAS has recently upgraded the 360 Discover data processing infrastructure to allow for faster preparation of customer data. To make that data available, a change to those Discover extract (EXT) tables is required. With this release, the most recent data available will appear in the Discover extract tables immediately. (DETAIL tables are unchanged.) This means that there will be some duplicative data, as well as data that has been updated since the last time the query ran. This will require customers who download that data to load the new records with an UPSERT, in order to only update saved records where the data has changed.

As an example, now a customer querying data at 5:01PM will receive not only Discover data from 4-5PM, but also 12-5PM, which will include both duplicate data from before as well as updated data for sessions that were still active at the last hourly cutoff.

Effective Release

This change will go into effect in the 18.07 release.

Impact and Action Required

This only affects 360 Discover customers using the Data Export API.

Prior to the 18.07 release, customers will need to load new Discover data using an UPSERT process, rather than an APPEND, or query the data using the latest record in the EXT table based on the LOAD_DTTM parameter. This can already be done for all EXT tables.

For further questions, please contact:

SAS Technical Support and/or your Global Customer Success Manager