

Use this QuickStart Guide to help get your software installed as quickly as possible.

Several of the steps in this *QuickStart Guide* refer you to more detailed installation documentation. You can use a Web browser to view this documentation from either of the following locations:

- the **Documentation for Installing and Configuring SAS** CD, found inside the lid of your installation kit. (To begin, insert the CD into your CD-ROM drive and open `\documentation\eng\index.html`.)
- the Install Center section of our Web site, which is located at <http://support.sas.com/documentation/installcenter/913/kit/index.html>.

You can always find the most recent version of the installation documentation on the Install Center site.

- 1 Review the SAS Order Information sheet in this Getting Started folder.**
  - It is important to make sure that you have received the right software.
- 2 Review the *Alert Notes* and *System Requirements* to note issues that might affect the installation of your SAS software.**
  - Open either the **Documentation for Installing and Configuring SAS** CD or the Install Center, and select “Planning Installation Edition Kit.”
  - To see the *Alert Notes*, select the Alert Notes link for your operating system in the “Pre-Installation” section under “Alert Notes.” For the *System Requirements*, select the System Requirements link for your operating system.
- 3 Locate your SAS Installation Data (SID) file, which is attached to the Software Order E-mail that was sent to your SAS Installation Representative.**
  - You will need the data to complete your installation. Each SID file contains the licensing information, called the SETINIT, that is needed to complete your installation.
  - If you did not receive a SID file, contact the SAS Installation Representative at your site.
  - To have your SID file resent, go to <http://support.sas.com/adminservices-SID>.
- 4 Uninstall any SAS 9.1.3 preproduction software.**
  - For instructions, open either the **Documentation for Installing and Configuring SAS** CD or the Install Center, and select “Planning Installation Edition Kit.”
  - Scroll to the “Installation Instructions--SAS 9.1.3 Foundation” section under “Installation” and select “Installation Instructions--SAS 9.1.3 Foundation for UNIX Environments.”
  - In the document that opens, refer to the section titled “Uninstalling SAS Software.”
- 5 Complete the pre-installation checklist.**
  - To locate the pre-installation checklist, open either the **Documentation for Installing and Configuring SAS** CD or the Install Center, and select “Planning Installation Edition Kit.”
  - Select “Pre-Installation Checklists” in the “Pre-Installation” section.
  - Please note that, depending on your order, additional pre-installation tasks might be described in your Road Map(s), or in the documents that you are referred to by the Road Maps.
- 6 Follow the instructions in the enclosed Road Map(s).**
  - The enclosed Road Map(s) describe the order in which your installation kits should be installed and how to proceed with the installation and configuration of your software.
  - You should **not** install the software from any installation kit more than once unless you are specifically directed to do so.
  - If you have Road Maps for multiple solutions, consult a SAS representative to determine the order in which you should use these Road Maps.

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## Tips and Alert Notes

For the latest installation news, visit these sites for tips and Alert Notes that may not be in your documentation:

- What's New in SAS 9.1.3  
<http://support.sas.com/documentation/whatsnew/index.html>
- Alert Notes  
[http://support.sas.com/techsup/search/alert\\_search.html](http://support.sas.com/techsup/search/alert_search.html)
- General support for SAS issues (including a link to Tech Support)  
<http://support.sas.com>

## Technical Support

Should you need assistance with the software, we ask that only the SAS Installation Representative or the SAS Support Consultant call our Technical Support Division. For U.S. and Canadian customers, support is provided from our corporate headquarters in Cary, North Carolina. You may call (919)677-8008, Monday through Friday.

Customers outside of the U.S. can obtain local-language technical support through the local office in their countries. Customers in these locations should contact their local office for specific support hours. See

<http://support.sas.com/techsup/contact/index.html> for contact information for local offices.

Before calling, you may want to explore the SAS Institute Technical Support Web site at

<http://support.sas.com/techsup/>. The Technical Support Web site offers a Knowledge Base, FAQs, Technical Support Documents and more that may answer your questions. This Web site also provides a mechanism for reporting problems.

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