

# Addressed Issues

## SAS 9.1.3 Service Pack

The SAS 9.1.3 Service Pack contains fixes for a variety of SAS applications. For the full list of affected applications and issues addressed for each application, please go to [http://ftp.sas.com/techsup/download/hotfix/d9\\_sp4\\_issues\\_addressed.html](http://ftp.sas.com/techsup/download/hotfix/d9_sp4_issues_addressed.html). At that Web site, select the product you are interested in for a list of SAS Notes resolved by the SAS 9.1.3 Service Pack. You may then drill into each SAS Note itself for more details on individual fixes.

Instructions for installing the SAS 9.1.3 Service Pack are located in a separate document, the *SAS 9.1.3 Service Pack Installation Instructions*.

SAS Installation Coordinators and Support Representatives are the first support contact for SAS users. These SAS Support Personnel at your site have problem-solving tools and knowledge of site-specific SAS information that can expedite the resolution of your problem. SAS Support personnel who are unable to resolve the SAS user's problem can refer the SAS user to SAS Technical Support.

For U.S. and Canadian customers, support is provided from our corporate headquarters in Cary, North Carolina. You may call (919) 677-8008, Monday through Friday to contact U.S. Technical Support.

Customers outside of the U.S. can obtain local-language technical support through the local office in their countries. Customers in these locations should contact their local office for specific support hours. See <http://support.sas.com/techsup/contact/index.html> for contact information for local offices.

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