

# Software License Renewal Instructions

## SAS® 9.1.3 on OpenVMS™ Alpha Software

### Renewing SAS Software

The SAS system is licensed on a periodic basis. You will receive new license information whenever you renew your existing SAS System license or add additional products to your license. The license information you receive is in the form of SAS Installation Data file (SID file), which includes your SETINIT. You must apply your SAS Installation Data to the SAS System before your licensed software will run.

### *SID File for Software Renewals*

At the time of your SAS software order, your designated SAS Installation Representative is sent an email containing your SID file as a text file attachment. Within the email are instructions for saving the SAS Installation Data to disk. Once you have saved your SID file, follow the steps below to apply it to the SAS system.

### *Installing Additional Software*

If you are installing new software to your existing license, SAS Setup will automatically apply your SID file when you install the software. Follow the directions in Chapter 2, "Installing the SAS System" of the Installation Instructions for SAS 9.1.3 Foundation for OpenVMS Alpha for instructions about how to install SAS software.

### *Renewing Installed SAS Software*

If you want only to renew your license and apply your new SAS Installation Data to your existing SAS installation, take the following steps:

1. Run SAS Setup from SASROOT, @disk:[directory] SASSETUP.COM. Make sure you have the appropriate privilege to update files in SASROOT.
2. Select Run Setup Utilities from the SAS Setup Primary Menu.
3. Select Renew SAS Software.
4. At the prompt, enter the filename or directory path containing your SAS Installation Data. Specify the directory location for your saved email attachment. See the previous section titled "SID File" for more information.
5. Your SID file is applied immediately. SAS Setup will report if the task was completed successfully or not. If errors occur, a message is displayed indicating the log files you should check. If the SAS Installation Data applies successfully, you can enter Q to quit SAS Setup and run the SAS System normally.
6. Restart all SAS processes after renewing your software.

In order to use any newly licensed products included in a new SID file and for new expiration dates to take effect, you must restart all SAS Servers and SAS Spawners after applying the new SID file.

## **Contact SAS Technical Support**

Technical support is available to all customers who license SAS software. However, you are encouraged to engage your designated on-site SAS support personnel as your first support contact. If your on-site SAS support personnel cannot resolve your issue, they can [open a case with SAS Technical Support](#) to report your problem.

Before you contact SAS Technical Support, explore the SAS Support website at [support.sas.com/techsup/](https://support.sas.com/techsup/). This site offers access to the SAS Knowledge Base, SAS communities, and other materials that might answer your questions.

When you contact SAS Technical Support, you are required to provide information, such as your SAS site number, company name, email address, and phone number, that identifies you as a licensed SAS software customer.

## **Request a Temporary SID File**

For emergency situations, you can download a temporary SID file that will extend the use of your licensed SAS software for 15 days. To begin, log in to your SAS account at <https://my.sas.com>.

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