

Software License Renewal Instructions

SAS® 9.1.3 for UNIX®

Renewing SAS Software

The SAS System is licensed on a periodic basis. You will receive new license information whenever you renew your existing SAS System license or add additional products to your license. The license information you receive is in the form of the SAS Installation Data file (SID file), which includes your SETINIT. You must apply a valid SID file to the SAS System before your licensed software will run.

SID File for Software Renewals

At the time of your SAS software order, your designated SAS Installation Representative is sent an email containing your SID file as a text file attachment.

In addition to the email, your SID file is copied to a secure server at SAS for later retrieval. This gives you two options for retrieving your SID file to renew your license.

Within the email are instructions for saving the SID file to disk. You will also find your SAS Installation Key and Order Number for retrieving SID file over the Internet. Select an option for obtaining your SID file and follow the steps below to apply it to the SAS system.

Installing Additional Software

If you are installing new software to your existing license, SAS Setup will automatically apply your SID file when you install the software. Follow the directions in Chapter 2, "Installing the SAS System" of the Installation Instructions for SAS 9.1.3 Foundation for UNIX Environments for instructions about how to install SAS software.

Renewing Your Installed SAS Software

If you want only to renew your license and apply your new SID file to an existing SAS installation, follow these steps:

1. Run SAS Setup from !SASROOT/sassetup. Make sure you have the appropriate privileges to update files in SASROOT.
2. Select `Run Setup Utilities` from the SAS Setup Primary Menu.
3. Select **Renew SAS Software**.
4. Specify the appropriate source of your SID file when prompted. If you select the Internet, supply your SAS Installation Key and Order Number. If you select the file option, specify the path of the saved email attachment.

Your SID file is applied immediately. SAS Setup reports whether the task was completed successfully. If errors occur, a message is displayed indicating the log files you should check.

If the SAS Installation Data applies successfully, you can enter Q to quit SAS Setup and run the SAS System normally.

5. Restart all SAS processes after renewing your software. Any newly licensed products included in a new SID file and the new expiration dates will take effect at that time.

If you have questions about your SID file or encounter problems renewing your license, please contact SAS Technical Support.

Contact SAS Technical Support

Technical support is available to all customers who license SAS software. However, you are encouraged to engage your designated on-site SAS support personnel as your first support contact. If your on-site SAS support personnel cannot resolve your issue, they can [open a case with SAS Technical Support](#) to report your problem.

Before you contact SAS Technical Support, explore the SAS Support website at support.sas.com/techsup/. This site offers access to the SAS Knowledge Base, SAS communities, and other materials that might answer your questions.

When you contact SAS Technical Support, you are required to provide information, such as your SAS site number, company name, email address, and phone number, that identifies you as a licensed SAS software customer.

Request a Temporary SID File

For emergency situations, you can download a temporary SID file that will extend the use of your licensed SAS software for 15 days. To begin, log in to your SAS account at <https://my.sas.com>.

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