Software License Renewal Instructions

SAS® 9.3 for UNIX®

Renewing SAS Software

SAS software is licensed on a periodic basis. You will receive new license information whenever you renew your existing SAS System license or add additional SAS offerings to your license. The license information you receive is in the form of the SAS installation data file (SID file), which includes your setinit.

You must apply a valid SID file to the SAS system before your licensed software will run.

Installing Additional Software

If you are installing new software to your existing license, SAS Setup automatically applies your SID file when you install the software.

SID File for Software Renewals

You have two options for retrieving your SID file to renew your license. At the time of your SAS software order, your designated SAS Installation Representative is sent an email that contains your SID file as a text file attachment. That email includes your SAS installation key and order number, which you can use to retrieve the SID file from the following location:

`https://support.sas.com/en/technical-support/license-assistance.html`

This site requires you to register and log in; it will then allow you to send the SID file to another recipient via email. After retrieving the SID file, refer to the instructions in the email message for saving the SID file to disk.

Complete whichever method you have chosen to retrieve the SID file. Renewals should be added to the `sid_files` directory rather than replacing the SID file that was delivered with the original order. Then proceed with the steps for renewing the software.

Renewing Your Installed SAS Software

To renew your license and apply your new SID file to your existing SAS installation, follow the steps below:

Note: *Use the same identity that was used to install the software.*

1. Stop all running SAS processes.
2. Run SAS Setup from `!SASROOT/sassetup`. Make sure you have the appropriate privileges to update files in SASROOT.
3. Select **Run Setup Utilities** from the SAS Setup Primary Menu.

4. Select **Renew SAS Software**.
5. Specify the path to the SID file.
6. Your SID file is applied immediately. SAS Setup will report if the task was completed successfully or not.
    - If errors occur, a message is displayed indicating the log files you should check.
    - If the SAS Installation Data applies successfully, you can enter `Q` to quit SAS Setup and run the SAS System normally.
7. You can restart all SAS processes after renewing your software. Any newly licensed offerings included in a new SID file and the new expiration dates will take effect at that time.

If you have questions about your SID file or encounter problems renewing your license, contact SAS Technical Support.

Renewing the Setinit on the Mid-Tier

If you have a SAS solution with software on the middle tier, the renewal process might require some extra steps. That process and the conditions for its use are described in the *SAS 9.3 Intelligence Platform: Installation and Configuration Guide*, located at `https://support.sas.com/documentation/cdl/en/biig/62611/HTML/default/n09019intelplatform00install.htm`.

Contact SAS Technical Support

Technical support is available to all customers who license SAS software. However, you are encouraged to engage your designated on-site SAS support personnel as your first support contact. If your on-site SAS support personnel cannot resolve your issue, they can create a case at the Customer Service Portal: `https://service.sas.com/csm`

SAS encourages you to explore the SAS Support website at `support.sas.com/techsup/`. This site offers access to the SAS Knowledge Base, SAS communities, and other materials that might answer your questions.

Request a Temporary SID File

For emergency situations, you can download a temporary SID file that will extend the use of your licensed SAS software for 15 days. To start the process, log in to your SAS account at `https://my.sas.com`.

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