

# Software License Renewal Instructions

## SAS® Data Loader 2.4 for Hadoop

### Steps to Renew Your License

1. Contact your SAS Installation Representative to renew your license. After you renew the license, you receive a Renewal Order Email that contains a new license file.
2. Save the license file that is attached to the Renewal Order Email to a directory on the computer that hosts the vApp.
3. If SAS Data Loader for Hadoop is running, make sure all running jobs have finished, and then save your changes.
4. Access the SAS Data Loader: Information Center. If necessary, play the vApp, and then open the Information Center by entering the web address that is displayed in the hypervisor window.
5. Click the Settings icon in the top right corner of the Information Center.
6. In the Settings window, click **Browse**, and then navigate to the directory that contains the new license file. Next, select the license file, and then click **Open**.
7. In the Settings window, click **OK**.
8. In the Applying Settings Changes window, click **Yes** to confirm your selection.
9. To begin using SAS Data Loader with the new license, restart the vApp in your hypervisor.

*Note:* The license remains valid for the renewal period designated in the Renewal Order Email.

### Tips for Managing Your License

- To find information about the license that is currently applied to SAS Data Loader:
  1. Click the **Help** menu, and then select **About SAS Data Loader** in the SAS Data Loader user interface.
  2. Click the **License Information** tab to access the following information:
    - The date when the license expires.
    - Site information, which is useful for when you contact SAS to renew your license.

- If you receive messages that your license is about to expire, contact your SAS Installation Representative to obtain your renewal license file. After the expiration date, the message states that your SETINIT has expired.
- For emergency situations, you can download a temporary license file that extends the use of your licensed SAS software products for six days.
  1. In a web browser, open the SAS Install Center, at:  
<http://support.sas.com/documentation/installcenter/index.html>
  2. Under **Site and Account Data** on the right side of the page, select **Request a Temporary License Extension**. You can also select **Resend the SAS Installation Data**.  
*Note: The license file is also referred to as the SAS installation data file (SID file).*
  3. After you receive your temporary license file, you can apply the license as described above in “Steps to Renew Your License.”

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