

TS - 746

Problem opening SAS FM planning form when using Secure Socket Layer.

SAS Financial Management 4.1 issue

Issue:

Some customers who wish to use Secure Socket Layer with SAS Financial Management may encounter a problem opening a financial planning form from the Financial Management web application. There may be a message from excel indicating that the document did not load correctly.

How to fix:

1. Make a backup copy of the formList.jsp file located in
[BEA_HOME]\user_projects\domains\SASSolutions\applications\
sas.solutions.finance.ear\sas.solutions.finance.webapp.war.
2. Replace the original formList.jsp with the updated formList.jsp in the location in step 1.
3. Stop the SAS Managed Server.
4. Start the SAS Managed Server.

Post 4.1 41FI04 issues:

This fix will be included in the next FM 4.1 hotfix.

If the planning form has attachments such as a word document, attempting to launch them from the web will fail. The fix provided in this TS Note will not correct the problem launching attachments, but the fix that will be included with the next hotfix will address both issues.