When you invest in SAS Visual Analytics, you are also investing in a support team that will guide you on your journey toward better analytics, powerful data visualization and robust reporting.

SAS is committed to your success. That’s why we have comprehensive support services that will guide you along the way – from a successful SAS Visual Analytics implementation to advanced training on how to use it.

When you purchase SAS Visual Analytics, be confident that you have a network of support at your fingertips, helping you succeed, every step of the way.

Training

SAS Education has designed a successful plan for organizations implementing SAS Visual Analytics.

Classroom

**SAS® Visual Analytics: Getting Started** is a one-day classroom course (or a Live Web course over two half-days) that teaches the basics on how to explore data and build reports using SAS Visual Analytics.

**SAS® Visual Analytics: Fast Track** is a comprehensive four-day classroom course that provides in-depth instruction on how to explore data and build reports using SAS Visual Analytics; how to build queries in SAS Visual Data Builder; and the basics of SAS Visual Analytics Administrator.

E-Learning

**SAS® Visual Analytics: Video Library** is an extensive collection of “How Do I?” videos that will guide users through various tasks using SAS Visual Analytics.

[Support SAS.com/VisualAnalytics](support.sas.com/visualanalytics)
Customer Loyalty

The SAS Customer Loyalty Team helps you, our customers, get the most out of your investment in SAS. We are responsible for a proactive and consistent engagement process that makes the most of every customer touch point. We can help you adopt and migrate to new software releases, keeping you informed about new features and options – including support for account-specific events, either on-site or virtually.

SAS Professional Services

No one knows SAS technology and solutions better than SAS consultants. Through years of experience in helping solve real-world business problems, our consultants deliver a continuum of modular, flexible consulting services that can be customized to meet your specific needs. If you choose to have SAS Professional Services assist with your implementation of SAS Visual Analytics, you’ll benefit from our consultative, team-driven approach that connects you with appropriate training and other post-sale resources.

Tech Support

SAS maintains outstanding levels of support and customer satisfaction through effective and responsive support, active advocacy, and a broad and flexible range of self-help resources. When you purchase SAS Visual Analytics, you’ll have access to all of the information available on support.sas.com including software usage notes and other key assets created by our team of Technical Support experts.

SAS® Publications

Whether you are looking to get started fast or seeking to become a power user, SAS Books provides you with the right information to help you meet your goals. Learn to prepare and explore data, design dynamic reports, and share information via mobile devices with the SAS Visual Analytics User Guide and related How-To videos. Learn best practices for managing your SAS Visual Analytics environment in the SAS Visual Analytics Administration Guide. Both books feature real-world examples and practical tips for getting the most from your investment. Go to support.sas.com/documentation/onlinedoc/va for more information.

SAS Press is also actively seeking authors to write example-based books about the application of SAS Visual Analytics to specific business issues or domains. Visit support.sas.com/saspresse for more information.

Featured Titles about SAS® Visual Analytics

What’s New in SAS® Visual Analytics 6.1

Our goal is to build a strong and long-lasting relationship with you. Thank you for your trust and confidence in SAS. You’ve invested in SAS, and we want you to know that we are invested in you.