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The Wisconsin Department of Revenue Case Study Data Warehousing: Finding Efficiencies

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ABSTRACT

Resourcing Efficiencies
Development Efficiencies
Business Value Efficiencies
Current Challenges

In 2004, the Wisconsin Department of Revenue began the daunting task of building a data warehouse. After much research, the department made the decision to contract with SAS to build an in-house product using revenue resources. The goal is to bring data located in various stand alone applications to one location to increase production efficiencies. Business users from all divisions in revenue worked together to identify and prioritize data sources, identify specific data items from each source, and communicate end user deliverables. Learn how the Data Warehouse team tackles challenges such as cross training development staff in SAS software and techniques, translating business needs into a usable end product, and coordinating meeting time to fit end users busy schedules. This presentation will demonstrate how the data warehouse has made an impact in creating processing and collection efficiencies by crafting on demand and ad hoc inquiries used in individual analysis, audit selection, and legislative research.

No paper was submitted for publication.

CONTACT INFORMATION

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