

SAS® Enterprise Content Categorization Servers 12.1 Administrator's Guide



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SAS® Enterprise Content Categorization Servers 12.1: Administrator's Guide

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About This Book

Audience

SAS Enterprise Content Categorization Servers is designed for the following types of administrators and users, depending on the server components that you install:

- Users who want to run SAS Document Conversion Server to preprocess files into plain text format.
- Administrators and users who want to collaborate on a single project, or work on one project as a single user using SAS Content Categorization Collaborative Server.
- Users who access the Administration Web Page to see the matching statistics for categories and concepts that are applied to input documents by SAS Content Categorization Server.
- Programmers who want to use the supplied APIs to write their own applications.

Prerequisites

Here are the prerequisites for using SAS Enterprise Content Categorization Servers:

- Install Java 1.5 or higher and Python version 2.3 or higher if you plan to install the Java and Python APIs for SAS Content Categorization Server. If you plan to install SAS Document Conversion Server Java API, make sure that the Java 1.5, or higher, run-time environment is installed on the machine.
- Install one or more of the following SAS Enterprise Content Categorization Servers components:
 - SAS Document Conversion Server: Preprocess your documents into plain text format.

- SAS Content Categorization Collaborative Server: Enable multiple users to work collaboratively on the same SAS Content Categorization Studio project.
- SAS Content Categorization Server: Apply the categories or concepts that you uploaded to this server to documents.
- Configure the server, or servers, that you install.

Conventions

This manual uses parts to define the chapters that are install or component specific. This manual also uses the following typographical conventions:

Convention	Description	
TGM_ROOT	The root directory where SAS Enterprise Content Categorization Servers is installed, typically the following:	
	Windows: C:\Program Files\Teragram\SAS Enterprise Content Categorization Servers\ UNIX: /opt/sas_catcon_servers_linux64	
Next button	The labels for user interface controls are shown in a bold, sansserif font.	
www.sas.com	The hypertext links are shown in a light blue, fixed-width font, and are underlined.	

What's New in SAS Enterprise Content Categorization Servers 12.1

The new features in SAS Enterprise Content Categorization Servers include the following:

- The addition of SAS Content Categorization Collaborative Server and SAS Document Conversion Server to the SAS Content Categorization Server package.
- A single installer for the package.

Documentation Changes for the 12.1 Release

.See the following table to understand the documentation for the 12.1 release:

Documentation	12.1 Product	Tasks and 5.2 Product References
SAS Content Categorization Studio: Installation Guide	SAS Content Categorization Studio	Install the single user or the enterprise version of SAS Content Categorization Studio that you purchased. The enterprise version automatically installs support for collaborative features and LITI concepts.
	SAS Enterprise Content Categorization Studio	
SAS Content Categorization Studio: User's Guide SAS Content Categorization Studio	Create a SAS Content Categorization Studio project, test, and upload the project to SAS Enterprise Content Categorization Servers.	
		This guide is written for a single user and is a companion book for SAS Enterprise Content Categorization Studio: User's Guide.

Documentation	12.1 Product	Tasks and 5.2 Product References
SAS Enterprise Content Categorization Studio: Administrator's Guide	SAS Enterprise Content Categorization Studio with collaborative operations.	Configure your server for collaborative operations. (In the 5.2 release, this book was SAS Content Categorization Collaborative Server: Administrator's Guide.)
SAS Enterprise Content Categorization Studio: User's Guide	SAS Enterprise Content Categorization Studio with collaborative operations and LITI concepts capabilities.	See the cell above and use this guide to understand how collaborative operations work. Use the second part of this guide to write LITI rules and to upload these rules to SAS Enterprise Content Categorization Servers. (In the 5.2 release, LITI rules were explained in SAS Contextual Extraction Studio: User's Guide.)
SAS Enterprise Content Categorization Servers: Administrator's Guide	 Download any, or all, of the following: SAS Content Categorization Server SAS Enterprise Content Categorization Studio SAS Content Categorization Java API SAS Content Categorization Python API SAS Document Conversion Server Java API 	Install, configure, and use SAS Enterprise Content Categorization Servers, SAS Enterprise Content Categorization Studio, and SAS Document Conversion Server. You can also upload .li files using this product. In the 5.2 release, the information in this book was found in the following manuals: - SAS Content Categorization Server: Administrator's Guide - SAS Content Categorization Collaborative Server: Administrator's Guide - SAS Document Conversion: Developer's Guide

Documentation	12.1 Product	Tasks and 5.2 Product References
SAS Content Categorization Single User Servers: Administrator's Guide	Download any, or all, of the following: - SAS Content Categorization Server - SAS Content Categorization Java API - SAS Content Categorization Python API - SAS Document Conversion Server and Java API	Install, configure, and use SAS Enterprise Content Categorization Servers and SAS Document Conversion Server In the 5.2 release, the information in this book was found in the following manuals: - SAS Content Categorization Server: Administrator's Guide - SAS Document Conversion: Developer's Guide.

Chapter: 1

About SAS Enterprise Content Categorization Servers

- What is SAS Enterprise Content Categorization Servers?
- Benefits of Using SAS Enterprise Content Categorization Servers
- How Does SAS Enterprise Content Categorization Servers Work?
- About the Architecture

1.1 What is SAS Enterprise Content Categorization Servers?

In most organizations it is necessary to obtain information about, and from, data that is created internally and externally. SAS Enterprise Content Categorization Servers installs several applications to perform these tasks. You can choose to install any, or all, of the servers included in SAS Enterprise Content Categorization Servers:

- Use SAS Document Conversion Server to preprocess your documents, converting them from various file types into plain text.
- Use SAS Content Categorization Server to automatically apply categorization and concept extraction to input documents.
 Categorization and concept extraction are applied using the category rules and concept definitions that your organization develops using SAS Content Categorization Studio.
- Use the collaborative functionality in SAS Content Categorization Collaborative Server that enables multiple users to work together on one project in SAS Content Categorization Studio.
- Write scripts to preprocess documents and apply categorization and concept extraction to input documents using Java and Python APIs.

The installation and configuration documentation for each server is found in this book. Some applications also have their own documentation that can be found in the **Start** menu.

Easy document preprocessing

Use SAS Document Conversion Server to preprocess your files into plain text format.

Easy collaboration

Use SAS Content Categorization Collaborative Server with SAS Content Categorization Studio to enable multiple users to work on the same project.

Easy configuration

Most of the configuration file for SAS Content Categorization Server is written for you.

Easy monitoring

You can use the Administration Web Page to see whether SAS Content Categorization Server is running. You can also see data on concept and category matches, input documents, and timing.

1.2 Benefits of Using SAS Enterprise Content Categorization Servers

SAS Enterprise Content Categorization Servers provides users with the following benefits:

Convert documents into plain text format

SAS Document Conversion Server automatically converts input documents, of various types, into plain text format.

Automatically locate matching documents

SAS Content Categorization Server automatically applies the category rules and concept definitions developed in SAS Content Categorization Studio to input documents.

Gain real-time knowledge of matches

The Administration Web Page enables you to see the information about matching concepts and categories in real time.

Save money on information retrieval and organization costs

All of the information created by, or within, your organization can automatically be classified and retrieved. You can find information that is related, whether you know the exact terms that you are seeking.

Write custom programs

Developers use the included APIs to write applications to perform document conversion, to upload files, and so on.

1.3 How Does SAS Enterprise Content Categorization Servers Work?

SAS Enterprise Content Categorization Servers consists of several servers. Administrators and other users use SAS Document Conversion Server to automatically convert documents to plain text format. These users upload models and input documents to SAS Content Categorization Server where automatic document categorization and concept extraction is performed. SAS Content Categorization Server applies the rules and definitions in the form of binary files. These rules and definitions are written in SAS Content Categorization Studio.

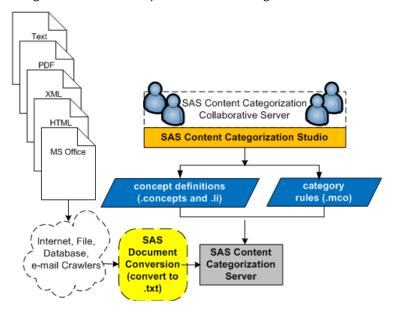
1.4 About the Architecture

SAS Enterprise Content Categorization Servers provides rapid, run-time document conversion, categorization, and concept extraction for documents collected from your corporate intranet or the Internet. The SAS Document Conversion Server converts documents into plain text format that can be used by SAS Content Categorization Server. SAS Content Categorization Server automates the application of the compiled category rules and concept

definitions in the binary files that are uploaded from SAS Content Categorization Studio.

You can also use the Administration Web Page to see various types of reports on the matched categories and concepts.

Figure 1-1 SAS Enterprise Content Categorization Servers Architecture



Part 1: Installing the Servers

- Chapter 2: Using the Installation and Related Processes on page 13

Chapter: 2

Using the Installation and Related Processes

- Before You Install the Servers
- Installing SAS Enterprise Content Categorization Servers
- Starting and Stopping the Servers on a Windows Machine
- Uninstall on Windows
- Access the Servers
- Processing Documents

2.1 Before You Install the Servers

2.1.1 Overview of Installation

The SAS Enterprise Content Categorization Servers installation kit for Windows (SAS_ConCat_Collab_Servers_Setup.exe) contains all of the components required to install (and uninstall) SAS Enterprise Content Categorization Servers. These servers are listed below:

- SAS Content Categorization Server
- SAS Content Categorization Collaborative Server
- SAS Document Conversion Server

Note: The necessary APIs are also included.

The installation is performed by a system administrator who is familiar with the operating system and who has sufficient system privileges to create directories and to define user permissions.

In some cases, you might want to install, or uninstall, one or more of the components of SAS Enterprise Content Categorization Servers. For example, you might want to remove a local copy of SAS Content Categorization Server from your machine because you are connecting to the main server.

To understand and use this example, complete these steps:

- 1. Install SAS Content Categorization Server and the SAS Content Categorization Java API when you install SAS Enterprise Content Categorization Servers.
- **2.** Use SAS Content Categorization Server to verify that the Java API code is written correctly.
- **3.** Use the Java code to connect to the main SAS Content Categorization Server.
- **4.** Uninstall the local copy of SAS Content Categorization Server taking care not to uninstall SAS Content Categorization Java API. (For more information, see Section 2.4 *Uninstall on Windows* on page 30.)

2.1.2 Prerequisites

Configure the machine where you install SAS Enterprise Content Categorization Servers according to the recommended system configuration:

CPU

x86 with 1 GHz or higher required. 2+ CPUs of 2 GHz or higher, each, are recommended

RAM

1 GB or higher is recommended, but this base number depends on the number of binary files that you load

The table below lists the hardware requirements that are necessary to run SAS Enterprise Content Categorization Servers:

Table 2-1: Supported Operating Systems

Operating System	Platform
Linux, (Red Hat 7.x, 8, 9, Fedora 1-3, RHEL 2.1 and higher), SUSE	x86, x86-64
IBM AIX	PPC
HP-UX	PA-RISC
Sun Solaris (32-bit)	SPARC
Sun Solaris (64-bit)	UltraSPARC, x86-64
Windows	x86, x86-64

Note: Ensure that Java run-time environment 1.5 or later is installed on your machine or you cannot install SAS Document Conversion Server and Java API.

2.1.3 Using the SAS License File

This SAS license is the SAS installation data file (SID file) that is included in the Software Order E-mail (SOE) that you received. When you locate this file during installation, the folder location and path are specified in the server.config file located in the Teragram CatCon Server/conf folder. For more information, see Section 4.2 SAS Content Categorization Server Configuration File on page 45. If the path to this file does not appear in your server configuration file, see Section A.3.2 Modifying the Configuration File on page 113.

2.2 Installing SAS Enterprise Content Categorization Servers

2.2.1 Install on Windows

2.2.1.A Before You Install on Windows

When you work through the SAS Enterprise Content Categorization Servers Setup wizard, there are some steps that pertain only to SAS Content Categorization Server. These pages specify SAS Content Categorization Server in the directions provided.

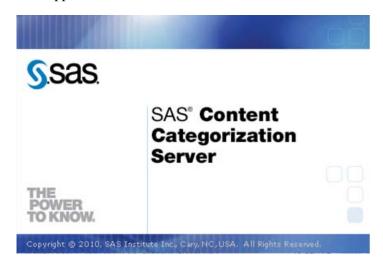
Install Java 1.5 or higher and Python version 2.3 or higher if you plan to install the Java and Python APIs for SAS Content Categorization Server. If you plan to install SAS Document Conversion Server and Java API, make sure that the Java 1.5, or higher, run-time environment is installed on the machine.

Notes: SAS Document Conversion Server and Java API cannot be installed unless the correct Java run-time environment is installed.

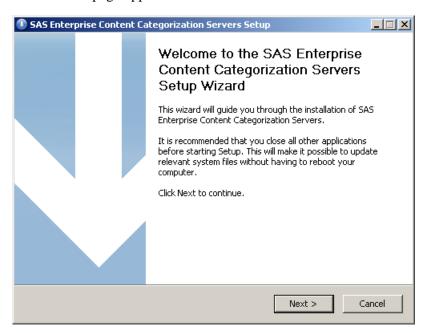
2.2.1.B Install on Windows

To install the SAS Enterprise Content Categorization Servers software on a supported Microsoft Windows system, complete these steps:

1. Double-click SAS_ConCat_Server_Setup.exe and the installation wizard appears.



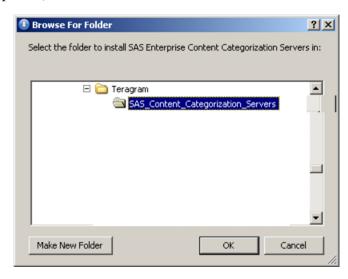
The Welcome page appears.



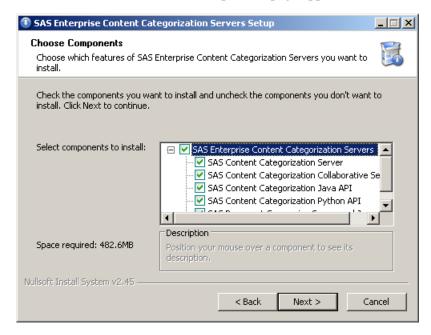
2. Click **Next** and the Choose Install Location page appears where you can enter the path to the installation folder.



3. (Optional) Click **Browse** and the Browse For Folder window appears.



- **a.** (Optional) Select a different installation folder.
- b. (Optional) Click Make New Folder.
- c. Click OK.
- **4.** Compare **Space required** with **Space available** in the Choose Install Location page to ensure that there is enough room on your hard drive for the application.
- **5.** Click **Next** and the Choose Components page appears.



- **6.** (Optional) Click to see all of the applications that you are installing and to deselect some, but not all, of these components:
 - SAS Content Categorization Server
 - SAS Content Categorization Collaborative Server
 - SAS Content Categorization Java API
 - SAS Content Categorization Python API

- SAS Document Conversion Server and Java API
- 7. Click **Next** and one of the following SAS Content Categorization Servers Setup windows might appear. If none of these windows appears, see Step 8. on page 21.
 - If you selected SAS Content Categorization Java API and you do not have version 1.5 or later loaded, the SAS Enterprise Content Categorization Servers Setup window appears. Note the URL and load Java after the installation of SAS Enterprise Content Categorization Servers is complete:



 If you selected SAS Content Categorization Python API and you do not have Python version 2.3 or higher loaded, the SAS Enterprise Content Categorization Servers Setup window appears. Note the URL and load the recommended Python version and type before you install SAS Content Categorization Python API.

Hint: You can deselect this operation in order to continue the Install operation and install SAS Content Categorization Python API later.



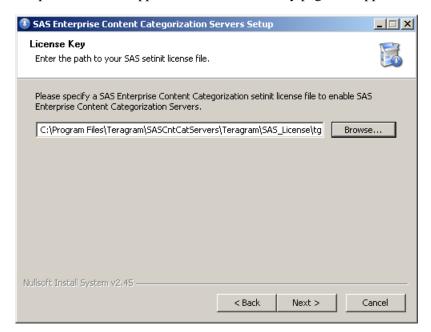
- (If you select SAS Document Conversion Server and you do not have version 1.5 of the Java run-time environment loaded, deselect

20

this component.) If, instead you select this component, the SAS Enterprise Content Categorization Servers Setup window appears. (If you install the 64-bit version, this window specifies 64-bit.) Note the URL and load Java before you try to install SAS Document Conversion Server:



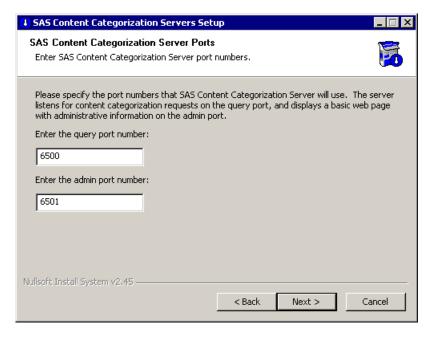
8. Click **OK** in any of the SAS Enterprise Content Categorization Servers Setup windows that appear. See the License Key page that appears.



9. Enter the path to the license key or click **Browse**. If you click **Browse**, see Step 3. on page 18. Specify this path on a local drive, not a network drive.

Note: This path should be on a local drive, not a network drive.

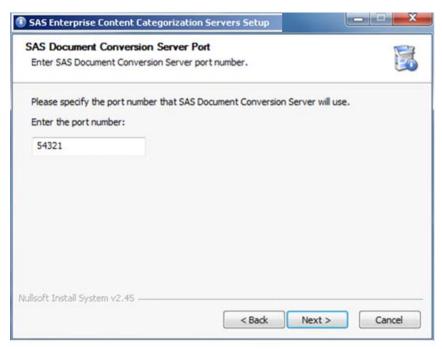
10. Click **Next** and the SAS Content Categorization Server Ports page appears.



Note: This page is only for SAS Content Categorization Server.

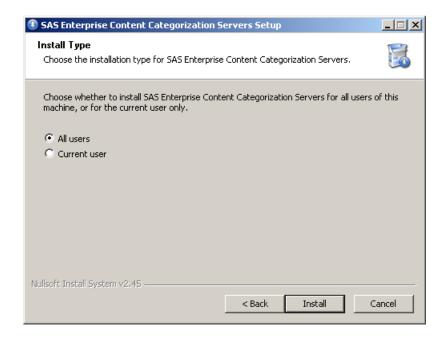
11. (Optional) Use the **Enter the query port number** field to change the port number that appears by default.

- **12.** (Optional) Use the **Enter the admin port number** field to change the port number that appears by default.
- **13.** Click **Next** and the SAS Document Conversion Server Port page appears.



14. (Optional) Use the **Enter the port number** field to change the port number that appears by default.

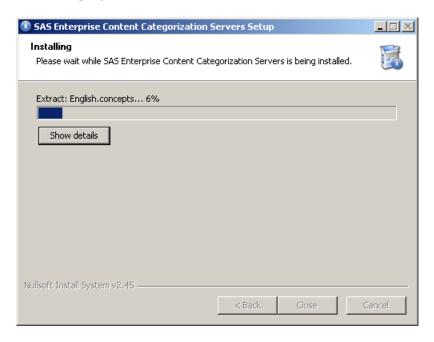
15. Click **Next**. The Install Type page appears:



16. Install the servers for either:

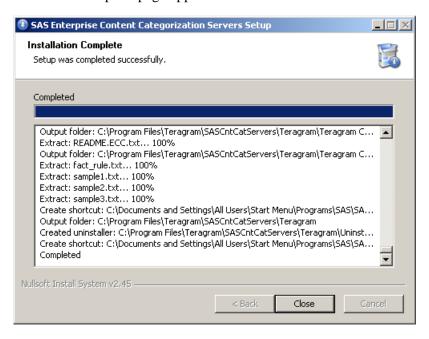
- **All users**: This operation enables all of the users on this machine to access the servers.
- **Current user**: This operation enables only the person who performs the Install operation to access the servers.

17. Click **Install** and the Installing page appears where you can see the installation progress.



18. (Optional) Click **Show details** and see Step 5. on page 19 for an example of the pane that appears.

The Installation Complete page appears.



19. Click Close.

2.2.1.C The Folders That Appear after Installation

See the following example of the folders that might appear after installation:

Display 2-1 Installed Folders



SAS Content Categorization Collaborative Server

find the installer for SAS Content Categorization Studio

SAS Document Conversion Server

find the empty client api folder and a README file.

Teragram Catcon Server

find a number of files and folders, including the SAS Content Categorization Server configuration file in the conf directory.

uninstall.exe

uninstall SAS Content Categorization Servers.

2.2.2 Installing on UNIX

2.2.2.A Install on UNIX

SAS Enterprise Content Categorization Servers is distributed on UNIX systems as a tar.gz file. Install using the following UNIX command:

SAS_Enterprise_Content_Categorization_Server--<arch>-<date>.tar.gz

<arch>

is a string representing the architecture. For example, see linux64.

<date>

is the release date of the package.

To install the software, use the following UNIX commands:

The switches on the tar command are used to extract the contents from the specified tar file and to preserve the file and directory permissions of the contents.

Note: The actual name of your tar file might vary from that shown in the example above.

Additional information about using the gzip and tar commands is available in the UNIX man pages.

2.2.2.B See the Directory Structure

When these files are extracted, the following directory structure is created. See the notes on what is in each directory in italic font.

```
|-- test (Sample documents for testing the client
|-- conf (server.config file)
|-- descriptors (Descriptor files to load the included
               sample .mco, .concepts, and .li files)
|-- doc (SAS Enterprise Content Categorization Servers:
        Administrator's Guide)
|-- models (Sample .mco, .concepts, and .li files)
|-- collab_server
|-- bin
  +
  |-- <arch> (_tk240 executable)
|-- data (linguistic data files required to build SAS
      Content Categorization Studio projects in batch
      mode with _tk240)
|-- doc (SAS Content Categorization Collaborative
        Server: User's Guide)
|-- Shared Projects (placeholder directory for locally
      cached copies of SAS Content Categorization
      Collaborative Server projects)
|-- doc_conversion_server (Java JAR files for SAS
        Document Conversion Server and client)
|-- doc (README file for SAS Document Conversion Server
      and client API)
 |-- javadoc (Java client API technical documentation)
 |-- open-source (obligatory legal disclaimers for use
            of the open source library that SAS Document
           Conversion Server 12.1 )uses)
```

2.3 Starting and Stopping the Servers on a Windows Machine

After you install SAS Enterprise Content Categorization Servers, SAS Content Categorization Server automatically starts. The following steps are for SAS Content Categorization Server, but you can modify these steps for SAS Document Conversion Server.

To stop SAS Content Categorization Server, complete the following steps:

- 1. Go to Start --> Settings --> Control Panel --> Administrative Tools --> Services.
- **2.** Select the SAS Content Categorization Server.
- **3.** Click **Stop** in the Services pane that appears.

To restart SAS Content Categorization Server, complete the following steps:

- **1.** Complete Step 1. and Step 2. above.
- **2.** Click **Start** in the Services pane that appears.

Notes: You can access only the SAS Content Categorization Server Administration Web Page from the Start menu when the server is running. For more information, see Chapter 5: SAS Content Categorization Server Web Administration.

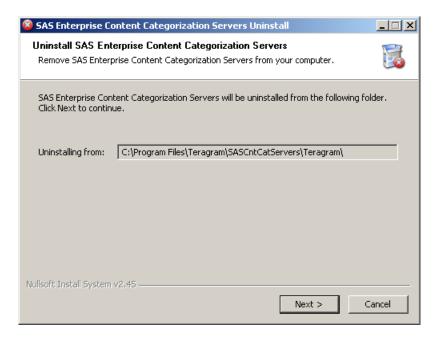
2.4 Uninstall on Windows

Administrators, or users with administrative permissions, are the only users that can uninstall SAS Enterprise Content Categorization Servers.

To uninstall SAS Enterprise Content Categorization Servers, complete these steps:

1. Go to Start --> Programs --> SAS --> SAS Enterprise Content Categorization Servers --> Uninstall SAS Enterprise Content

Categorization Servers. The Uninstall SAS Enterprise Content Categorization Servers page appears.

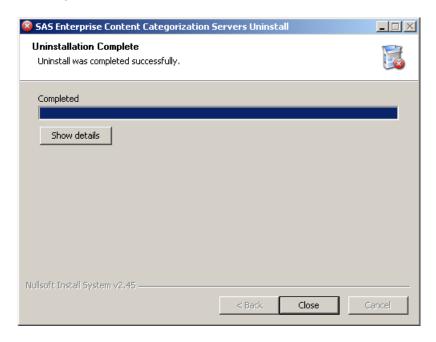


2. Click **Next**. The Choose Components page appears:



3. (Optional) By default, all of the components are checked. Uncheck the components that you do not want to uninstall.

4. Click **Uninstall**. The Uninstall page appears after the server stops running.



- **5.** (Optional) Click **Show Details**. See Step 17. on page 25 for an example of the pane that appears.
- 6. Click Close.

2.5 Access the Servers

To use the Start menu to locate the SAS Enterprise Content Categorization Servers program, complete these steps:

1. Go to Start --> Programs --> SAS --> SAS Enterprise Content Categorization Servers:



- **2.** Select any of the following:
 - **Documentation**: See the documentation that is available for SAS Enterprise Content Categorization Servers.
 - Configure SAS Content Categorization Server: Access the configuration file, if you selected this component.
 - SAS Content Categorization Server Administration Web
 Page: Check SAS Content Categorization Server operations using this Web page.
 - Uninstall SAS Enterprise Content Categorization Servers: Remove the selected components from your machine.

Hint: If you did not install SAS Content Categorization Server, only the **Documentation** and **Uninstall SAS**Enterprise Content Categorization Servers selections are available.

2.6 Processing Documents

You can upload a project that uses the new synonym list feature in SAS Content Categorization Studio. In this case, make sure that the documents that you send to SAS Enterprise Content Categorization Servers do not exceed 1 MB in size.

Note: You cannot upload a synonym list to SAS Content Categorization Collaborative Server.

Part 2: SAS Document Conversion Server

- Chapter 3: Processing Various File Types into Plain Text Format on page 39

Chapter: 3

Processing Various File Types into Plain Text Format

- Overview of SAS Document Conversion Server
- The File Types That SAS Document Conversion Server Can Convert

3.1 Overview of SAS Document Conversion Server

Use the SAS Document Conversion Server to preprocess different file types into plain text format. For an overview of why this process is often necessary, see Section 1.3 *How Does SAS Enterprise Content Categorization Servers Work?* on page 9. After you convert your files into plain text, this text can be sent to SAS Content Categorization Server. Use the .mco, .concepts, or .li files uploaded to SAS Content Categorization Server to apply categories and to locate concepts in the input text. For more information about this process, see Figure 1-1 on page 10.

3.2 The File Types That SAS Document Conversion Server Can Convert

SAS Document Conversion Server processes the document formats that are supported by *Apache Tika 1.0*, which is an open-source helper library. See the following table for a list of these file types and their description:

Table 3-1: Supported Document Types

Abbreviation	Format Type	Description
HTML	HyperText Markup Language	Web mark-up language that includes HTML and valid XHTML
XML and XML derived formats	Extensible Markup Language	The custom parsers for some widely used XML vocabularies like XHTML, OOXML, and ODF.
Microsoft Office	OLE 2 Compound Document and Office Open XML (OOXML) formats	The older OLE 2 format was introduced in Microsoft Office version 97 and was the default format until version 2007 and the XML-based OOXML format.
ODF	OpenDocument Format	The default format of the OpenOffice.org office suite and other applications.
PDF	Portable Document Format	A common document format used by Adobe Reader and Acrobat.
EPUB	Electronic Publication Format	The format used for many digital books.
RTF	rich text format	An older document interchange format.
	compression and packaging formats	The various compression and packaging formats such as . zip.
	text formats	The character encoding detection and normalization of plain text docs.
	mbox format	The e-mail messages from the mbox format that is used by many e-mail archives and Unix-style mailboxes.

Part 3: SAS Content Categorization Server

- Chapter 4: Configuring and Running SAS Content Categorization Server on page 43
- Chapter 5: SAS Content Categorization Server Web Administration on page 63

Chapter: 4

Configuring and Running SAS Content Categorization Server

- Configuration Overview
- SAS Content Categorization Server Configuration File
- Specifying Project Users and Creators
- Add a Project
- Using the Models Directory
- Using the Descriptors Directory
- Using cat_log and concept_log Files
- Specifying Multiple Project Files
- Sending Documents to the Server
- Run SAS Content Categorization Server
- Optimize Performance on a Client Windows Machine

4.1 Configuration Overview

Configure SAS Content Categorization Server by specifying directives in the configuration file (server.config). These directives enable you to specify creators who are administrators who can upload projects and other users for this application. You also choose the types of connections for the server, directories, and other settings. The configuration file is automatically created when you install SAS Content Categorization Server and remains after the uninstall operation.

Note: If you are installing SAS Content Categorization Server for the first time, the configuration file is the default

file. For more information, see Section 4.2 SAS Content Categorization Server Configuration File on page 45. If you have previously installed SAS Content Categorization Server, the original config file is preserved. You can edit this file. For more information, see Appendix ATroubleshooting.

The SAS Content Categorization Server configuration file is a text file that contains key - value pair assignments. See the following form, where each pair appears on a single line. Any blank lines, as well as any comment lines that are preceded by the comment character (#), are ignored.

key=value

The descriptor_dir directive specifies the directory that contains descriptor files. For example, see the descriptors directory. The descriptor files determine the binary models that are loaded and the symbolic names for these models. When models are uploaded to SAS Content Categorization Studio, these files are automatically created.

See the following descriptor file examples:

Example 4-1: ITPC.desc

type=mcat
path=models\English.mco
name=IPTC

Example 4-2: Entities.desc

type=concepts
path=models\English.concepts
name=Entities

Example 4-3: LITIDemo.desc

type=liti
path=models\LITIDemo.li
name=LITIDemo

Note: The UNIX path contains a forward slash (/) instead of a backslash.

4.2 SAS Content Categorization Server Configuration File

4.2.1 Windows Configuration File

During installation, the configuration file is automatically created in the installation directory where you choose to install the program:

```
<INSTALL_DIR>\Teragram Catcon Server\conf
```

To see this file, select Start --> Programs --> SAS --> SAS Enterprise Content Categorization Servers --> Configure SAS Content Categorization Server. The configuration file that appears is similar to the example shown below:

Example 4-4: Sample Configuration File for Windows

```
basedir=/opt/sas/sas_cc_collab_servers/cc_server
backupdir=backup
setinit=/opt/sas/sas_cc_collab_servers/setinit.txt
descriptor_dir=descriptors
create_dir=server_data
query_port=6500
admin_port=6501
skt_queue_size=10
nb_threads=4
persistent_connection=0
timeout=60000000
max_iterations_to_reinitialize=5000
```

4.2.2 UNIX Configuration File

On a UNIX system, the configuration file is located in the conf subdirectory. For example:

/opt/sas_catcon_server_linux64/conf/server.config

4.2.3 The Directives

Use the directives to modify the SAS Content Categorization Server configuration file. Directives such as descriptor_dir are treated as absolute paths. In other words, these paths are not relative to basedir. This is true if basedir is specified and these paths begin with [A-Z, a-z]:\ on Windows or on UNIX. See the following example:

backupdir=c:\backups

The directives for the SAS Content Categorization Server configuration file are described in the table below:

Table 4-1: Configurable Directives

Directive	Description
basedir	Specifies the path to the project binaries, backup directory, and so on.
backupdir	Specifies the directory where the backup binaries are stored. When a categorization (.mco), concepts (.concepts), or contextual extraction (.li) binary file is opened by SAS Content Categorization Server at start-up and this directive is specified, a backup copy of the binary file is created. The backup copy is written to the specified directory. If a binary file cannot be subsequently opened, SAS Content Categorization Server attempts to use the backup version of the binary file. This directive enables SAS Content Categorization Server to keep running even if a binary file cannot be loaded.
setinit	Specifies the path to the SAS license file for SAS Content Categorization Server. This SAS installation data file (SID) is in the Software Order E-mail (SOE) that you received. For more information, see Section 2.1.3 <i>Using the SAS License File</i> on page 15.
descriptor_dir	Contains descriptor files that contain information about the projects that are loaded on SAS Content Categorization Server.
	Hint : After you uninstall SAS Content Categorization Server, this directory and its files remain. This statement is true if you have uploaded one or more models to the server.

Table 4-1: Configurable Directives (Continued)

Directive	Description
create_dir	Tells SAS Content Categorization Server where to store the binary files for the projects that are added to this server. Without this directive, the creator cannot upload new files.
	Hint : After you uninstall SAS Content Categorization Server, this directory and its files remain. This statement is true if you have uploaded one or more models to the server.
query_port	Specifies the number of the TCP port where the categorization and concept extraction services are available. The clients connect to this port on the server host. This port number is used in the Port field of the Upload concepts to SAS Content Categorization Studio window. For more information, see Section 4.4 <i>Add a Project</i> on page 51.
admin_port	Specifies the number that corresponds to the TCP port where the server's Web-based administrative interface is available.
skt_queue_size	Specifies the number of simultaneous pending client connections that the server accepts, without dropping the connection. If all of the server threads are busy serving clients, this attribute specifies the maximum number of additional clients. This number of clients can connect to the server and wait for a thread to become available.
nb_threads	Specifies the number of parallel service threads to run. SAS Content Categorization Server is able to handle the specified number of clients, simultaneously.
persistent_ connection	Specifies whether the server tries to maintain a continuous socket connection with the client, or not. The default value is zero (0). If this setting is set to one (1), persistent connections are enabled if the client also enables these connections.
timeout	Specifies the length of time (in microseconds) that the server waits. If no activity occurs during this period, the server forcibly drops the connection.
max_iterations_ to_reinitialize	Tells the server to clear out its memory after the specified number of documents is reached.
max_doc_size	Specifies the largest size (in bytes) of documents that can be processed. Larger texts are truncated.

Table 4-1: Configurable Directives (Continued)

Directive	Description
xml_weight_file	Specifies the weights for structured-text fields that match MCAT rules. When rule terms match within these fields, the relevancy score for these terms is multiplied by the field weight. The syntax for the xml_weight_file is field: weight for each line in the file. You could specify the following:
	title:3
	body:1.5
	In this example, if a match is located in the body field of an XML document, the match counts 1.5 times toward the relevancy score. However, a match for the title field is multiplied by three.
user	Specifies a user name and password. Users specify these entries to upload the binary files directly from SAS Content Categorization Studio to SAS Content Categorization Server. These users can upload only the new versions of projects that already exist on the server. For more information, see Section 4.3 Specifying Project Users and Creators on page 50.
	Tip : This directive can be specified multiple times.
creator	Specifies a user name and password for the users who have the privileges necessary to upload new projects and refresh existing projects. For more information, see Section 4.3 Specifying Project Users and Creators on page 50.
	Tip : This directive can be specified multiple times.
io_log	Generates a detailed input and output log file while performing the categorization operation. This log includes timestamps. The value is the name of the file where the logging information is written.
	Tip : This directive only applies to categories.
cat_log	Generates a log of all of the category matches that are returned for the documents sent to the server. One entry is specified for each document that matches one or more categories in a category project. The value is the base for the category log file. For more information, see Section 4.7 <i>Using cat_log and concept_log Files</i> on page 57.

Table 4-1: Configurable Directives (Continued)

Directive	Description
cat_log_max _entries	Specifies the maximum number of entries allowed in each cat_log file. For more information, see Section 4.7 <i>Using cat_log and concept_log Files</i> on page 57.
num_cat_logs	Specifies the maximum number of category log files to create. For more information, see Section 4.7 <i>Using cat_log and concept_log Files</i> on page 57.
do_cat_log _timing	Provides additional timing information in all of the category log files. No value is required.
concept_log	Generates a log of all of the concept matches that are returned for the documents sent to SAS Content Categorization Server. One entry is defined for each document that matches one or more concepts in a concepts project. The value is the base for the filename. For more information, see Section 4.7 <i>Using cat_log and concept_log Files</i> on page 57.
concept_log_max _entries	Specifies the maximum number of entries allowed in each concept_log file. For more information, see Section 4.7 <i>Using cat_log and concept_log Files</i> on page 57.
num_concept_logs	Specifies the maximum number of concept log files to create. For more information, see Section 4.7 <i>Using cat_log and concept_log Files</i> on page 57.
do_concept_log _timing	Obtains additional timing information in the concept log file. It is not necessary to specify any value for this attribute.
protocol_version	Enables SAS Content Categorization Server to emulate older versions of the client/server protocol that this application uses.

Note: After modifying and saving a configuration file, restart SAS Content Categorization Server in order to make the changes take effect. For more information, see Section 2.3 Starting and Stopping the Servers on a Windows Machine on page 29.

If you have previously installed SAS Content Categorization Server, the original configuration file is

preserved. For more information about how to edit this file, see Appendix A*Troubleshooting*.

The directives in the following table continue to be supported for backwards compatibility purposes. Use the descriptor_dir directive when possible.

Table 4-2: Deprecated Directives

Directive	Description
mcat	Specifies either a relative, or an absolute, path to a categorization binary file (.mco). The symbolic name for the categories project is specified after a colon (:).
concepts	Specifies either a relative or an absolute path to a concepts binary file (.concepts). The symbolic name for the concepts project is specified after a colon (:).
liti	Specifies either a relative or an absolute path to a concept extraction binary file (.li). The symbolic name for the LITI project is specified after a colon (:).
stat_cat	Specifies either a relative or an absolute path to a statistical categorizer binary file (.st.cat). The symbolic name is specified after the colon (:).

Tips: These directives can be specified multiple times. If basedir is specified, these paths are relative to this directory. If this directory is not specified, these paths are absolute.

4.3 Specifying Project Users and Creators

In order to upload a project file from SAS Content Categorization Studio to SAS Content Categorization Server, specify a creator in the server configuration file. You can also add users who have permissions to refresh existing project files to the server.

User

refresh a binary file for a project that is already uploaded to SAS Content Categorization Server. The user can reload these project files from SAS Content Categorization Studio to SAS Content Categorization Server.

Creator

is an administrator who can upload a binary file for a new project to SAS Content Categorization Server. This class of administrators creates new projects.

Using either directive, specify the name and password for each user and creator. These specifications apply to any of the Upload operations in SAS Content Categorization Studio.

An example of the directives for the user and creator that you add to the configuration file are shown below:

Example 4-5: User and Creator Directives

```
user=user1:pw1
user=user2:pw2
creator=creator1:pw3
creator=creator2:pw4
```

All duplicate usernames are ignored after the first instance. See the following example:

```
creator=Joe:Joespassword
user=Joe:Joespassword
```

In this example, Joe has creator permissions.

4.4 Add a Project

Administrators who have creator privileges can upload projects built in SAS Content Categorization Studio to SAS Content Categorization Server. When a creator uploads a project, files for the project is automatically added to the data and descriptor directories. These folders are referenced by the configuration file for SAS Content Categorization Server. For this reason, it is not necessary to add new projects directly to the configuration file.

To add a .concepts project developed in SAS Content Categorization Studio to SAS Content Categorization Server, complete these steps. Make appropriate changes for other binary file types.

 In SAS Content Categorization Studio, select Build --> Upload Concepts. The Upload Concepts to SAS Content Categorization Studio window appears:

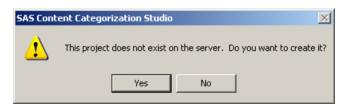


By default, the **Server Host Name** and **Port** fields are automatically entered.

Note: The value for the Port field should be the value specified in the query_port directive of the server.config file, not the admin_port field. See Example 4-4 on page 45.

- **2.** Enter the creator name that is specified in the configuration file into the **Username** field. For example, type creator1.
- **3.** Enter your creator password that is specified in the configuration file into the **Password** field. For example, type pw3.
- **4.** Enter the symbolic name for the file that you choose to upload into the **Server Project Name** field. For example, type MyConcepts.

5. Click **OK**. A SAS Content Categorization Studio status window appears.

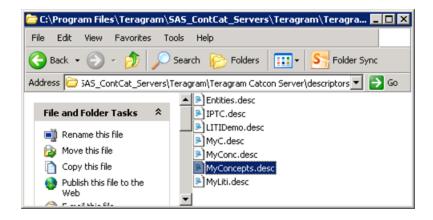


6. Click **Yes**. A second SAS Content Categorization Studio status window appears.



7. Click **OK** and the project is listed in the models folder. For more information, see Section 4.5 *Using the Models Directory* on page 54.





4.5 Using the Models Directory

The models directory displays each of the projects that are uploaded to SAS Content Categorization Server. These projects include any sample projects that are shipped with the application. If you uninstall and then re-install your application, the .mco, .li, and .concepts files that you uploaded remain in the models folder. For example, the names of the project files might be English.concepts, LITIDemo.li, and English.mco. See the following example:

C:\Program Files\Teragram\SAS_ContCat_Servers\Teragram\Teragra... 🗖 🗖 🗙 Edit Favorites View Tools Help Folder Sync Search Folders 🚞 C:\Program Files\Teragram\SAS_ContCat_Servers\Teragram\Teragrar 🔻 📥 🚾 English.mco File and Folder Tasks 🛂 LITIDemo.li MyConcepts.concepts 🣂 Make a new folder English.concepts Publish this folder to the Web Share this folder

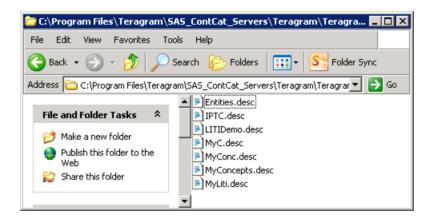
Display 4-1 The Models Directory

4.6 Using the Descriptors Directory

The descriptor directory (descriptors) contains information about each project that is uploaded to SAS Content Categorization Server. This information is in the form of binary files called descriptor files that follow the cproject name>.desc naming convention. These files are automatically created for each project that is uploaded. Without the descriptor directory, no project files can be uploaded.

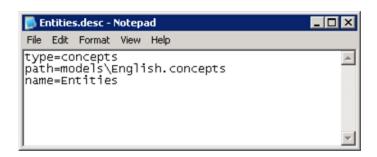
A plain text .desc file is created each time a creator uploads a project, unless a project with a duplicate name is uploaded. In this case, the existing file is overwritten. See the following example:

Display 4-2 The Descriptors Directory



Double-click the .desc file to access and read the file contents. The format for these files is displayed in the Entities.desc example that is shown below:

Display 4-3 Sample Descriptor File



See the explanations of the lines in this file that are shown below:

```
type=[mcat|concepts|liti]
```

specifies the type of project that is uploaded. You can upload a categories (mcat), concepts (concepts), or contextual extraction (li) file.

```
path=<file_location>
```

specifies the data path relative to the base, or installation, directory. If basedir is not specified in the configuration file, this path is treated as an absolute path.

name=<symbolic_name>

specifies the name that you assign to the project.

Notes: The file path is relative only to basedir. This path is not relative to basedir combined with create_dir.

The deprecated directives can co-exist with the descriptor_dir directive. For more information, see Table 4-2 on page 50.

4.7 Using cat_log and concept_log Files

There are several ways that you can use the <code>cat_log</code> files. These examples also apply to <code>concept_log</code> files. The word *entry* is defined here in the context of the SAS Content Categorization Server configuration file. *Entry* represents a document that matches one or more categories or concepts within the project.

Note: If you want to use the features in SAS Enterprise Content Categorization Servers Administration Web Page, specify the appropriate log files in your server.config file. For more information, see Table 4-1 on page 46.

For example, if an input text matches one category in each of two projects, two entries are created. If however, another text matches five categories in one project and two in another project, two entries are also created. (For information about loading multiple project files into your SAS Content Categorization Server, see Section 4.8 *Specifying Multiple Project Files* on page 58.)

Your SAS Content Categorization Server configuration file might contain the following line:

cat_log=cat.log

In this example, the category log file is named cat.log.0. In this case, because there is no specification for cat_log_max_entries, the number of entries continue to grow. This growth continues until the log file is deleted or until there is no more disk space. However, you can specify a maximum number of entries for this file using the following example:

```
cat_log=cat.log
cat_log_max_entries=10000
```

In this example, the cat.log.0 file is regenerated whenever more than 10,000 documents match at least one category, in at least one project, and during one session. When the cat.log.0 file is regenerated, all existing data in the file is lost. For this reason, you can also configure SAS Content Categorization Server to create more than one log file. See the following example:

```
cat_log=cat.log
cat_log_max_entries=10000
num_cat_logs=10
```

To begin the regeneration process, SAS Content Categorization Server creates a file named <code>cat.log.0</code>. The server might attempt to exceed the specified number of entries. In this example 10,000 entries are specified. In this case, <code>cat.log.0</code> is copied to <code>cat.log.1</code>, and <code>cat.log.0</code> is regenerated to include the excess entries. This process can continue until the limit of <code>cat.log.9</code> is reached. In this case, excess data is copied and the first log file is destroyed when the maximum number of entries is reached.

4.8 Specifying Multiple Project Files

You can choose to load as many project files to SAS Content Categorization Server as your system can hold in memory. If you update your projects in SAS Content Categorization Studio, you can reload the updated projects using the same symbolic name specified for the original project.

The first project loaded on the server, or the first descriptor file that is read, for each binary file type is the default project. These project names are also used by the APIs for SAS Content Categorization Server.

4.9 Sending Documents to the Server

In order to send documents to SAS Content Categorization Server, you use the Java programs described in the README file. This file is located in the client_api directory that use the Java API. See the path below:

Teragram Catcon Server\client_api\java

Note: You can use SAS Content Categorization Studio to upload projects to SAS Content Categorization Collaborative Server. However, you cannot use SAS Content Categorization Studio to send documents to SAS Content Categorization Server.

4.10 Run SAS Content Categorization Server

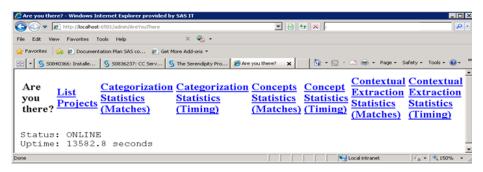
4.10.1 Verify That the Server Is Running on Windows

You can check to see whether SAS Content Categorization Server is running using the Administration Web Page or by checking the Services running on your machine.

To check whether the SAS Content Categorization Server service is running using the Administration Web page, complete these steps:

1. Go to Start --> Programs --> SAS --> SAS Enterprise Content Categorization Servers --> SAS Content Categorization Server Administration Web Page.

Display 4-4 The Administrative Web Page



2. Click Are you there?

3. See the Status and Uptime. When the server is running the status is ONLINE and Uptime displays a number of seconds.

To stop or restart SAS Content Categorization Server, use the directions in Section 2.3 *Starting and Stopping the Servers on a Windows Machine* on page 29.

4.10.2 Run the Server on UNIX

To run SAS Content Categorization Server on a supported UNIX system, go to the installation root directory and enter the following command from the UNIX shell:

./bin/<arch>/-catcon_server.exe

For example:

./bin/linux64/_catcon_server

In this command line, -server configfile specifies the name and full path to the configuration file. The server program runs in the foreground. This means that it does not fork and writes its logging output to the terminal that initiated the program (stdout).

Note: Use the -verbose switch for debugging purposes.

4.11 Optimize Performance on a Client Windows Machine

4.11.1 Overview of Performance Optimization

The settings that are specified in the following sections should be applied if the client program that connects to SAS Content Categorization Studio is running on Windows. Otherwise, unexpected behaviors might occur when you process large amounts of documents.

4.11.2 Before and After You Optimize Performance

Before you use the following sections to optimize the performance of SAS Content Categorization Server, run the registry editor.

To run the registry editor, complete these steps:

- 1. Select Start --> Run.
- **2.** Type regedit into the **Open** field of the Run window that appears.
- 3. Click OK.
- **4.** After you use both Section 4.11.3 *Adjust the TCP Time Wait State* below and Section 4.11.4 *Reset Ephemeral Ports* on page 62, reboot your machine.

4.11.3 Adjust the TCP Time Wait State

Choose to lower the setting for the timed wait state in order to avoid depleting available ports on your servers. SAS recommends that you consider setting this selection in your system registry to 15 seconds.

To reset the TCPTimedWaitDelay setting, complete these steps:

1. Go to the registry subkey:

2. Select Edit --> New --> DWORD value. By default, the new value is named New Value #1.

- 3. Rename the value by entering TcpTimedWaitDelay.
- **4.** Double-click on the new TcpTimedWaitDelay value.
- 5. Select Decimal as the base, and enter 15 for the value data.

4.11.4 Reset Ephemeral Ports

Ephemeral ports are short-lived ports that are used to create connections to the client computers from the server and between COM server objects. By default, these ports range from 1024 to 5000. Connection difficulties can occur if you run short of ports.

This section explains how to reset the parameter that controls the maximum port number that is used when the SAS Content Categorization Server program requests an available user port from the system.

Use the following steps to reset the valid range for ephemeral ports:

1. Go to the registry subkey:

```
HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\
Tcpip\Parameters
```

- 2. Select Edit --> New --> DWORD value. By default, the new value is named New Value #1.
- **3.** Rename the value by entering MaxUserPort.
- **4.** Double-click on the new MaxUserPort value.
- 5. Select Decimal as the base, and enter 65534 for the value data.

Chapter: 5

SAS Content Categorization Server Web Administration

- Overview of SAS Content Categorization Server Web Administration
- Access the Administration Web Interface
- Using the Administration Web Page

5.1 Overview of SAS Content Categorization Server Web Administration

Use the SAS Content Categorization Server administration Web interface while SAS Content Categorization Server is running, to see information about category matching and concept extraction. This interface can be used by either the server or creator administrators, or by a regular user.

To use the features of the Web administration page, specify the appropriate log files in your server.config file. For more information, see Table 4-1 on page 46.

The Administration Web Page enables you to perform the following tasks:

- Check to see that SAS Content Categorization Server is running.
- See a list of all of the loaded category and concept extraction projects.
- Use tables of statistics to analyze the categorization and concept extraction results.

Note: The statistics generated for category matches and concept extraction do not appear by default. To see these results specify the cat_log and concept_log lines

in the SAS Content Categorization Server configuration file.

For more information about the files that are loaded using the server configuration file, see Chapter 4: *Configuring and Running SAS Content Categorization Server*.

5.2 Access the Administration Web Interface

Use the links on the SAS Content Categorization Server Administration Page to gain information about the documents that are processed by this server.

The SAS Content Categorization Server Administration Page is displayed when you take the following step:

Go to Start —> Programs —> SAS Enterprise Content Categorization Servers —> Start SAS Enterprise Content Categorization Servers Administration Web Page.

The SAS Content Categorization Server - Administration page appears:



5.3 Using the Administration Web Page

5.3.1 Overview of the Administration Web Page

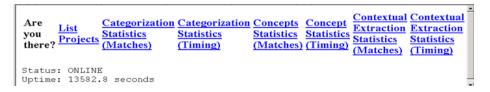
Use the administration Web page to see the operational data, in Web page format, as this information becomes available in SAS Content Categorization Server. Before completing the following steps, specify the <code>cat_log</code> or <code>concepts_log</code> directives in the server configuration file. For more information, see Section 4.7 *Using cat_log and concept_log Files* on page 57.

5.3.2 Use the Are you there? Page

The Are you there? page provides information about the status of the server and the length of time that the server was running.

To open and use the Are you there? page, complete these steps:

1. Click **Are you there?** and the Are you there? page appears.



2. See the following information about the server on this page:

Status

ONLINE, when running. Otherwise, there is no reply from the server. If the server is not started, see Section 2.3 *Starting and Stopping the Servers on a Windows Machine* on page 29.

Uptime

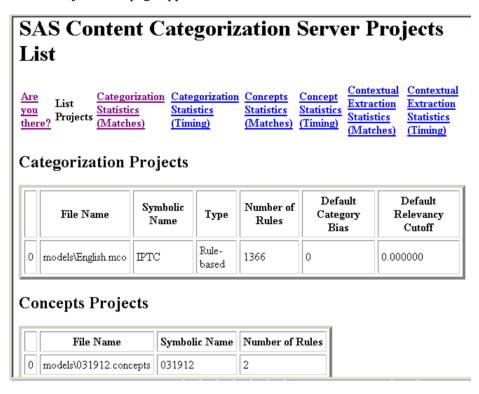
displays the length of time that SAS Content Categorization Server has been running, or when the process was restarted. In the example above, the time is 2.2 seconds.

5.3.3 Use the SAS Content Categorization Server Projects List Page

The SAS Content Categorization Server Projects List page displays the categorization and concepts projects that are loaded on the server. This page also displays relevant information about each project such as the name and type of the project.

To use the SAS Content Categorization Server Projects List page, complete these steps:

1. Click **List projects** and the SAS Content Categorization Server Projects List page appears.



2. Use the tables in the SAS Content Categorization Server Projects List page to analyze information about the projects running on your server.

Table 5-1: Projects List Page Information

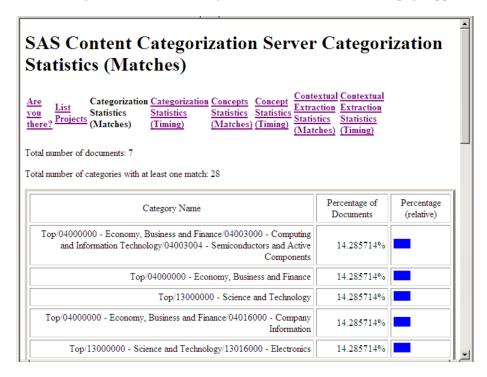
Heading	Description
Categorization Proje	ects
File Name	Specifies the name and location of the project file that was exported from SAS Content Categorization Studio. For example, the English.mco file located in the models folder.
Symbolic Name	Specifies the name of the project that you enter into the Server Project Name field of the Upload Categories to SAS Content Categorization Studio window.
Type	Specifies the rule type, which is either rule-based or statistical.
Number of Rules	Specifies the number of categories in this project.
Default Category Bias	Specifies the number that is set as the relevancy bias in SAS Content Categorization Studio for your categories. By default, this setting is set to 0.
Default Relevancy Cutoff	Specifies that any matching documents with a score below this number is not considered a match for a category. By default, this setting is set to 0.000000.
	nge the Default Category Bias and the Default off settings in SAS Content Categorization Studio Project Settings
Concepts Projects	
Concepts 1 Tojects	
File Name	Specifies the name of the project file that was exported from SAS Content Categorization Studio. For example, this name could be English.concepts.
	_

5.3.4 Use the SAS Content Categorization Server Categorization Statistics (Matches) Page

The SAS Content Categorization Server Categorization Statistics (Matches) page lists the names of categories in the projects loaded onto the server. This page also displays information about the matches for these categories.

To use the SAS Content Categorization Server Categorization Statistics (Matches) page, complete these steps:

1. Click **Categorization Statistics (Matches)** and the SAS Content Categorization Server Categorization Statistics (Matches) page appears.



2. Use the data that appears in the SAS Content Categorization Server Categorization Statistics (Matches) page to gain information about matching categories for the input texts:

Table 5-2: Categorization Statistics (Matches) Information

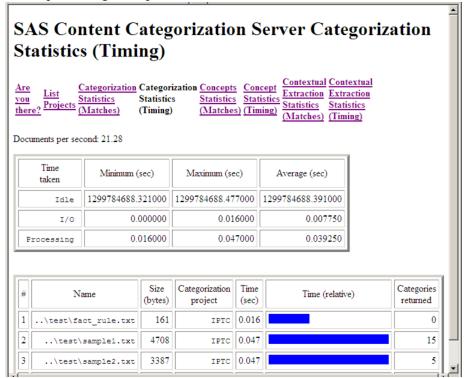
Information Type	Description
Total number of documents	This number represents the total number of documents that match one or more category rules. The example above specifies 7.
Total number of categories with at least one match	This number represents the total number of categories that have one or more matching documents. This example specifies 28 categories have matches.
Category Name	This number includes the full pathname of the category with one or more matching documents.
Percentage of Documents	This number represents the proportion of texts that matched the specified category.
Percentage (relative)	See the bar chart to visually compare the results shown in the Percentage of Documents column.

5.3.5 Use the SAS Content Categorization Server Categorization Statistics (Timing) Page

The SAS Content Categorization Server Categorization Statistics (Timing) page displays data about document processing and timing.

To use the SAS Content Categorization Server Categorization Statistics (Timing) page, complete these steps:

1. Select the Categorization Statistics (Timing) link and the SAS Content Categorization Server Categorization Statistics (Timing) page appears. The tables in this screen contain timing information relative to processing the input documents.



2. See the Documents per second statistics to see the total number of documents processed by SAS Content Categorization Server. In the example shown above this number is 21.28.

3. Use the information in the first table for the time required to process the input documents:

Table 5-3: First Categorization Timing Table Information

Heading	Description
Time taken	The following types of timing occur with document processing:
	Idle: The amount of time that SAS Content Categorization Server was not processing documents.
	I/O: The amount of time that it took to input and output a single text.
	Processing: The time required to process a document.
Minimum (sec)	The fewest number of seconds used to process any one document.
Maximum (sec)	The highest number of seconds used to process any single text.
Average (sec)	The number of seconds required to process all of the input documents divided by the total number of processed texts.

4. Use the information in the second table to see the number of categories that match each input document:

Table 5-4: Second Categorization Timing Table Information

Heading	Description
#	Each input document incrementally increases by this number, beginning with 1.
Name	The name, if there is one, of the processed document.
Size (bytes)	The size of the processed documents in bytes.
Categorization project	The symbolic name of the categories project that is matched by these categories.

Table 5-4: Second Categorization Timing Table Information

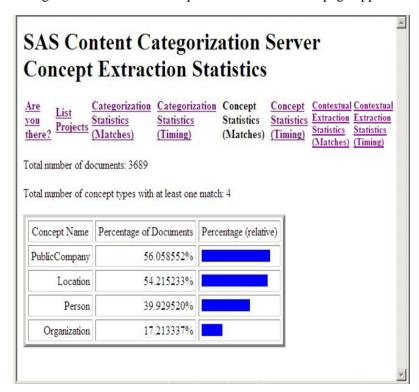
Heading	Description
Time (sec)	The number of seconds that it took to process the specified document.
Time (relative)	An overview of the preceding column Time (sec) . Use this bar chart for comparison purposes.
Categories returned	The number of category rules that this document matches.

5.3.6 Use the SAS Content Categorization Server Concept Extraction Statistics Page

The SAS Content Categorization Server Concept Extraction Statistics page displays data about the concepts that are extracted, or matched, in the input documents. This page displays information about the numbers of documents that are matched and the concepts that they match.

To use the SAS Content Categorization Server Concept Extraction Statistics page, complete these steps:

1. Select **Concept Statistics (Matches)** to see the statistical data compiled for matches in processed documents. The SAS Content Categorization Server Concept Extraction Statistics page appears.



2. Analyze the data that appears in the SAS Content Categorization Server Concept Extraction Statistics page:

Total number of documents

represents the total number of texts that have matched one or more concept definitions. For example, 3689 texts are matched.

Total number of concept types with at least one match

represents to the total number of concepts that have at least one matching document. For example, 4 concepts match at least one input document.

3. Evaluate the information that appears in the table:

Concept Name

see the name of the concept that one or more documents match.

Percentage of Documents

use these figures to see the concepts that have the highest percentage of matching documents.

Percentage (relative)

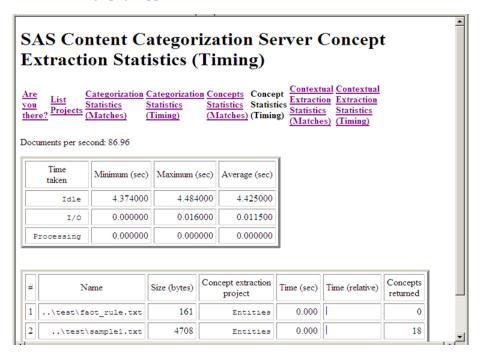
use this bar chart to visually compare the results shown in the **Percentage of Documents** column.

5.3.7 Use the SAS Enterprise Content Categorization Servers Concept Extraction Statistics (Timing) Page

The SAS Content Categorization Server Concept Extraction Statistics (Timing) page displays data about concepts that are extracted, or matched, in input documents. This page displays information about the numbers of documents that are matched and the concepts that they match.

To use the SAS Content Categorization Server Concept Extraction Statistics (Timing) page, complete these steps:

1. Select the Concept Statistics (Timing) link to see these statistics and the SAS Content Categorization Server Concept Extraction Statistics (Timing) page appears.



- 2. See processing speed for the documents to the right of **Documents per second**. For example, see 86.96.
- **3.** Analyze the data that appears in the first table. For more information, see Table 5-3 on page 72.

4. Analyze the data that appears in the second table:

Table 5-5: Second Contextual Extraction Timing Table Information

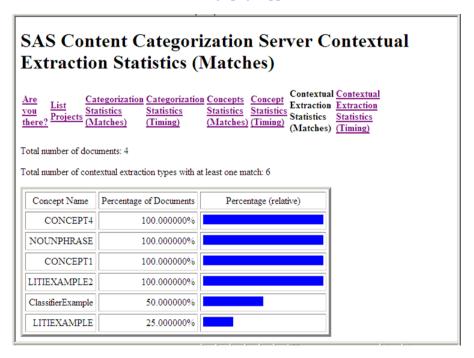
Heading	Description
#	Each input document incrementally increases by this number, beginning with 1.
Name	The name, if there is one, of the processed document.
Size (bytes)	The size of the processed documents in bytes.
Concept extraction project	When more than one concepts project is loaded, this column differentiates between the projects where concepts are extracted.
Time (sec)	The number of seconds that it took to process the specified document.
Time (relative)	An overview of the preceding column Time (sec) . Use this bar chart for comparison purposes.
Concepts returned	The number of concept definitions that this document matches.

5.3.8 Use the SAS Content Categorization Server Contextual Extraction Statistics (Matches) Page

The SAS Content Categorization Server Contextual Extraction Statistics (Matches) page displays data about the contextual extraction concepts matched in input documents. This page displays information about the numbers of documents that are matched and the concepts that they match.

To use the SAS Content Categorization Server Concept Extraction Statistics (Matches) page, complete these steps:

1. Select the Contextual Extraction Statistics (Timing) link to see these statistics and the SAS Content Categorization Server Contextual Extraction Statistics (Timing) page appears.



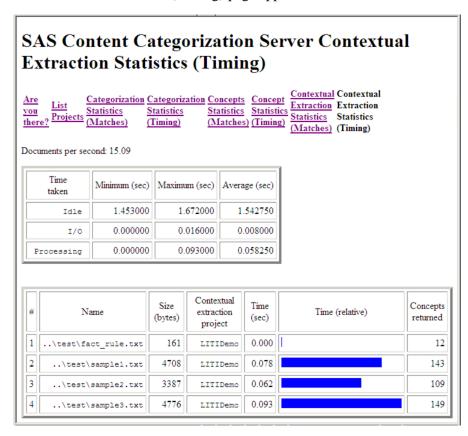
- 2. See the total number of documents processed to the right of **Total** number of documents. For example, see 4.
- 3. See the Total number of contextual extraction types with at least one match. For example, see 6.
- **4.** Analyze the data that appear in the first table. For more information see Section 5.3.4 *Use the SAS Content Categorization Server Categorization Statistics (Matches) Page* on page 69.

5.3.9 Use the SAS Content Categorization Server Contextual Extraction Statistics (Timing) Page

The SAS Content Categorization Server Contextual Extraction Statistics (Timing) page displays data about the time that it takes to process the input documents. This page displays information about the numbers of documents that are matched and the concepts that they match.

To use the SAS Content Categorization Server Concept Extraction Statistics (Timing) page, complete these steps:

1. Select the Contextual Extraction Statistics (Timing) link to see these statistics and the SAS Content Categorization Server Contextual Extraction Statistics (Timing) page appears.



- 2. See the total number of documents processed per second to the right of **Documents per second**. For example, see 15.09.
- **3.** Analyze the data that appear in the first table. For more information see Section 5.3.6 *Use the SAS Content Categorization Server Concept Extraction Statistics Page* on page 73.

Part 4: SAS Content Categorization Collaborative Server

- Chapter 6: Setting Up a Project on the Server on page 83

6

Setting Up a Project on the Server

- Overview of Setting Up a Project on SAS Content Categorization Collaborative Server
- Installing and Configuring a SQL-Based Server
- Installing the _tk240 Utility
- Setting Up ODBC Data Sources
- Defining Users
- Logging In
- Quick Start Guide Using _tk240

6.1 Overview of Setting Up a Project on SAS Content Categorization Collaborative Server

When your organization chooses to run SAS Content Categorization Studio in the collaborative mode, you as the database administrator, set up data sources on the server. (This mode is SAS Content Categorization Collaborative Server.) You also add users with varying levels of permissions to the database. This chapter is written primarily for database administrators, including those who might also function as a project administrator.

Sections of this chapter also contain information about the tasks that end users perform. These users can set up their own data sources that access the SAS Content Categorization Studio project running on the server.

Note: This chapter contains information for both administrators and regular users. The chapter assumes that administrators often set up data sources for users.

For more information about the tasks that apply to both types of users, see Section 6.4 *Setting Up ODBC Data Sources* on page 87.

6.2 Installing and Configuring a SQL-Based Server

6.2.1 Install the SQL-Based Server

Install a database server on your server machine in order to set up a repository for SAS Content Categorization Studio. Both the SAS Content Categorization Studio application and _tk240 support MySQL, Microsoft SQL Server, and Oracle. For more information about -tk240, see Section 2.2.2.B *See the Directory Structure* on page 28.

Note: SAS has certified Microsoft SQL Server 2005, or newer, at this point in product development.

If you are running Microsoft SQL Server, the ODBC drivers are pre-installed on Windows. However, if you want to connect to a Microsoft SQL Server database from UNIX, a third-party solution is required.

The address to install MySQL is below:

http://dev.mysql.com/downloads/mysql

After installing MySQL, make the following changes to the MySQL server configuration file to ensure that SAS Content Categorization Studio runs smoothly. These changes are important if you plan to develop classifier concepts with 100,000, or more, entries.

6.2.2 Change the Size of the .cnf File for Linux

To change the size of data in the my.cnf file, complete these steps:

- Copy the my-xxx.cnf file from /usr/share/mysql to /etc as my.cnf.
 The size of this .cnf file can vary from small to large, depending on your requirements.
- **2.** Locate the file. The location depends on the SQL installation. For example, see the following path:

```
cp /usr/share/sqlfilename /etc/my.cnf
or:
    cp /usr/share/sqlfilename /etc/mysql/mysql.cnf
```

3. Change the following default setting in the my.cnf file:

```
max_allowed_packet = 1M
to:
    max_allowed_packet = 32M
```

For classifier definitions of one million or more entries, the value is 96M.

- 4. Save the file.
- **5.** Restart MySQL using the following command line:

```
/etc/init.d/mysql restart
```

6.2.3 Change the Size of the Allowed Packet Size for Windows

To increase the allowed packet size of data in the Microsoft SQL Server program directory, complete these steps:

1. Open the my.ini file that was either installed, or created when you configured the server. This file is located in the following, or in a similar, location:

```
C:\Program Files\MySQL
```

2. Change the following default setting under The SQL Server [mysqld] section:

```
max_allowed_packet = 1M
to:
    max_allowed_packet = 32M
```

Note: Specify 96 MB for the max_allowed_packet if your concepts project is large. Large is defined as one million entries for a single classifier concept.

- **3.** Save the file.
- 4. Restart Microsoft SQL Server. Select Control Panel --> Administrative Tools --> Services --> SQL.

6.3 Installing the _tk240 Utility

Before you can configure your ODBC data sources, install _tk240. The _tk240 utility is a command line program that enables you to set up the collaborative mode. This program is shipped in a package with a name that is similar to the example shown below:

```
sas_collab_server_<arch>.tar.gz (UNIX)
```

Download this .zip file onto your computer and extract its files into the location of your choice.

Note: To specify the path to the SAS license, see Section A.7 Set the Path to the SAS License on page 89.

6.4 Setting Up ODBC Data Sources

6.4.1 Driver Types

Install and configure the ODBC driver connectivity software on the server and client systems that are used to access the SAS Content Categorization Collaborative Server project repositories.

SAS Content Categorization Collaborative Server uses three types of ODBC data sources. The first two configurations are for the administrator's machine. The third configuration is for regular users.

- The first ODBC data source points to the default system database and is used by the database administrator to create the SAS Content Categorization Collaborative Server database on the server.
- The second ODBC data source points to the SAS Content Categorization Collaborative Server database. Database administrators use this driver to add users to this database.
- Regular users can create an ODBC data source on a local machine that points to the SAS Content Categorization Collaborative Server database.

For more information, see Section 6.4.3 *Configuring Data Sources* on page 88 and Section 6.7 *Quick Start Guide Using _tk240* on page 106.

6.4.2 Installing the ODBC Drivers

SAS Content Categorization Studio and _tk240 use ODBC drivers to connect to database repositories.

Note: To install the ODBC software, make sure that your privileges are set to perform an installation.

You can download the MySQL ODBC drivers for either Windows or UNIX, by going to the following location:

http://dev.mysql.com/downloads/connector/odbc.

Microsoft SQL Server, Windows: preinstalled

Microsoft SQL Server, UNIX: third-party solution required

Oracle: Complete these steps:

- 1. Go to http://www.oracle.com/technetwork/database/features/instant-client/index-097480.html.
- **2.** Download the Database Instant Client for your architecture.

6.4.3 Configuring Data Sources

6.4.3.A Credentials

Use the following credentials to configure each of the three data sources that are required to run SAS Content Categorization Collaborative Server and _tk240. For more information, see:

- Section 6.4.3.C Configure MySQL Data Sources on page 91
- Section 6.4.3.D Configure Microsoft SQL Server Data Source on page
- Section 6.4.3.E *Download and Configure Oracle ODBC Drivers* on page 101

There are several credentials that supply the information required to create the three different types of data sources:

Name

User

Password

Database: You can either specify a name or use the default entry. For more information, see Table 6-1 on page 90.

Examples of these credentials are provided for each of the following three data sources that you create:

- Administrators with database permissions should see Step 1 on page 106 to initialize a SAS Content Categorization Studio database on the server using these credentials.
- Administrators with database permissions should see Step 2 on page 106 to add users to the SAS Content Categorization Studio database.

- Regular users use the example of credentials shown in Step 4 on page 107 to open a remote project after you create the third data source.

6.4.3.B Configuring ODBC Data Sources on UNIX

Administrators can use _tk240 to set up database connectivity. If you, as an administrator, choose to configure through UNIX, all ODBC data sources are configured using an odbc.ini file. To locate this file, see the path specified by the odbc.ini environment variable or see your home directory. If the odbc.ini file is stored in /etc, it is not writeable. To create a local .odbc.ini file, create a file with this name in your home directory. If necessary, create this file by hand. For more information about the file format, see the following link:

http://www.iodbc.org/index.php?page=docs/faq#iodbc237887083

You can also use the graphical data source administrative tool if this tool is installed on your system.

Use the sample odbc.ini file displayed below to either create or to modify your odbc.ini file:

Example 6-1: A Local odbc.ini File

```
;
  odbc.ini
[ODBC Data Sources]
data_source_name1 = ODBC Driver for MySQL
data_source_name2 = ODBC Driver for MySQL
[data_source_name1]
Driver = /usr/lib/odbc/libmyodbc.so
          = 127.0.0.1
Server
          = 3306
Port
Database
          = database_name
[data_source_name2]
Driver = /usr/lib/odbc/libmyodbc.so
Server = server_name
Port = 3306
Database = database_name
```

Note: The example above uses the MySQL database. If you are connecting to Microsoft SQL Server or Oracle, specify the appropriate name.

Use the second example to create your third data source as well as your second data source.

As shown in Example 6-1 above, you create each data source on a separate line that appears below [ODBC Data Sources]. This section of the odbc.ini file lists all of the ODBC data sources. Below this section, you specify each data source name followed by separate lines detailing the Driver, Server, Port, and Database information.

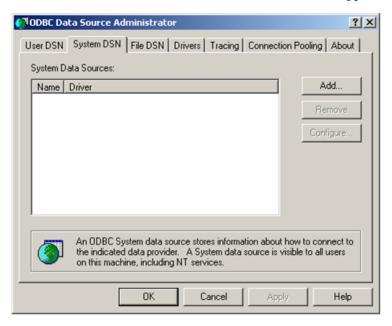
Table 6-1: Data Source Parameters

Parameter	Description
Driver	Specify the name and location of the driver library that is installed as part of the ODBC driver. For example, the name of this file might be libmyodbc.so.
Server	Specify the name of the machine where MySQL Server is running. Use 127.0.0.1 instead of localhost if you are using MySQL Server running on localhost.
Port	Specify the number of the port that connects with MySQL Server. MySQL Server default: 3306 SQL Server default: 1433 Oracle default: 5560 This is true unless MySQL Server was configured to use another port.
Database	Specify the name of the database to access using this data source.

6.4.3.C Configure MySQL Data Sources

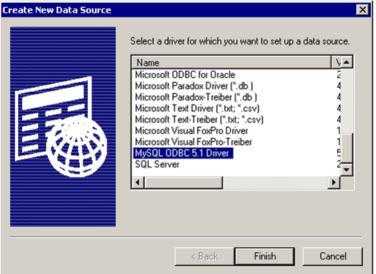
To configure data sources on a Windows machines, complete these steps:

1. Select Control Panel --> Administrative Tools --> Data Sources (ODBC) and the ODBC Data Source Administrator wizard appears.



(Administrators) Select the System DSN tab.
 (Regular users) Select the User DSN tab.



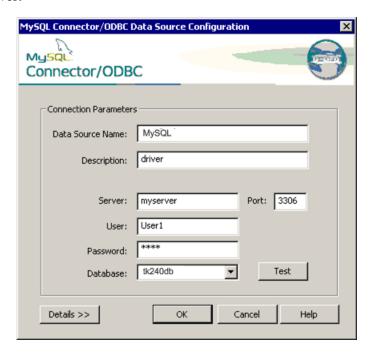


4. Use the scroll bar to locate the appropriate driver. If you select MySQL, see Step 5 below.

If you are using Microsoft SQL Server, see Step 5 on page 95. If you are using Oracle, see Step 5 on page 102.

Note: Version 5.1 of the MySQL ODBC driver is used for example purposes only.

5 Click Finish and the MySQL Connector/ODBC page appears. Use the MySQL Connector/ODBC wizard to point the ODBC driver to the server:



- **6.** Enter the name of the data source into the **Data Source Name** field. For example, administrators might use SASdbadmin for the first database and SASdb for the second data source. Regular users can use the database name selected by the administrator. For example, they can use SASdb.
- **7.** (Optional) Enter the description into the **Description** field. For example, type driver.
- **8.** Enter the server name into the **Server** field. For example, type myserver.
- **9.** (Optional) The default entry, shown in the right pane of this interface, is entered into the **Port** field.
- **10.** Enter the name of the person making the connection, into the **User** field. Administrators enter their administrative user name as entered on the

server. Regular users specify the user name entered for them by the administrator who added users to the database.

Note: You cannot use a period (.) or an at sign (@) sign when you create a user name for MySQL Server. For example, you cannot use an e-mail address as your user name.

- **11.** Enter your password into the **Password** field. The password for the administrator is the administrator's password on the server.
- **12.** Enter the name of the database that you are connecting to into the **Database** field. The administrator specifies mysql the first time she or he uses this section. The second time, the administrator like all regular users who are using this section for the first time, specifies the database name. For example, you might type tk240db.
- **13.** Click **Test**. If the connection is successful, the Connector/ODBC window appears with a message stating that the connection is successful.

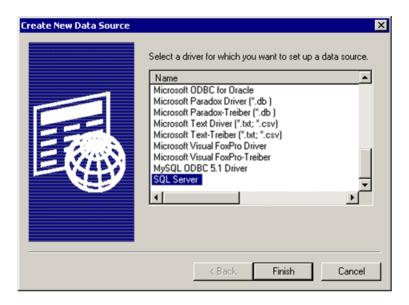


- **14.** Click **OK**.
- **15.** (Optional) Click **Details** in the MySQL Connector/ODBC window to set various types of flags.
- **8.** Click **OK** in the MySQL Connector/ODBC window.

6.4.3.D Configure Microsoft SQL Server Data Source

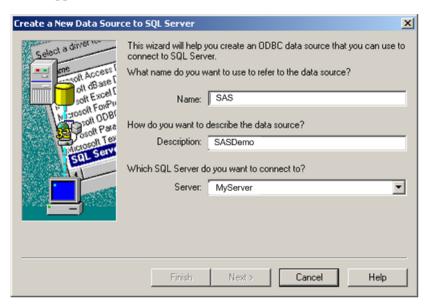
Use the following steps to configure the SAS Content Categorization Collaborative Server database using Microsoft SQL Server. These steps continue from Step 4 on page 92:

5. (Optional) If you select SQL Server in the Create New Data Source page, click **Finish**.



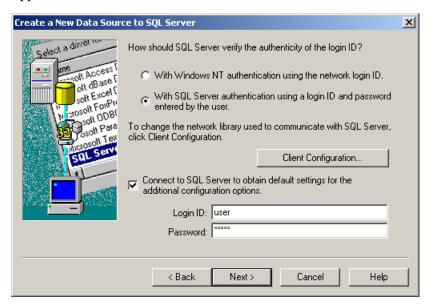
Note: SQL Native Client is also available on some machines. This SQL selection is also valid.

The first screen of the Create a New Data Source to SQL Server wizard appears.



- **6.** Enter the name of your data source into the **Name** field. For example, type SAS.
- **7.** (Optional) Enter the descriptive information for your database into the **Description** field. For example, type SASDemo.
- **8.** Enter the name of the server into the **Server** field. For example, type MyServer.

9. Click **Next** and the next Create a New Data Source to SQL Server page appears.

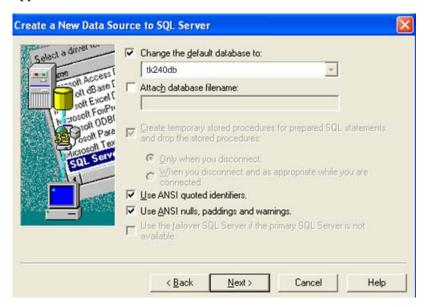


- 10. Select either With Windows NT Authentication using the network login ID or With SQL Server authentication using a login ID and password entered by the user. Your selection depends on your database server configuration.
- 11.

Note: Step 11 and Step 12 apply only if SQL Server authentication is selected.

- **12.** Enter your name into the **Login ID** field.
- **13.** Enter your password into the **Password** field.

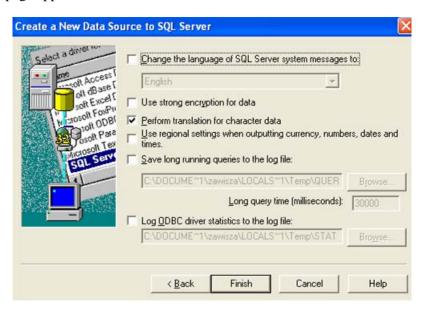
14. Click **Next** and the next Create a New Data Source to SQL Server page appears.



Any of the default settings are OK.

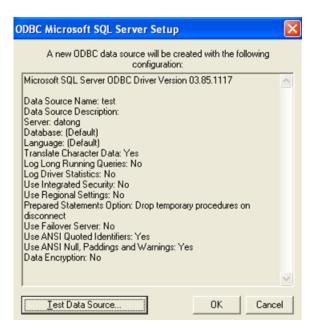
15. Click Next.

16. Click **Next** and the next **Create a New Data Source to SQL Server** page appears.



Any of the default settings are OK.

17. Click **Finish**. The ODBC Microsoft SQL Server Setup page appears, displaying the configuration that you defined for the new ODBC data source.



18. (Optional) Click **Test Data Source** and a window similar to the SQL Server ODBC Data Source Test window appears.



- 19. Click OK, if you see the SQL Server ODBC Data Source Test window.
- **20.** Click **OK** in the ODBC Microsoft SQL Server Setup page.

6.4.3.E Download and Configure Oracle ODBC Drivers

You can download Oracle ODBC drivers to your machine.

To download an Oracle ODBC driver, complete these steps.

- 1. Go to the Oracle Web site and download the Instant Client package (direct link: http://www.oracle.com/technetwork/database/features/instant-client/index-097480.html).
- **2.** Choose the desired architecture in the Web page that opens from this link.
- 3. Click Sign In/Register for Account and log in.
- **4.** Accept the license agreement.

5. Download both the Instant Client – Basic and Instant Client – ODBC packages.

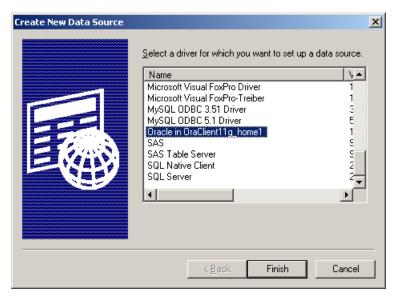
Note: Make sure that both client package files are located in the same directory.

- **6.** Extract the client packages.
- **7.** Navigate to the subdirectory where the packages were extracted.
- **8.** Run odbc_install. (On Windows, run odbc_install.exe.)

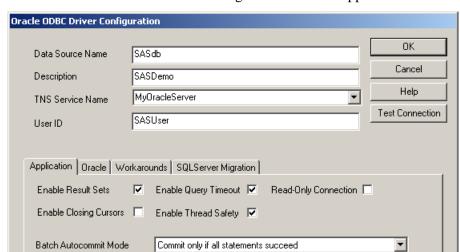
ODBC support for Oracle is configured after you run the install command.

To configure your Oracle ODBC drivers to set up your data source, complete these steps. These steps continue from Step 5 on page 85:

5. Select the ODBC driver that you installed. The exact name of the driver depends on the version of Oracle Instant Client that you install.



6. Click Finish.



The Oracle ODBC Driver Configuration window appears.

- **7.** Enter the name of the data source into the **Data Source Name** field. For example, type SASdb.
- **8.** (Optional) Enter the information about your database into the **Description** field. For example, type SASDemo.

Use Oracle NLS settings

- **9.** Enter the server name into the **TNS Service Name** field. For example, type MyOracleServer.
- **10.** Enter the user name assigned by the database administrator into the **User ID** field. For example, type SASUSER.

Numeric Settings

▾

11. Click **OK**. The Oracle ODBC Driver Connect window appears.



12. The fields in this window are automatically filled in for you with the exception of the **Password** field.

Hints: The **Server Name** field contains the same name as the entry in the **TNS Service Name** field.

The **User Name** field contains the same name entered by the database administrator into the **User ID** field. See Step 10 on page 93.

13. Click **OK**. If the connection is successful, the Testing Connection window appears with this message.



- 14. Click OK.
- **15.** Click **OK** to close the Oracle ODBC Driver Connect window.

6.5 Defining Users

After the SAS databases are configured, but before you add user accounts to a new project, define administrative and regular users. To make a new user a project administrator, assign them upload permissions for the project. For more information, see Section 6.5 *Defining Users* on page 105.

Only database administrators can perform some operations:

- Access every SAS Content Categorization Collaborative Server project on the server.
- Project administrators can also upload SAS Content Categorization Collaborative Server projects to the server.
- Add, change, and delete users in the SAS Content Categorization Collaborative Server project.

After regular users are added to a project by an administrator, their permission levels for the project are set using the SAS Content Categorization Collaborative Server interface. This permission level setting controls their access to the project. By default, a regular user has Read-Only permissions.

6.6 Logging In

After the connections to the remote server are set up from the local host, a user can log in from any host that they are set up to use. Three pieces of information are required to log in to the remote repository:

- the data source name
- your user name
- your password

6.7 Quick Start Guide Using _tk240

Administrators use _tk240 to enable the collaborative mode of SAS Content Categorization Studio.

To use _tk240, complete these steps:

1. You, as the database administrator, initialize the SAS Content Categorization Studio database using the following command line example:

```
_tk240 -initialize_database
-driver <datasource_1>
-user <sam>
-pass <admin12>
-verbose
```

2. You, as the database administrator, add one or more project administrators to the project:

```
_tk240 -add_user
    -driver <datasource_2>
    -user <sam>
    -pass <admin12>
    -username <pam>
    -password <pam34>
    -regular
    -can_upload
    -verbose
```

Notes: Project administrators are created by specifying both -regular and -can_upload.

If you use SQL server with Windows Authentication, replace -user and -pass With -windows_authentication in this step and all of the following steps.

Replace With -login_name <DOMAIN\username > in Step 2 above and Step 4 on page 107.

The user name of a new project administrator, who has upload privileges, is specified using the <username> parameter. -password specifies the password that the user enters in order to log onto the SAS Content Categorization Collaborative Server database server. For example, pam uses the password pam34 to connect to the database.

- **3.** (Optional) Continue using Step 2 above, reiteratively, until all of the project administrators are added to your project.
- **4.** You, as the database administrator, add regular users to the project.

```
_tk240 -add_user -driver <datasource_2>
-user <sam>
-pass <admin12>
-username <tom>
-password <tom22>
-regular
-verbose
```

The user name of the new regular user is specified using the <username> parameter. In this example, tom enters the password tom22 to connect to the SAS Content Categorization Collaborative Server database. In this example, tom uses this password tom22 to access the project.

This user can access a project on the server as a regular user and download that project. This user cannot upload a project to the server, because -upload is not specified. If upload permissions are specified, this regular user becomes a project administrator.

5. (Optional) Continue using Step 4 above, reiteratively, until you have added all of the regular users to your project.

Part 5: Appendixes

- Appendix A: Troubleshooting on page 111
- Appendix B: Recommended Reading on page 117
- Appendix C: Glossary on page 119

Appendix: A Troubleshooting

- Installing SAS Enterprise Content Categorization Servers
- Tips and Guidelines for SAS Content Categorization Server
- Using the Configuration File
- If SAS Content Categorization Server Does Not Appear to Be Running
- Tips and Guidelines for SAS Content Categorization Collaborative Server

A.1 Installing SAS Enterprise Content Categorization Servers

A.1.1 The Installer Fails to Copy Files on Windows Vista or Server 2008

If the SAS Enterprise Content Categorization Servers installers fails to copy files to the program directory on Windows Vista or Server 2008, the user account control might be enabled. Use the following steps even if you are signed in with administrative privileges.

In order to enable the SAS Enterprise Content Categorization Servers installer to function correctly, complete these steps:

- 1. Right-click on the SAS_ConCat_Collab_Servers_<arch>_Setup.exe file.
- 2. Select Run as...
- **3.** Enter the administrator information in the Run As window that appears.
- **4.** Click **OK** to close the Run As window.

A.2 Tips and Guidelines for SAS Content Categorization Server

A.2.1 Trying to Upload a Project with a Duplicate Name

If you try to upload a project to SAS Content Categorization Server with the same name as a project that has already been uploaded, the existing project is overwritten. This statement is true even when the type of project is different. For example, a MyProj.desc file for a .mco file can be overwritten by a MyProj.desc file for a .concepts file.

A.2.2 Noun Phrases Incorrectly Split by an Apostrophe (')

Some noun phrases are incorrectly split by an apostrophe. This is a known issue.

A.2.3 Using Synonym Lists

If you upload a project containing synonyms, the server cannot process documents that are larger than 1 MB in size.

Synonym lists cannot be used with SAS Content Categorization Collaborative Server.

A.3 Using the Configuration File

A.3.1 Trailing Spaces in the Configuration File

If you edit the server configuration file and there is a space at the end of a line that specifies the uploaded filename, the server might not deploy this model. Check all lines and remove all spaces in the configuration file if you find a trailing space.

A.3.2 Modifying the Configuration File

If you installed SAS Content Categorization Server prior to the installation that you now have loaded on your machine, a backup version of the server configuration file named <code>server.config.bak</code> exists. This backup file overwrites the latest configuration file. For this reason, you might want to manually edit your configuration file. This is especially true if you have a new setinit file, because the old configuration file might refer to a previous version of the setinit file. For more information, see Chapter 4: *Configuring and Running SAS Content Categorization Server*.

If you specify -verbose, the server emits a warning for duplicate or conflicting entries.

A.4 If SAS Content Categorization Server Does Not Appear to Be Running

A.4.1 Overview of When the Server Does Not Appear to Be Running

If SAS Content Categorization Server does not appear to be running on your machine, access the SAS Content Categorization Server Administration Web Page. You can access this page using the Start menu, see Section 2.5 *Access the Servers* on page 33. Alternatively, open a Web browser and type:

```
http://<machine_name>:<admin_port>/admin
```

For example, if the server is running on your local machine, and you selected the default admin port of 6501 during the installation, type:

```
http://localhost:6501/admin
```

Click the <u>Are you there?</u> link in the SAS Content Categorization Server Administration Web Page to see whether the server is running.

A.4.2 Checking and Debugging on a Windows Machine

On Windows, the server output is available when you go to **Start --> Control Panel --> Administrative Tools --> Windows Event Viewer**. SAS Content Categorization Server writes data to the Application log. If you can identify the issue in the server output, start a debugging instance of the server to obtain further information.

To start a debugging instance of the server, complete these steps:

- **1.** Shut down the server using the Services window. For more information, see Section 2.3 *Starting and Stopping the Servers on a Windows Machine* on page 29.
- 2. Open a Windows command prompt window.
- **3.** Enter the following command using the installation path:

```
cd <INSTALL_DIR>\Teragram Catcon Server\
_catcon_server.exe -server conf\server.config -verbose
```

A.4.3 Checking and Debugging on a UNIX Machine

You can shut down the server and start a debugging instance of the server.

To start a debugging instance, complete these steps:

- 1. Access a shell window.
- **2.** Enter the following commands:

Hint: Replace <arch> with your system's architecture such as linux64.

A.5 Tips and Guidelines for SAS Content Categorization Collaborative Server

A.5.1 Working with the ODBC Drivers

A.5.1.A Receiving Error Messages on Windows

If you are getting ODBC errors, generate an ODBC trace log.

To generate an ODBC trace log, complete these steps:

- 1. Go to Start --> Settings --> Control Panel --> Administrative Tools --> Data Sources (ODBC).
- 2. Click Tracing.
- 3. Click Start Tracing Now.
- 4. Click OK.

A.5.1.B Receiving Error Messages on UNIX

There are several errors, or known issues, for ODBC drivers and UNIX machines:

- If you are getting ODBC errors, add the following lines to the ODBC data source name information in the odbc.ini file:

```
TraceFile = /tmp/odbc.trace
Trace = 1
```

- If you are getting an error message that states *Specified driver could not be loaded*, when using MySQL ODBC driver 5.1 on a Linux machine, use version 3.51 instead.
- If there is a _tk240 command segmentation fault on a 64-bit UNIX machine with MySQL ODBC driver 5.1, use version 3.51 instead.

A.5.1.C Adding a User with _tk240 on Linux

If the command reports an error, the odbc.ini file might not be writable. Make this file writable and retry the operation.

A.5.1.D Connecting to the Database and SQL Syntax

A status message that indicates an error with the SQL syntax and *NULL like* tk_lang_proj message might occur when you try to connect to the database. In this case, set the default database to your ODBC data source. For example, reset the database to tk240db.

Appendix: B Recommended Reading

The following books are recommended:

- SAS Content Categorization Single User Servers: Administrator's Guide: Install, configure, and use SAS Enterprise Content Categorization Servers and SAS Document Conversion Server.
- SAS Enterprise Content Categorization Studio: User's Guide: Deploy the collaborative operations and develop complex LITI concepts and their rules for SAS Content Categorization Studio. Use this book after you read SAS Content Categorization Studio: User's Guide.
- SAS Content Categorization Studio: Installation Guide: Install SAS Content Categorization Studio.
- SAS Content Categorization Studio: User's Guide: Create a SAS Content Categorization Studio project, test, and upload the output to SAS Enterprise Content Categorization Servers.
- SAS Enterprise Content Categorization Studio: Administrator's Guide: Install and configure the server used for the collaborative operations available in SAS Enterprise Content Categorization Studio.

SAS offers instructor-led training and self-paced e-learning courses to help you get started with the SAS add-in, learn how the SAS add-in works with the other products in the SAS Enterprise Intelligence Platform, and learn how to run stored processes in the SAS add-in. For more information about the courses available, see support.sas.com/training.

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Appendix: C Glossary

Administration Web Page

moderate the progress and operations of SAS Content Categorization Server.

categorization

process of concisely defining the subject matter of a document, in other words, the main idea or subject of the document.

definition

defines a concept. Sometimes, this manual uses the word *rule* as a synonym for the word *definition*.

document

refers to an input text. Also see Text.

plain text

readable textual material that does not require much processing.

rule

defines a category. This term is also used, within this manual, to refer to a concept definition.

string

is a group of words or characters that you specify for a rule.

text

form that a written document, or a Web page takes, can be called a text. Also see *Document*.

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