

Alert Notes

SAS® 9.1.3 Solaris for x64

Please Read Before Beginning Installation

Overview

Alert Notes list problems that you need to be aware of before you install or use this software. Fixes and/or workarounds may be provided for the problems. While Alert Notes may be written about any aspect of your software, Alert Notes about installation and general system issues are the only ones included in this document.

For the latest Alert Notes, visit the following SAS Web site:

http://support.sas.com/techsup/search/alert_search.html

It is essential that one or more representatives at your site subscribe to TSNEWS-L in order to receive future Alert Notes concerning your software. To subscribe through e-mail, send e-mail to LISTSERV@VM.SAS.COM. The body of the e-mail should read SUBSCRIBE TSNEWS-L. To subscribe through Technical Support's Web site, complete the Web form located at:

<http://support.sas.com/techsup/news/tsnews.html>

If you need assistance with the software beyond the information provided by the Alert Notes or TSNEWS-L, we ask that only the SAS Installation Representative or SAS Support Consultant call our Technical Support Division. Sites in the U.S. and Canada may call (919) 677-8008. Other sites should contact their SAS Installation Representative or SAS Support Consultant for the nearest SAS office.

SAS Software Depot

Do Not Add Service Pack Media to Any Existing SAS Software Depot

Do not attempt to add SAS service pack media to any existing SAS Software Depot.

You can either install the service pack directly from CDs to your installation or copy the CDs to a location of your choosing and install the service pack from there.

If you are performing an installation from a pre-existing SAS software depot, first perform the installation from the SAS software depot and then apply the service pack from media by following the instructions listed in the *SAS 9.1.3 Service Pack Installation Instructions*.

For complete information, see the section "Applying the Service Pack" in the *SAS 9.1.3 Service Pack Installation Instructions* which can be found at

http://support.sas.com/documentation/installcenter/the_sas_system/9.1.3_TS1M3/servicepack_install.pdf.

SAS Note SN-014839 documents this issue.

SAS Software Navigator

Opening SAS Software Navigator on Asian language machine causes blocks to appear instead of characters

When you open the SAS 9.1.3 Software Navigator on a machine whose language and regional settings are set to Japanese, Korean, or Chinese, blocks appear in the right panel of the SSN instead of characters.

The installation instruction section is in English, so those contents are readable, but the overview information about the bundled package appears as blocks and is unreadable.

This issue occurs only when you are installing in index mode and only on overview pages of software bundles.

Because this issue does not affect the installation of SAS or its products or the functionality of the SSN, you can choose to use the installer or use one of these two workarounds:

- Install in plan or advanced mode.
- Choose English as the installer language so that all of the contents of the SAS Software Navigator are in English.

Note: Use this method only if you need to install in index mode.

This issue will be fixed in a later version of SAS.

SAS Note SN-017456 documents this issue.

Server Tier

Certain SAS/OR procedures will not load on Intel hardware

Because of restrictions to the high performance mathematics library, the SAS/OR procedures INTPOINT and NETFLOW require systems with AMD Opteron chips.

A hot fix that addresses this issue will be available in late September. Please contact SAS Technical Support for further information.

SAS Note SN-018424 documents this issue.

Mid-Tier

SAS Java-based products may experience problems when run on a PC using the ATI Rage XL video driver

SAS Java-based products may experience problems when run on a PC using the ATI Rage XL video driver. Problems have been uncovered while using ATI Rage XL version 5.0.2195.5005 and version 5.0.2195.5012. SAS Java-based products include the SAS Software Navigator. Java installations can similarly be affected. These products and installations are dependent on the Sun Java 1.4.1 Runtime Environment. The problems occur between the JRE version 1.4.1 and the ATI Rage XL driver, affecting the SAS products.

The workaround is to upgrade the ATI Rage XL driver to the 5.0.2195.5022 or higher release.

SAS Note SN-012187 documents this issue.

Client Tier

SAS Java-based products may experience problems when run on a PC using the ATI Rage XL video driver

SAS Java-based products may experience problems when run on a PC using the ATI Rage XL video driver. Problems have been uncovered while using ATI Rage XL version 5.0.2195.5005 and version 5.0.2195.5012. SAS Java-based products include the SAS Software Navigator. Java installations can similarly be affected. These products and installations are dependent on the Sun Java 1.4.1 Runtime Environment. The problems occur between the JRE version 1.4.1 and the ATI Rage XL driver, affecting the SAS products.

The workaround is to upgrade the ATI Rage XL driver to the 5.0.2195.5022 or higher release.

SAS Note SN-012187 documents this issue.

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