

## The SAS<sup>®</sup> System Release 8.2 (TS2M0) OS/2<sup>®</sup>

### Please Read Before Beginning Installation

#### Introduction

Alert Notes list problems that you need to be aware of before installing or using this software. Fixes and/or workarounds may be provided for the problems. Should you need assistance with the software, we ask that only the SAS Installation Representative or SAS Support Consultant call our Technical Support Division. Sites in the U.S. and Canada may call (919) 677-8008. Other sites should contact their SAS Installation Representative or SAS Support Consultant for the nearest SAS Institute office.

#### Installation and General SAS System Issues

- Alert Notes about Installation and General SAS System Issues are the only Alert Notes included in this document. For product-specific Alert Notes, please visit the following Web site:

[http://www.sas.com/service/techsup/search/alert\\_search.html](http://www.sas.com/service/techsup/search/alert_search.html)

On this Web page, choose the appropriate Operating System, Release, and how to sort your results.

- After your initial query of Alert Notes through the application listed above, it is essential that one or more representatives at your site subscribe to TSNEWS-L in order to receive future Alert Notes concerning your software.

To subscribe through email, send e-mail to [LISTSERV@VM.SAS.COM](mailto:LISTSERV@VM.SAS.COM). The body of the e-mail should read SUBSCRIBE TSNEWS-L.

To subscribe through Technical Support's Web site, complete the Web form located at:

<http://www.sas.com/service/techsup/news/tsnews.html>

- When installing the SAS System for OS/2 to an OS/2 disk drive with greater than 2 GB of free space, you may receive the following error:

```
ERROR 420:Setup is unable to copy the installation support files
      <sourcepath>\INSO762.LIB to a temporary location.
```

When starting the setup to install the SAS System, the InstallShield program attempts to copy temporary files to the location indicated by the TMP OS/2 environment variable. If the TMP area resides on a drive with greater than 2 GB of space, InstallShield may fail.

To circumvent the problem, edit the OS/2 `config.sys` file and modify the line that specifies the TMP location (for example, `tmp=c:\tcPIP\tmp`) to point to a drive location that contains less than 2 GB of space. If a drive with less than 2 GB of space is not available, one will need to be created. There are third-party software products that will allow partitions to be created without reformatting the drive.

SAS Note SN-001244 documents this problem.

- When installing Version 8 releases of the SAS System on OS/2, you are limited to 32 characters when specifying the destination path.

During the Choose Destination process, the Choose Directory dialog will only allow 32 characters to be entered for an installation location.

This problem is the result of limitations imposed by the InstallShield application that OS/2 supports.

SAS Note SN-001501 documents this problem.

- IT Service Vision PDBs are upward compatible, but not backward compatible. If you create or modify a PDB using a specific SAS version, you will no longer be able to use that PDB with earlier SAS versions.

An example is if you modify a PDB using Release 8.1 or Release 8.2 of the SAS System, you subsequently will not be able to use it under Release 6.09, Release 6.12, Version 8 (TS M0), or Version 8 (TS M1) of the SAS System. Furthermore, when using an IT Service Vision client to access a remote PDB, the version of the SAS System used for the IT Service Vision server should be the same or greater than the version of the SAS System that last updated the remote PDB.

SAS Note SN-004475 documents this problem.

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