

The SAS[®] System Release 8.2 (TS2M0) OS/390[®]

Please Read Before Beginning Installation

Introduction

Alert Notes list problems that you need to be aware of before installing or using this software. Fixes and/or workarounds may be provided for the problems. Should you need assistance with the software, we ask that only the SAS Installation Representative or SAS Support Consultant call our Technical Support Division. Sites in the U.S. and Canada may call (919) 677-8008. Other sites should contact their SAS Installation Representative or SAS Support Consultant for the nearest SAS Institute office.

Installation and General SAS System Issues

- Alert Notes about Installation and General SAS System Issues are the only Alert Notes included in this document. For product-specific Alert Notes, please visit the following Web site:

http://www.sas.com/service/techsup/search/alert_search.html

On this Web page, choose the appropriate Operating System, Release, and how to sort your results.

- After your initial query of Alert Notes through the application listed above, it is essential that one or more representatives at your site subscribe to TSNEWS-L in order to receive future Alert Notes concerning your software.

To subscribe through email, send e-mail to LISTSERV@VM.SAS.COM. The body of the e-mail should read SUBSCRIBE TSNEWS-L.

To subscribe through Technical Support's Web site, complete the Web form located at:

<http://www.sas.com/service/techsup/news/tsnews.html>

- IT Service Vision PDBs are upward compatible, but not backward compatible. If you create or modify a PDB using a specific SAS version, you will no longer be able to use that PDB with earlier SAS versions.

For example, if you modify a PDB using Release 8.1 or Release 8.2 of the SAS System, you subsequently will not be able to use it under Release 6.09, Release 6.12, Version 8 (TS M0), or Version 8 (TS M1) of the SAS System. Furthermore, when using an IT Service Vision client to access a remote PDB, the version of the SAS System used for the IT Service Vision server should be the same or greater than the version of the SAS System that last updated the remote PDB.

SAS Note SN-004475 documents this problem.

- (Action C) `INSTALL-TO-STAGE` is not supported for IT Service Vision installations. If your site decides to install IT Service Vision software using Action C, please refer to the section "Considerations for staged installs (Action C)" in the appendix titled *Installing IT Service Vision Solution Software, Release 2.4* in the *Installation Instructions and System Manager's Guide for Release 8.2 (TS2M0) of the SAS System under OS/390*.

SAS Note SN-004786 documents this problem.

- The SAS-supplied PROC contains a `REGION` parameter of 4096K. This value may or may not be sufficient for certain sites or certain jobs. If this value is not sufficient, increase the `REGION` parameter in the PROC. Or, for individual jobs, code a `REGION` parameter on the Jobcard and it will override any `REGION` parameters on the job steps.

For more information, refer to the section "Managing Memory" in the *SAS Companion for the OS/390 Environment, Version 8*.

SAS Note SN-004791 documents this problem.

- If you have a SAS/GRAPH software license and decide to cancel or install IT Service Vision software for OS/390, this note contains important information.

Do not delete the SAS/GRAPH product libraries if you are installing IT Service Vision software or have cancelled your SAS/GRAPH software, especially if you made any customizations to SAS/GRAPH software. This includes changes to the `Devices` catalog or anything else described in the appendix entitled "Implementing SAS/GRAPH Software" in the manual entitled *Installation Instructions and System Manager's Guide for Release 8.2 (TS2M0) of the SAS System under OS/390*. If you find that you have SAS/GRAPH customizations, we recommend that you have a backup of your SAS/GRAPH product libraries on tape.

Because IT Service Vision software contains SAS/GRAPH software as one of its components, the installation process is designed to detect SAS/GRAPH software based on the installation prefix supplied and should not overlay any SAS/GRAPH customizations.

SAS Note SN-004463 documents this problem.

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