

The SAS[®] System Release 8.2 (TS2M0) HP-UX[®]

Please Read Before Beginning Installation

Introduction

Alert Notes list problems that you need to be aware of before installing or using this software. Fixes and/or workarounds may be provided for the problems. Should you need assistance with the software, we ask that only the SAS Installation Representative or SAS Support Consultant call our Technical Support Division. Sites in the U.S. and Canada may call (919) 677-8008. Other sites should contact their SAS Installation Representative or SAS Support Consultant for the nearest SAS Institute office.

Installation and General SAS System Issues

- Alert Notes about Installation and General SAS System Issues are the only Alert Notes included in this document. For product-specific Alert Notes, please visit the following Web site:

http://www.sas.com/service/techsup/search/alert_search.html

On this Web page, choose the appropriate Operating System, Release, and how to sort your results.

- After your initial query of Alert Notes through the application listed above, it is essential that one or more representatives at your site subscribe to TSNEWS-L in order to receive future Alert Notes concerning your software.

To subscribe through email, send e-mail to LISTSERV@VM.SAS.COM. The body of the e-mail should read SUBSCRIBE TSNEWS-L.

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<http://www.sas.com/service/techsup/news/tsnews.html>

- The SAS System must be installed into an empty directory or a core dump will result. Specifically, the following error may occur:

```
Segmentation Fault - core dumped
```

This requirement is documented in the “Installation Requirements” section of the *Installation Instructions and System Administrator’s Guide for Release 8.2 (TS2M0) of the SAS System under UNIX Environments*.

SAS Note SN-004666 documents this problem.

- You should not launch the SASSETUP installation utility while in the directory that serves as the CD-ROM device mount point. As the installation progresses, you will be unmounting and mounting additional media. Attempting to unmount a file system that contains your current working directory will cause the `umount` command to fail with a `Device busy` message.

Instead, take the following steps:

Make a note of the `mount` command used to mount the CD-ROM device. For example, if the following command is used to mount the CD-ROM device:

```
mount /dev/dsk/c0t4d0 /cdrom
```

then the CD-ROM is being mounted to the `/cdrom` directory. Then, `cd` to your home directory or any directory other than the `/cdrom` directory to issue the SASSETUP command.

SAS Note SN-004461 documents this problem.

- IT Service Vision PDBs are upward compatible, but not backward compatible. If you create or modify a PDB using a specific SAS version, you will no longer be able to use that PDB with earlier SAS versions.

An example is if you modify a PDB using Release 8.1 or Release 8.2 of the SAS System, you subsequently will not be able to use it under Release 6.09, Release 6.12, Version 8 (TS M0), or Version 8 (TS M1) of the SAS System. Furthermore, when using an IT Service Vision client to access a remote PDB, the version of the SAS System used for the IT Service Vision server should be the same or greater than the version of the SAS System that last updated the remote PDB.

SAS Note SN-004475 documents this problem.

- SAS/ACCESS Interface to Teradata software is installed when you unload the SAS media; however, you must run the correct SAS image or you will receive execution messages similar to the following:

```
ERROR: Teradata connection
MOSI: ER_LINKDOWN(130)
DBC Connection broken or connect failed
```

To run the correct SAS image by default, the following commands should be executed after installing SAS on HP-UX, Release 11.0 or 11i:

```
1. cd <SAS Home Directory>
2. mv sas sas.orig
3. ln -s sabhhpt sas
```

SAS Note SN-005682 documents this problem.

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