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SAS[®] IT Resource Management 3.5 Migration Guide

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SAS® IT Resource Management 3.5: Migration Guide

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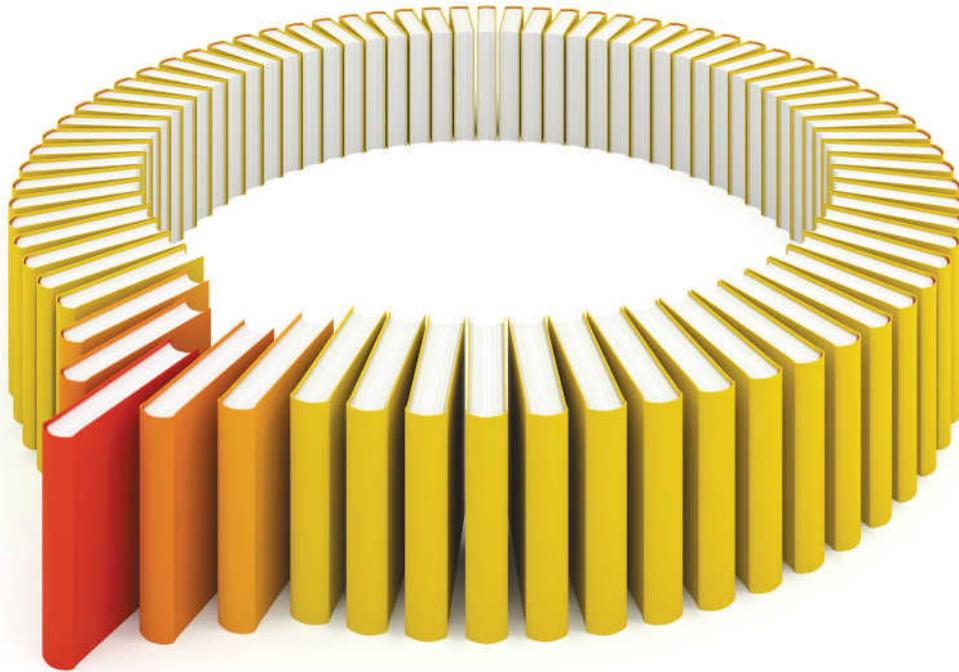
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About This Book

Audience

Migration tasks are typically performed by the data administrator. Data administrators are responsible for administering the IT data mart and setting up the jobs that stage and aggregate IT performance data to produce analysis and report-ready data.

Recommended Reading

Here is the recommended reading list for this title:

- *What's New in SAS IT Resource Management 3.5*
- *System Requirements—SAS IT Resource Management 3.5*
- *SAS 9.4 Intelligence Platform: Migration Guide*
- *QuickStart Guide: SAS 9.4 Planned Deployments using Electronic Software Delivery*
- *Installation Instructions for SAS 9.4 Electronic Software Delivery for Planning Installations on z/OS*
- *SAS IT Resource Management 3.5: Administrator's Guide*
- *SAS IT Resource Management 3.5: Reporting Guide*
- *SAS IT Resource Management 3.5: Report Center Guide*
- *Guide to Operating SAS IT Resource Management 3.5 without a Middle Tier*
- *SAS IT Resource Management 3.5: Overview*

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x *Recommended Reading*

Chapter 1

Introduction to the SAS IT Resource Management 3.5 Migration Process

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SAS IT Resource Management 3.5 Software Migration

This document provides guidelines for migrating the following versions of SAS IT Resource Management to SAS IT Resource Management 3.5 on SAS 9.4.

Table 1.1 Versions of SAS IT Resource Management and SAS Migrated to SAS 9.4M2

Version of SAS IT Resource Management	Version of SAS where SAS IT Resource Management is currently installed
SAS IT Resource Management 2.6	SAS 8.2
SAS IT Resource Management 2.7	9.1.3

Version of SAS IT Resource Management	Version of SAS where SAS IT Resource Management is currently installed
SAS IT Resource Management 3.2	SAS 9.2
SAS IT Resource Management 3.21	SAS 9.3
SAS IT Resource Management 3.3	SAS 9.3
SAS IT Resource Management 3.4	SAS 9.4
SAS IT Resource Management 3.5	SAS 9.4

SAS IT Resource Management 3.5 is a SAS 9.4 solution. The software components of this solution are installed, migrated, and configured in accordance with the SAS 9.4 platforms. Data that is associated with previous releases of SAS IT Resource Management is migrated using tools delivered by the SAS IT Resource Management solution.

The steps that you must perform to accomplish the migration to SAS IT Resource Management 3.5 software depend on the version of SAS IT Resource Management that you are currently running. These steps are described in the following chapters of this document.

Before you migrate, your current SAS IT Resource Management system should be updated with all applicable hot fixes. You need only apply the latest hot fix for your version of the software because the latest hot fix contains all previous hot fixes.

To locate the hot fix download site for SAS IT Resource Management 3.2 and later, perform the following steps:

1. Navigate to <http://support.sas.com>.
2. In the left panel, locate the Support section and click **Downloads & Hot Fixes**.
3. In the section called Downloads & Hotfixes, click **Hot Fixes**. The TECHNICAL SUPPORT HOT FIXES page appears.
4. From the left panel, select **All Products and Software Releases**. The following display appears.

Display 1.1 Hot Fixes for All Products and Solutions

Technical Support Hot Fixes All Products and Software Releases

- ▶ [SAS Hot Fix Home](#)
- ▶ [SAS 9.4](#)
- ▶ [SAS 9.3](#)
- ▶ [SAS 9.2](#)
- ▶ [SAS Data Management / DataFlux](#)

SAS 9.1.3

- ▶ [SAS 9.1.3 \(9.1 TS1M3\)](#)
- ▶ [SAS 9.1.3 \(9.1 TS1M3\) for SAS with Asian Language Support](#)

Additional Products/Solutions for SAS 9.1.3 and earlier releases

- ▶ [Additional Products and Solutions for SAS 9.1.3 and earlier releases](#)

National Language Support for SAS 9.1.3 and earlier releases

- ▶ [National Language Support for SAS 9.1.3 and earlier releases](#)

SAS 9.2 (TS1M0), SAS 9.1.2 and earlier releases

- ▶ [SAS 9.2 \(Phase 1 / 9.2 TS1M0\)](#)
- ▶ [SAS 9.2 \(Phase 1 / 9.2 TS1M0\) for SAS with Asian Language Support](#)
- ▶ [SAS 9.1.2 \(9.1 TS1M2\)](#)
- ▶ [SAS 9.1.2 \(9.1 TS1M2\) for SAS with Asian Language Support](#)
- ▶ [SAS 9.1](#)
- ▶ [SAS 9.1 for SAS with Asian Language Support](#)
- ▶ [SAS Release 8.2](#)
- ▶ [SAS Release 8.2 for SAS with Asian Language Support](#)
- ▶ [SAS Release 8.1](#)

SAS Hot Fixes for Open Source Software

- ▶ [SAS Hot Fixes for Open Source Software](#)

5. Select the version of SAS that you are working with. The **Hot Fix Quick Links** box appears in the left panel.
 - For releases of SAS 9.2 and later, follow these instructions:
 - For the SAS 9.2 release, select **SAS 9.2** ⇒ **All SAS 9.2 Products** from the list in the center pane of the page.
 - For the SAS 9.3 release, select **SAS 9.3** ⇒ **All SAS 9.3 Products** from the list in the center pane of the page.

- For the SAS 9.4 release, select **SAS 9.4** ⇒ **All SAS 9.4 Products** from the list in the center pane of the page.

Use the **Products Index A–Z** to locate the entry for SAS IT Resource Management. Select that entry to access the hot fixes for that release.

- For releases before SAS 9.2, follow these instructions:
 - Select the SAS release that you are working with.
 - From the list in the center pane, click **Sorted by SAS Product**.
 - Under **Other Hot Fix Links**, select **Hot Fixes for Additional SAS Products and Solutions** on this page to access the hot fixes for that release.
 - Scroll down to locate the entry for SAS IT Resource Management. Select that entry to access the hot fixes for that release.

Note: There are no hot fixes available for SAS IT Resource Management 3.21.

SAS IT Resource Management 3.5 Data and Metadata Migration

Migration and Data Model Upgrade Defined

Migration

In the context of SAS IT Resource Management 3.5, migration is a task that involves copying data and metadata, when it exists, from SAS IT Resource Management 2.6, 2.7, 3.2, 3.21, 3.3, 3.4, or 3.5 to SAS IT Resource Management 3.5. Migration involves some internal restructuring of the data and metadata to conform to the requirements of the new software.

TIP Migrating from SAS IT Resource Management 3.5 to SAS IT Resource Management 3.5 is useful if you want to move your SAS IT Resource Management system to a different environment. Migrating within families of operating systems (for example, one flavor of UNIX to another) is supported.

Data Model Upgrade

The Data Model Upgrade program is part of the SAS IT Resource Management migration process. It copies the physical data in the IT data mart that has been migrated to SAS 9.4 to an IT data mart with a SAS IT Resource Management 3.5 data model.

Reports and the associated reporting metadata are stored in the SAS Content Server on the middle tier. These objects are automatically migrated using the SAS Migration Utility. Therefore, there is no need to promote (or move) the contents of the SAS Content Server on one machine to the SAS Content Server on another machine.

In SAS IT Resource Management 3.3 and earlier, a user could create report galleries that did not specify a domain category. Starting in SAS IT Resource Management 3.4, a domain category is required to access the reports from the SAS Content Server. If you have not specified a domain category, a gallery cannot be accessed from ITRM Report Center. To correct this situation, in ITRM Report Center, perform the following steps:

1. Select the gallery that contains the reports.
2. Click **Edit**. To create a gallery with the reports that you want to view, specify a domain category.

3. [Optional] Specify additional filters to limit the size of the gallery.

For more information, see “Reset the Maximum Number of Reports to Be Returned from the Create Gallery Filters” in Chapter 10, “Administrative Tasks,” in the *SAS IT Resource Management 3.5: Reporting Guide*.

4. Access the reports in the gallery that you edited.

For more information, see [“Migration and Promotion of ITRM Report Center Content” on page 87](#).

Note: Table names are not changed during migration. Views are migrated in metadata—they are neither created nor deleted during the migration process. The MXG views that were automatically created in previous versions of SAS IT Resource Management are migrated as any other view. However, the MXG views are no longer automatically created by SAS IT Resource Management 3.5 and the migrated physical views do not work correctly in the new environment. Therefore, you should either delete them or upgrade them by using the %RMUPGRDM macro. (For information, see [“Introduction to the Data Model Upgrade” on page 71](#).)

Options for Migrating to SAS IT Resource Management 3.5

As your site adopts SAS IT Resource Management 3.5, you have several options to consider. These options affect the data, metadata, and data models that are associated with your current SAS IT Resource Management 2.6, 2.7, 3.2, 3.21, 3.3, 3.4, or 3.5 system.

Option 1: Install Only

Install SAS IT Resource Management 3.5. Do not migrate data and metadata from a previous installation of SAS IT Resource Management.

Option 2: Install and Migrate Metadata and, Optionally, Data

Install SAS IT Resource Management 3.5. Migrate all metadata from a previous installation of SAS IT Resource Management using the SAS Migration Utility. You can choose to migrate the data.

You can use the SAS Migration Utility to migrate Gallery Manager report content from SAS IT Resource Management 3.2 or 3.3 to SAS IT Resource Management 3.5. You can also use the SAS Migration Utility to migrate the ITRM Report Center content from SAS IT Resource Management 3.4 or 3.5 to 3.5.

Option 3: Install and Migrate a Specific IT Data Mart

Install SAS IT Resource Management 3.5. Do not migrate data and metadata from a previous installation of SAS IT Resource Management at configuration time. After running configuration for the new system, selectively migrate one or more specific IT data marts.

SAS IT Resource Management supports the use of the SAS utilities for exporting and importing SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, and 3.5 IT data marts to SAS IT Resource Management 3.5. For information about these utilities, see [“Migrating a Single IT Data Mart from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 to 3.5” on page 27](#).

You can promote ITRM Report Center content from 3.4 or 3.5 to 3.5. For more information, see [“Promoting the Content of ITRM Report Center” on page 88](#).

Option 4: Convert PDBs to IT Marts

Install SAS IT Resource Management 3.5 on your SAS 9.4 system. Then, migrate one or more specific performance databases (PDBs) from an installation of SAS IT

Resource Management 2.6 or 2.7. These PDBs are converted into IT data marts as part of the PDB migration process.

Post-Migration Options

After using any of the migration options, you can use the Data Model Upgrade program to upgrade the data model of any or all migrated IT data marts to the SAS IT Resource Management 3.5 data model.

You can also move your physical data to your new installation of SAS IT Resource Management.

CAUTION:

Use the %RMDMPKG, %RMDMPATH, and %RMDMUPKG macros to move your physical data from your previous installation of SAS IT Resource Management to SAS IT Resource Management 3.5. The internal format of the data can change between releases. Therefore, manually moving the data can result in problems with the new release.

Migrating SAS IT Resource Management Reports

This document does not address the conversion of reports from a prior SAS IT Resource Management release to SAS IT Resource Management 3.5. For more information, see Appendix 6, “Report Conversion Guide” in the *SAS IT Resource Management 3.5: Reporting Guide*. This appendix provides a description of the steps that are performed in order to re-create reports that were generated by using SAS IT Resource Management 2.6 or 2.7 report macros. In addition, see the topic “Migrating SAS Enterprise Guide Projects to Work with SAS IT Resource Management 3.2 and Later” in Chapter 2, “Preparing to Work with the SAS IT Resource Management Client,” of the *SAS IT Resource Management: Administrator’s Guide*.

Note: Reports that are generated by using report jobs in SAS IT Resource Management 3.4 and later use the `sasdav/Stylesheets` folder that is located in the SAS Content Server. This folder is available for all report content. However, if your reports were migrated from SAS IT Resource Management 3.3 or earlier, the necessary style sheet is located in the `ITRM/styles` folder of the SAS Content Server. Make sure that the `ITRM/styles` folder is accessible to any ITRM Report Center Group that might access those reports created using ITRM 3.3 or earlier. For information, see “Create a Location in the SAS Content Server” in Chapter 10, “Overview of Administrator Tasks” in the *SAS IT Resource Management 3.5: Reporting Guide*. (This topic describes the root folders that pertain to ITRM Report Center and how to set permissions for them.)

Note: Reports that were generated in SAS IT Resource Management 3.3 were stored on the SAS Content Server in subfolders under the `sasdav/ITRM` folder. Reports that are generated in SAS IT Resource Management 3.4 or 3.5 (by the same report job that was used in SAS IT Resource Management 3.3) store reports in a different location in the SAS Content Server. The reports are stored in the following locations in the SAS Content Server:

- Performance reports: `sasdav/<root-location>/<IT data mart name>_<job name>/<report definition name>`
- Exception reports: `sasdav/<root-location>/<IT data mart name>_<job name>/<Exception transformation name>`

Note: Generating exception reports began with SAS IT Resource Management 3.4.

The report job that is run in SAS IT Resource Management 3.5 cannot automatically purge the SAS IT Resource Management 3.3 reports because those reports are written to a different SAS Content Server folder: `sasdav/ITRM/<EGProjectName>/<ProcessFlowName>/<ReportDefinitionName>`. Instead, use the **Purge reports** feature of the **Administration** workspace of ITRM Report Center to remove the 3.3 reports.

Special Situations That Require a Data Model Upgrade

Upgrading a site's data model is not generally required, although it is recommended. However, the following situations require you to upgrade the data model by running the %RMUPGRDM macro. In these cases the SAS IT Resource Management staging code relies on the most recent data model to properly read adapter raw data sources.

- The attributes of the column of a table might have been updated from their state in the PDB or IT data mart of versions of SAS IT Resource Management earlier than 3.5. (For example, the label or the format of the column might have changed.) In that case, even though the columns of the table have the same name as the columns of the IT data mart, an error message is displayed. Perform the data model upgrade before processing any new data.
- After successfully migrating an IT data mart that contains SAR data from a version of SAS IT Resource Management that is earlier than 3.3 to SAS IT Resource Management 3.5, you should perform a data model upgrade. This action ensures that all staged tables are properly staged (that is, using the current external name attributes for the columns). It also ensures that columns with the same name have the same attributes across the tables that are being staged.

For information, see “[Introduction to the Data Model Upgrade](#)” on page 71.

How Age Limits Are Handled

When IT data marts are migrated, the aggregation tables retain the age limits over the course of migration. The migrated aggregation tables will have the same age limit as they did in the environment from which you have migrated.

However, SAS IT Resource Management might have changed the default age limits for the supplied aggregation templates in the current data model. These are used in the Adapter Setup wizard, the Add Domain Category wizard, and in the Add Aggregation Tables through Template feature. This means that new aggregation tables use the current default age limits in the supplied templates.

If you migrated an IT data mart, and then used the Add Aggregation Tables through Template feature, the new table will have the new age limits. These age limits might not match the age limits for the migrated tables. Similarly, if you add new tables through other SAS IT Resource Management features that use the supplied aggregation templates, such as the Add Domain Category wizard, those new tables will have the new default age limits as well.

If you use the Upgrade Data Model feature, the new IT data mart uses the new data model with the new age limits. These new age limits might not match the age limits for the migrated tables. The physical data is copied from the migrated tables to the new tables during the Upgrade Data Model process. However, the age limits for the new tables remain until they are explicitly changed by the user. The age limit differences, along with other differences between the migrated tables and the new tables, are detailed in the listing output from the %RMUPGRDM macro. (For information, see “[Post-Migration Options](#)” on page 10.)

These age limits for the aggregation tables of supplied adapters are documented in the SAS IT Resource Management data model. To locate this information, go to the [SAS IT Resource Management page](#) and scroll down to the **Metrics Documentation** section.

Option 1: Install SAS IT Resource Management 3.5; Do Not Migrate or Upgrade Data and Metadata from Your Previous Installation

SAS IT Resource Management 3.5 provides data models and supplied reports for the adapters that are supported by this release. The use of these data models and reports allows your site to establish a new baseline from which the IT performance management and capacity planning function is performed. If this is what you want to do at your site, choose to install SAS IT Resource Management 3.5 and begin processing IT data with this system. Do not bring forward existing SAS IT Resource Management data and the analysis of that data.

Choosing this option requires you to install the new SAS IT Resource Management 3.5 software and establish new IT data marts. Most likely, your site will maintain the earlier version of SAS IT Resource Management for a period of time as a complement to, or running in parallel with, SAS IT Resource Management 3.5. This activity should continue until your operational needs indicate that the legacy system can be retired and the data archived.

Note: The availability of processing resources is a key consideration for this option. Additional resources might be needed to run both the old (SAS IT Resource Management 2.6, 2.7, 3.2, 3.21, 3.3, 3.4, or 3.5) and new (SAS IT Resource Management 3.5) systems in parallel.

Option 2: Install SAS IT Resource Management 3.5; Migrate All Metadata (and, Optionally, Data) from a Previous Installation of SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 Using the SAS Migration Utility

You might want to migrate all SAS 9.2, 9.3, or 9.4 metadata and, optionally, data to SAS IT Resource Management 3.5 on a SAS 9.4 system. If so, migrate your data and metadata using the SAS Migration Utility. Option 2 is most appropriate for sites that have significant investments in these areas:

- data produced by the current IT Resource Management system
- the customizations made for that system
- the processes that analyze that data

Choose this option if you want to have access to all IT data marts that were defined in your current SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 system. It is also the best choice if you have a significant investment in SAS 9.2, 9.3, or 9.4 system metadata other than that for SAS IT Resource Management.

The total size of all metadata for the SAS 9.2, 9.3, or 9.4 system might be extremely large. In that case, you might encounter (or choose to eliminate the likelihood of) resource constraints such as out-of-memory errors while using this option. If you encounter this problem, you should select Option 3.

Note: This migration process uses more overall disk space than an installed system because IT data marts must be replicated. If disk space is an issue, you might decide to not migrate and to follow the process described in Option 1. (Option 1 does not

recommend migration. Instead, it recommends that you install SAS IT Resource Management 3.5 and establish new IT data marts.)

After the migration process is completed, the metadata is available in SAS IT Resource Management 3.5. If you chose to migrate the data, it is also available in SAS IT Resource Management 3.5. However, SAS code that is associated with a User-Written Staging transformation is not included in the migration of the metadata or the data. To enable your user-written staging transformation to execute as you specified, you must move the SAS code that is associated with the User-Written Staging transformation to an appropriate place. Then you must also update the transformation to point to the new location of that SAS code. (In SAS IT Resource Management 3.4 and later, the name of the reporting transformation is changed from Gallery transformation to Performance Report transformation.)

Note: Migrated jobs with Gallery transformations (from SAS IT Resource Management 3.3 or earlier) or Performance Report transformations (in SAS IT Resource Management 3.4 and 3.5) will continue to use the migrated report definitions from the previous version. (The migration process deletes any supplied report definitions from the previous version of the software unless they are used by a migrated job.) User-defined report definitions are not deleted. Exception definitions from SAS IT Resource Management 3.4 and later behave the same way as report definitions.

If you migrated the data from an IT data mart that was created with an earlier version of SAS IT Resource Management (that is, from SAS IT Resource Management 3.2, 3.21, 3.3, or 3.4), then you might choose to update that data to the SAS IT Resource Management 3.5 data model. For more information, see [“Post-Migration Options” on page 10](#).

Shared Gallery folders in ITRM Report Center that are migrated become private to the user that created them. If these folders need to be shared, then you must share those items again.

Option 3: Install SAS IT Resource Management 3.5; Migrate Selected Data and Metadata from Your Previous Installation of SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5

If you want to use only specific IT data marts from the previous installation of SAS IT Resource Management in the SAS IT Resource Management 3.5 environment, install and configure IT Resource Management 3.5 without migration. In other words, you perform the installation and configuration without using the SAS Migration Utility and without specifying migration during the configuration process. At any time after the configuration is completed, you can select specific IT data marts to export from the previous SAS IT Resource Management system and deploy them to SAS IT Resource Management 3.5.

This option is most appropriate for sites that want some, but not all, of the IT data marts from their previous SAS IT Resource Management system to be used in the new SAS IT Resource Management 3.5 environment. This option is also useful for sites that have resource constraints. (Migrating one IT data mart at a time uses fewer resources than migrating all of them at the same time.)

To migrate an IT data mart from a SAS IT Resource Management 3.2 or later system to SAS IT Resource Management 3.5, use the export and import wizards. For information about these wizards, see “Importing, Exporting, and Promoting Metadata” in Chapter 4, “IT Data Marts” in the *SAS IT Resource Management 3.5: Administrator’s Guide*.

After you export a specific IT data mart from the previous version of SAS IT Resource Management and import it to SAS IT Resource Management 3.5, the metadata is available in SAS IT Resource Management 3.5. If you chose to migrate the data, it is

also available in SAS IT Resource Management 3.5. If you migrated the data, you can choose whether to update that data to the SAS IT Resource Management 3.5 data model. For more information, see [“Post-Migration Options” on page 10](#).

For information about migrating the Gallery Manager content from SAS IT Resource Management 3.2 or 3.3 or ITRM Report Center content from SAS IT Resource Management 3.4 or 3.5 that is on the middle tier, see [“Migration and Promotion of ITRM Report Center Content” on page 87](#).

To move SAS Content Server report content to the target server, use the WebDAVDump and WebDAVRestore utilities. For information about using the WebDAVDump and WebDAVRestore utilities to move SAS Content Server data, see <http://tsdsrv05.unx.sas.com:7777/docs/sasnotes/fusion/38/667.html>.

Note: SAS code that is associated with a User-Written Staging transformation is not included in the migration of the metadata or the data. To enable your user-written staging transformation to execute as you specified, you must move the SAS code that is associated with the User-Written Staging transformation to an appropriate place. Then you must also update the transformation to point to the new location of that SAS code.

Option 4: Migrate Specific Performance Databases from SAS IT Resource Management 2.6 or 2.7

After the installation and configuration of SAS IT Resource Management 3.5 (by using Options 1, 2, or 3), you might want to use one or more specific PDBs from a previous installation of SAS IT Resource Management 2.6 or 2.7. To convert a PDB to an IT data mart, follow the instructions in Chapter 4, “Migrating SAS ITRM 2.6 or 2.7 Performance Databases to SAS ITRM 3.5 IT Data Marts.” For information, see [“Introduction to Migrating PDBs” on page 32](#).

Migrating specific PDBs using this technique does not have to be performed at a specific time. You can select one or more specific PDBs to migrate now, and also select additional PDBs to migrate at a later date.

After a PDB is migrated, it is in the form of an IT data mart. The metadata and the data (if it was migrated) are available in SAS IT Resource Management 3.5. However, the data model has not been upgraded. You can choose whether to update the data in the IT data mart to the SAS IT Resource Management 3.5 data model for each specific IT data mart. For more information, see [“Post-Migration Options” on page 10](#).

Post-Migration Options

For Specific IT Data Marts, Perform a Data Model Upgrade to the SAS IT Resource Management 3.5 Data Model

There are more than 4,000 reports that are supplied with and can be created by using SAS IT Resource Management 3.2 and later. These reports are built using the columns and tables of the latest SAS IT Resource Management data model. You might want to use the new supplied reports with data and metadata from your previous installation of SAS IT Resource Management (that is, the 3.2, 3.21, 3.3, 3.4, or 3.5 version). If so, perform a data model upgrade. In addition, if adapter updates are delivered in a maintenance release, you might want to perform data model upgrades. (If the changes were to the staging template tables only, then you would be more likely to use the maintain tables utility rather than the data model upgrade process. However, if there were changes to aggregation templates, then the data model upgrade tool would be the

best option.) In these cases, you must migrate the data and metadata, and then upgrade the data to the new SAS IT Resource Management 3.5 data model.

Upgrading the data model is possible for selected IT data marts whether you choose Options 2, 3, or 4. (If you choose Option 1, then the SAS IT Resource Management 3.5 data model is already available. Therefore, the upgrade is not necessary.) For more information, see [“Introduction to the Data Model Upgrade”](#) on page 71.

CAUTION:

If you upgrade to the new SAS IT Resource Management 3.5 data model, any reports that were written for that data in previous IT Resource Management releases might not work without significant refactoring. This problem might be caused by a difference in the table and column names.

If your site chooses to maintain your former SAS IT Resource Management system or to run that system in parallel with the new SAS IT Resource Management 3.5 system, then those processing resources must be considered.

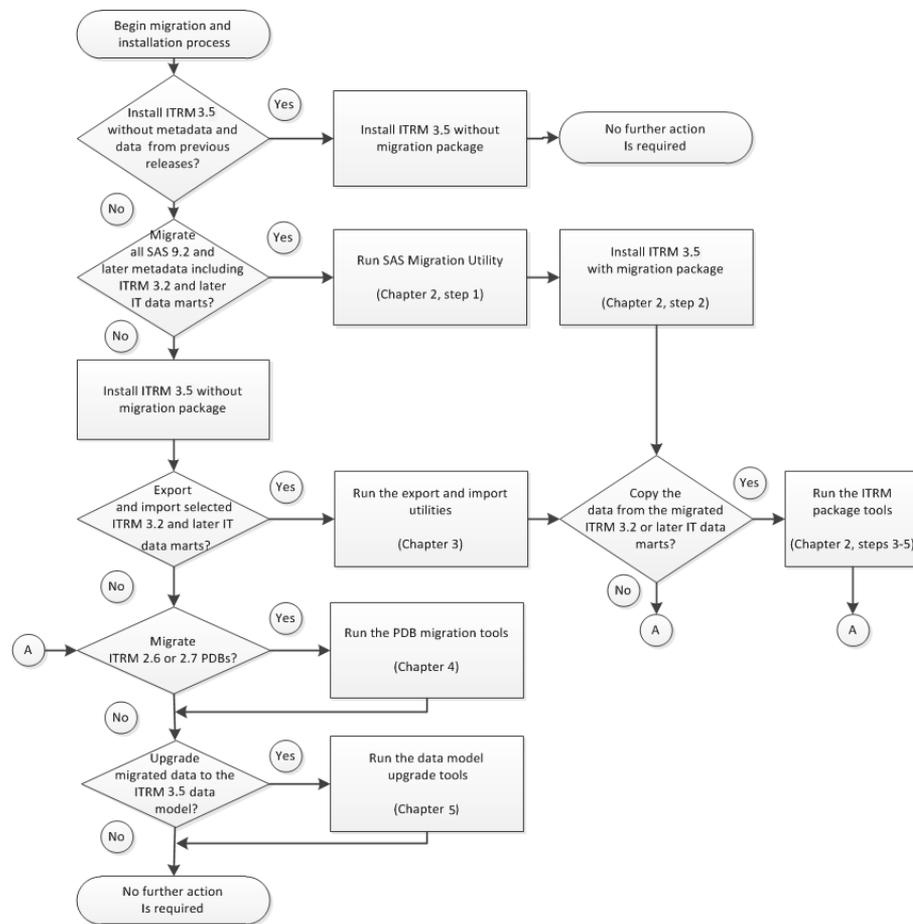
Move Physical Data with the Migration Macros

To move your physical data from your previous installation of SAS IT Resource Management to SAS IT Resource Management 3.5, you can use the migration macros: %RMDMPKG, %RMDMPATH, and %RMDMUPKG. For more information, see [“Macros That Are Used for the Migration Process”](#) on page 79.

Summary of Options and the Processes Required for Each

The following flowchart summarizes the options that are available for moving to SAS IT Resource Management 3.5. In addition, this flowchart shows the processes that should be performed for each option and the chapters in this document that describe how to perform those processes. Use this flowchart and the chapter and step references in it to guide you through your chosen migration option.

Display 1.2 Flowchart of Paths for Moving to SAS IT Resource Management



Note: Any deployed jobs within the imported data mart on the target system should be deleted and then deployed again. They should not be redeployed.

Chapter 2

Migrating from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 to 3.5

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Overview of Migrating to SAS IT Resource Management 3.5

About Migration to SAS IT Resource Management 3.5

To migrate your SAS IT Resource Management software to SAS IT Resource Management 3.5, you must install SAS IT Resource Management 3.5. (The *System Requirements—SAS IT Resource Management 3.5* document is at <http://support.sas.com/itrm>.)

The process of obtaining, installing, and configuring SAS 9.4 software begins with requesting SAS software from SAS. This request generates a software order e-mail that provides instructions and the tools to download the new SAS IT Resource Management software from SAS and to install it using the SAS Deployment Wizard. For information about this process for Windows and UNIX installations, see the *QuickStart Guide: SAS 9.4 Planned Deployments Using Electronic Software Delivery*.

Locating SAS IT Resource Management Planned Deployment Using Electronic Software Documentation

For z/OS installations, see *Installation and Maintenance Instructions—SAS 9.4 Electronic Software Delivery for Planning Installations on z/OS*. To locate this documentation, perform the following steps:

1. Navigate to <http://support.sas.com/documentation/index.html>.
2. From the left navigation panel, select **Install Center**. Then, select the latest entry among the objects labeled “SAS 9.4” such as “SAS 9.4 (TS2Mx).”
3. In the **Quick links** section, select the operating system on which you intend to install the IT Resource Management Server. Locate these documents in the list of documents presented.

Windows Specifics

For Windows installations, select **Documentation for SAS 9.4 Installation on Windows**. Then, scroll downward and select **QuickStart Guide: SAS 9.4 Planned Deployments Using Electronic Software Delivery**.

UNIX Specifics

For UNIX installations, select **Documentation for SAS 9.4 Installation on UNIX**. Then, scroll downward and select **QuickStart Guide: SAS 9.4 Planned Deployments Using Electronic Software Delivery**.

z/OS Specifics

For z/OS installations, select **Documentation for SAS 9.4 Installation on z/OS**. Then, scroll downward and select the *Installation Instructions for SAS 9.4 Electronic Software Delivery for Planning Installations on z/OS*.

Migrating SAS IT Resource Management Metadata

To migrate all of the metadata from SAS IT Resource Management (or from your SAS 9.2, 9.3, or 9.4 installation) to SAS IT Resource Management 3.5, run the following programs:

1. Run the SAS Migration Utility on your SAS 9.2, 9.3, or 9.4 system to create a migration package.
2. Install SAS IT Resource Management 3.5 (and SAS 9.4) using the SAS Deployment Wizard. The following options are available for this task:
 - If you want only to install your products (without configuring them), run the SAS Deployment Wizard once, specifying to install your products.

Later, if you want to configure your products, run the SAS Deployment Wizard a second time, specifying to configure your products.

Note: Your SAS IT Resource Management system can be migrated only if the migration option is selected in the configuration process.
 - If you want to install your products and configure them at the same time, run the SAS Deployment Wizard once, specifying to install your products and configure them.

Note: Your SAS IT Resource Management system can be migrated only if the migration option is selected in the configuration process.
3. (Optional) Perform a data model upgrade to the SAS IT Resource Management 3.5 data model. For more information, see [“Introduction to the Data Model Upgrade” on page 71](#).

Moving the Physical Data Associated with SAS IT Resource Management

For the physical data that is associated with each IT data mart that will be moved from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 to SAS IT Resource Management 3.5, perform the following steps to migrate the data to the new platform:

1. Run %RMDMPKG on the source SAS 9.2, 9.3, or 9.4 system to create a package of the IT data mart to move to SAS IT Resource Management 3.5.
2. Run %RMDMPATH on the target SAS 9.4 system, if necessary. This program modifies the paths associated with the items in the IT data mart.
3. Run %RMDMUPKG on the target SAS 9.4 system to unpackage the IT data mart that you moved from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5.
4. Redeploy all the jobs that were migrated.
5. (Optional) Perform a data model upgrade to the SAS IT Resource Management 3.5 data model. For more information, see [“Introduction to the Data Model Upgrade” on page 71](#).

Migrating Report Definitions

New report definitions are supplied with SAS IT Resource Management 3.5. Migrated Performance Report transformations from IT Resource Management 3.4 or 3.5 and Gallery transformations from SAS IT Resource Management 3.2, 3.21, or 3.3 continue to use any migrated report definitions from the prior version of SAS IT Resource Management, including any user-defined report definitions that are not deleted in any case.

If you want to change the supplied SAS IT Resource Management report definitions to use newly available report definitions, update that data to the SAS IT Resource

Management 3.5 data model. For more information, see “Post-Migration Options” on page 10.

Migrating Exception Definitions

New exception definitions are supplied with SAS IT Resource Management 3.5. Exception transformations continue to use any migrated exception definitions from SAS IT Resource Management 3.4, including any user-defined exception definitions. If you want to change the migrated SAS IT Resource Management exception transformations to use newly available exception definitions, you can modify these jobs or create new jobs. Alternatively, you can choose to perform a data model upgrade to SAS IT Resource Management 3.5. For more information, see “Post-Migration Options” on page 10.

Step 1: Design Your Migration and Run the SAS Migration Utility

Overview

Before you begin your migration, perform the following preliminary steps to plan your migration:

- Review the *SAS 9.4 Intelligence Platform: Migration Guide*, and design your migration. To locate this document, perform the following steps:
 1. Navigate to <http://support.sas.com/documentation/index.html>.
 2. Use the Products Index A–Z to select the web page for the SAS Intelligence Platform.
 3. On the SAS Intelligence Platform web page, scroll downward to the Installation, Configuration, and Migration Documentation section where you can find the *SAS 9.4 Intelligence Platform: Migration Guide*. Also, on this page under **Related Installation and Migration Documentation** is the documentation for the SAS Migration Utility.
- Perform pre-migration tasks.
- Review information about migrating a single IT data mart. For more information, see “Migrating a Single IT Data Mart from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 to 3.5” on page 27.

Design Your Migration

For information about the steps to prepare for migration, see the chapter called “Designing Your Migration” in the *SAS 9.4 Intelligence Platform: Migration Guide*. This chapter describes the following tasks:

- reviewing high-level SAS migration requirements for your SAS topology, middle tier, and operating system.
- assessing your hardware and third-party software.

- taking an inventory of your current SAS deployment. The SAS Migration Utility analyzes the content in your current SAS deployment. It identifies any updates that are needed before the automated migration tools work with your deployment.
- obtaining a SAS 9.4 Deployment Plan file.

Perform Pre-Migration Tasks

For information about the steps to take when preparing for your migration, see the chapter called “Performing Pre-migration Tasks” in the *SAS 9.4 Intelligence Platform: Migration Guide*. This chapter contains the topics that are mentioned in the following list. They describe the pre-migration tasks that you should perform:

- Back up your SAS 9.2, SAS 9.3, or SAS 9.4 system, including all servers and desktop clients.
- Perform any required SAS 9.2, SAS 9.3, or SAS 9.4 maintenance that is required to meet minimum baselines.
- Prepare complete pre-installation and migration checklists. These checklists are customized based on the deployment plan that is provided by SAS for your SAS IT Resource Management 3.5 installation. For more information about pre-migration checklists, see the topic about “Completing the Pre-migration Checklists.”
- Install third-party software.
- Create a SAS Software Depot. For information about this task, see the “Creating Software Depots” topic.

When you create a SAS Software Depot for your SAS 9.4 installation, use the QuickStart Guide (for Windows and UNIX installations) or the *Installation Instructions for SAS 9.4 Electronic Software Delivery for Planning Installations on z/OS* document to help you install your downloaded software. These documents provide an overview of the steps that are required to install your software. The document contains information such as links to documentation for system requirements, migration, pre-installation checklists, and installation. You should review this document to ensure that you have completed all necessary tasks before you begin your installation.

Note: If you plan to create the depot on a UNIX system or a z/OS system, make sure that a Windows environment (such as the Common Desktop Environment or X11) is installed. A windowing environment is necessary because the program that you use to create the depot has a graphical user interface. For more information about X11 servers, see http://support.sas.com/resources/thirdpartysupport/v94/othersw.html#tab_x11.

- Create a migration package by using the SAS Migration Utility. After you create your SAS Migration Utility package, make sure that you can access the package location from the machine where you are installing SAS 9.4. You might need to share the folder that contains the SAS Migration Utility package. Or mount a copy to the machine where you want to install SAS 9.4.

Note: For information about running the SAS Migration Utility, see the “SAS Migration Utility Reference” appendix of the *SAS 9.4 Intelligence Platform: Migration Guide*. The topic called “Run the Migration Utility Using a Properties File” in this appendix also contains information about specifying properties in the SAS Migration Utility. When the SAS Migration Utility package for the middle tier is being created, the user ID and the password for the ITRM database must be available. (The ITRM database was created when the SAS IT Resource Management middle tier was configured.) Add these values to your migration

utility properties file: `SMU.itrmmidtier.dbms.userid Property` and the `SMU.itrmmidtier.dbms.password Property`. (These properties are available for migrations from SAS IT Resource Management 3.4 or 3.5 to 3.5.)

CAUTION:

We recommend that you encrypt any passwords used in a migration utility properties file. The migration utility supports the {sas002} method through PROC PWENCODE. For more information, see Chapter 47, "PWENCODE Procedure" in the *Base SAS Procedures Guide*.

CAUTION:

To avoid unauthorized access to sensitive information, we recommend that the location where the migration utility writes package information (`SMU.Output.Dir`) be properly secured with file access permissions, readable by the migration utility and the SAS installer users only.

Step 2: Run the SAS Deployment Wizard

About the SAS Deployment Wizard

Use the SAS Deployment Wizard to install SAS IT Resource Management 3.5. When prompted, specify that this is a migrated configuration and provide the path to the SAS Migration Utility package. This action causes the wizard to read the migration package that was created by step 1. The wizard then migrates the metadata content and configuration information so that it can run in the new release of SAS 9.4. For information about this wizard, see the *SAS Deployment Wizard and SAS Deployment Manager 9.4: User's Guide* at <http://support.sas.com/documentation/installcenter/94/index.html>.

Note: In addition, the SAS Deployment Wizard supports the modification of ports during execution of the migrated configuration. For more information, see the instructions for how to remap ports. These instructions are located in step 34 of the topic "Install and Migrate SAS Interactively" in the *SAS 9.4 Intelligence Platform: Migration Guide*.

Perform the Migration to SAS IT Resource Management 3.5 on SAS

9.4

After you create your SAS Migration Utility package and complete your migration assessment, follow these steps to install and configure SAS 9.4 and SAS IT Resource Management 3.5. During this process, you have the option to perform migration.

1. Begin the deployment by locating the SAS Deployment Wizard.

Windows Specifics

Select **setup.exe** from the software depot that you downloaded.

UNIX Specifics

Navigate to the location that contains the `setup.sh` shell script and type `./setup.sh` at the command prompt. Select **setup.sh**.

z/OS Specifics

Navigate to the root directory of the media that you are working on and type `./setup.rexx` at a command prompt.

These scripts launch the SAS Deployment Wizard, which helps you install and configure SAS 9.4 products. For more information about the SAS Deployment Wizard, see the *SAS Deployment Wizard and SAS Deployment Manager 9.4: User's Guide* at <http://support.sas.com/documentation/installcenter/94/index.html>.

2. In the SAS Deployment Wizard, specify a deployment plan for your installation.

If you have not already done so, contact your SAS representative to obtain a valid SAS 9.4 deployment plan file. A plan file is a necessary component of the SAS Deployment Wizard. This wizard is the tool that you use to install SAS 9.4 and to migrate the package that contains your SAS 9.2, SAS 9.3, or SAS 9.4 metadata and configuration.

When you contact your SAS representative, it is helpful to have a migration analysis report that represents the current status of your SAS 9.2, SAS 9.3, or SAS 9.4 deployment. For more information, see “Changes after SAS 9.2 that Affect the Deployment Plan” topic in the chapter called “Installing SAS 9.4 and Migrating Your SAS Content” in the *SAS 9.4 Intelligence Platform: Migration Guide*.

3. Respond to the prompts of the SAS Deployment Wizard until the Migration Information page appears. On this page, select the **Perform Migration** box, and enter the path for the migration package that you created.
4. When prompted, select whether to use the **External User ID** or **SAS internal account**.

This selection determines whether you specify both the user ID and password or just the password for the Unrestricted User and Trusted User IDs. If you choose **External User ID**, make sure that you provide the value for the user ID in a qualified format. For a Windows account, this could be `domain\UserID` or `machine\UserID`. On UNIX, do not use the machine name as part of the user ID.

Note: The external accounts on the SAS IT Resource Management 3.5 machine must match the accounts that were used for SAS Administrator and SAS Trusted User on the SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 machine from which you are migrating.

5. Complete the installation and configuration process, and then perform any required post-installation steps.

The Instructions.html file that is produced after your configuration might have post-installation steps to follow.

Note: When the SAS Deployment Wizard is run specifying the **Perform Migration** option, it deletes any overall jobs that were created by the Adapter Setup Wizard in SAS IT Resource Management 3.2.

Step 3: Package Data from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 IT Data Marts for Migration

About Packaging the Data from ITRM 3.2, 3.21, 3.3, 3.4, or 3.5 IT Data Marts

Copy the %RMDMPKG macro from the SAS IT Resource Management 3.5 installation location to your SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 system. Execute the macro to package all the physical data in your SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 IT data marts. If necessary, transfer all packaged data to a location that is accessible by your new SAS IT Resource Management 3.5 system.

Note: If you want to use the data that you have collected in SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 on your SAS IT Resource Management 3.5 system, then you must execute this step. If you want to migrate only metadata and configuration information without migrating the physical data, then this step is not required. However, if the migrated library definitions point to network-accessible paths, you still need to change the paths. You must change the paths so that they do not point directly to the same location as the previous configuration from which you are migrating. Failure to change the paths result in overwriting the data from the previous release.

Copy the %RMDMPKG Macro

The %RMDMPKG macro resides in the following locations on your SAS IT Resource Management 3.5 server tier:

Windows Specifics

```
<sasroot>\itmsmvadata\sasmacro
```

UNIX Specifics

```
<sasroot>/sasautos
```

z/OS Specifics

```
&prefix.nn.AUTOLIB
```

In the preceding line of code, “&prefix” is your chosen data set prefix and *nn* is the two-byte encoding such as W0, W3, W9, J0, V0, and so on. An example of a z/OS location is **SAS.ITRM.W0.AUTOLIB**.

Copy or transfer this macro to the corresponding macro location on your SAS IT Resource Management 3.2 or later server tier so that it can be executed there.

Note: The default location of <sasroot> might change between releases of SAS Foundation.

Execute the %RMDMPKG Macro

The %RMDMPKG macro packages the physical libraries for a single SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 IT data mart. The macro performs this task by

scanning the specified IT data mart for SAS libraries and executing PROC CPORT. PROC CPORT creates transport files for each library. The transport files are then written to the specified output package directory. For information, see [“Introduction to Migration Macros” on page 79](#).

Each SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 IT data mart requires a separate invocation of %RMDMPKG that points to a separate output package directory. (The **PKGDIR** parameter specifies the separate output packages.) Do not point to the same output package directory for different IT data marts.

The %RMDMPKG macro can be run in Report mode first, so that only a report of what would be done is produced. (The default mode of execution is to run in Report mode.) Here is an example (for Windows) of using the %RMDMPKG macro to package a SAS IT Resource Management 3.4 IT data mart:

```
%RMDMPKG (
    DATAMART=NTSMFdatamart,
    METAPASS=mypassword,
    METAPORT=8561,
    METASERVER=my.metadata.server,
    METAUSER=admin,
    PKGDIR=c:\migration\34packages\NTSMFdatamart,
    REPOS=MyFoundation
);
```

The value of the **DOPACKAGES** parameter defaults to **NO** so that it does not have to be specified in the macro invocation. Thus, the preceding invocation of %RMDMPKG produces only a report of what packages would be created if the **DOPACKAGES** parameter were set to **YES**. If the value of the **DOPACKAGES** parameter is set to **YES**, then the macro packages all the physical SAS libraries that are found in the NTSMFdatamart. The macro writes the transport files to **c:\migration\34packages\NTSMFdatamart**.

Here is an example of the %RMDMPKG macro for z/OS:

```
%RMDMPKG (
    DATAMART=SMFdatamart,
    DOPACKAGES=YES,
    METAPASS=mypassword,
    METAPORT=8561,
    METASERVER=my.metadata.server,
    METAUSER=admin,
    PKGDIR=MIG.34PKG.SMFDM,
    REPOS=MyFoundation
);
```

For z/OS, the **PKGDIR** parameter can specify a PDS, PDSE, or zFS directory.

Note: The %RMDMPKG macro supports packaging SAS data sets and catalogs, but not SAS views.

The %RMDMPKG macro can be invoked in SAS interactive or batch mode. However, if the physical data libraries are large or numerous, running in batch mode is more practical. To rerun the macro in the event of an error, clear out the output directory that is specified by the **PKGDIR** parameter and rerun the macro. This macro does not update any metadata on the SAS Metadata Server.

Transfer the Packaged Data

In some situations, the file systems that are used by SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 and SAS IT Resource Management 3.5 target system might not be shared. In that case, you must transfer all package directories and their contents to locations that are accessible by SAS IT Resource Management 3.5 target. You can do this by means of FTP or a similar tool. If the file systems are shared, then the package directories are accessible by SAS IT Resource Management 3.5. In that situation, transferring the data is not necessary.

Note: If you are using FTP to perform the transfer of the data, ensure that the transfer mode is set to **BINARY**. In addition, if the target platform is z/OS and you are using traditional file system locations, the target file for the FTP must be pre-allocated with RECFM=FB, LRECL=80, BLKSIZE=8000.

Step 4: Rename the SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 IT Data Mart and SAS Library Pathnames for Migration

When Should Metadata and SAS Library Pathnames Be Renamed?

You might want an IT data mart in the SAS IT Resource Management 3.5 target system to use new locations. For example, you might be moving to a new file system with different drive or pathnames. Similarly, you might be using a shared file system and you do not want to overwrite the existing locations. In those cases, use the %RMDMPATH macro to rename the pathnames in the metadata for the new SAS IT Resource Management 3.5 IT data marts.

Note: This macro changes only the root path for the IT data mart and SAS libraries that are contained in that IT data mart. It does not change other paths such as the path to the raw data.

For more information, see [“Introduction to Migration Macros”](#) on page 79.

Examples

Example for Windows Environments; Renaming Pathnames Is Not Required

In this example, the pathname for one of the aggregation libraries in the SAS IT Resource Management IT data mart is `c:\MyDatamart\summary\sum2278`. It resides on a PC named WIN1. The server tier for SAS IT Resource Management 3.5 resides on a PC named WIN2. Unpackaging the package directory on this separate machine means that a new, identically named directory named `c:\MyDatamart\summary\sum2278` is to be created and populated with physical libraries. Because WIN1 and WIN2 do not share the same file systems, there is no conflict. Thus, there is no need to rename the pathnames due to a conflict. However, you might want to rename the pathnames. For example, if you want the directories on WIN2 to be located on drive D: instead of drive C:, then you would rename the pathnames of those directories

Example for z/OS Environments; Renaming Pathnames Might Be Required

In this example, the data set name for one of the aggregation libraries in the SAS IT Resource Management IT data mart is ITRM.SUMMARY.SUM3445. It resides on a mainframe named ZOS1. The server tier for the new SAS IT Resource Management 3.5 resides on the same mainframe using the same filesystem. Unpackaging the package directory on this same machine means that an attempt will be made to create a z/OS traditional filesystem file using the same name, ITRM.SUMMARY.SUM3445. This situation results in an error causing the unpackaging job to fail, because a data set by that name already exists. Because SAS IT Resource Management 3.4 and SAS IT Resource Management 3.5 are on the same machine and, therefore, share the same file systems, renaming the data set names is required.

If you need to rename pathnames or data set names, use the %RMDMPATH macro. This macro scans the SAS IT Resource Management 3.5 metadata and renames a portion of pathname. The renaming is accomplished by using a simple string substitution algorithm.

Note: The pathnames that are being renamed are references in the SAS IT Resource Management 3.5 metadata. No physical data is actually renamed.

Typically, only the starting portion of the pathname is renamed, known as the root path. For example:

```
%RMDMPATH (
    DATAMART=NTSMFdatamart,
    DORENAMES=YES,
    METAPASS=myspassword,
    METAPORT=8561,
    METASERVER=my.metadata.server,
    METAUSER=admin,
    NEW_ROOTPATH =SYS2.MY.DATAMART,
    OLD_ROOTPATH=SYS1.MY.DATAMART,
    REPOS=MyFoundation
);
```

This specifies that all SAS libraries that start with **C:\sas9\my34dm** are renamed to start with **C:\sas9\my35dm**. For example, a SAS library with a pathname of **C:\sas9\my34dm\summary\sum2557** would be renamed to **C:\sas9\my35dm\summary\sum2557**. The matching of the value of the **OLD_ROOTPATH** parameter to the pathnames in the SAS IT Resource Management 3.5 metadata begins in column 1. If there is a match, the old value is replaced with the value specified by the **NEW_ROOTPATH** parameter.

Make sure that you specify the path parameters correctly. Both the **OLD_ROOTPATH** and **NEW_ROOTPATH** parameters are case sensitive, and no validity checking is performed to ensure that the pathname is technically correct. Run the %RMDMPATH macro in report-only mode initially so that only a report of what would be done is produced. This setting is the default value for the macro. To actually perform the renaming of the pathnames, specify **YES** for the **DORENAMES** parameter.

The following pathnames are renamed:

- pathnames for SAS libraries
- default root path for the IT data mart itself

Other pathnames, such as pathnames for external files, are not renamed.

You can turn off the renaming of the default root path by specifying **NO** for the **DEFAULT_ROOTPATH** parameter. However, this setting is usually not recommended. Any new libraries that are created in the IT data mart by the Adapter Setup or the Add Domain Category wizard have pathnames that start with the default root path. For more information about the default root path in the IT data mart, see Chapter 4, “IT Data Mart,b” in the *SAS IT Resource Management 3.5: Administrator’s Guide*.

Step 5: Unpackage the Data from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 Data Marts for Migration

If you performed step 3, then use the %RMDMUPKG macro to unpackage the physical data that was created in step 3. Unpackage the physical data into the SAS IT Resource Management 3.5 IT data marts. If step 4 was executed to rename the pathnames and data sets, then those new names are used in this step.

The %RMDMUPKG macro unpackages all the transport files in the package directory that were created by the %RMDMPKG macro. It performs this task by reading an index file in the package directory that describes all the libraries that have been packaged. Each library in the index file is then matched with its corresponding library object in the SAS IT Resource Management 3.5 IT data mart. PROC CIMPORT is executed to import the libraries from the transport files and write them to the SAS IT Resource Management 3.5 destination libraries. Those libraries are created if they do not currently exist. For information, see “Introduction to Migration Macros” on page 79.

Certain libraries in SAS IT Resource Management 3.5 might have a different internal format than SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 libraries. In order to perform the reformatting, the %RMDMUPKG macro first executes PROC CIMPORT to transfer the libraries into the WORK libref. The macro then performs the reformatting tasks in WORK and uses PROC COPY to write the data sets to the permanent SAS IT Resource Management 3.5 library.

Therefore, in order to run successfully, %RMDMUPKG might require large amounts of WORK space. The maximum amount of WORK space needed is slightly larger than the largest single library to be imported. Refer to your operating system companion documentation for instructions about specifying a larger WORK library. To locate the companion documentation for your operating environment, navigate to <http://support.sas.com/documentation/index.html>. Use the Products Index A–Z to select the web page for Base SAS. On the Base SAS 9.4 web page, scroll downward to the section called “Operating Environment Specific Information” where you can find the companion documents.

Like %RMDMPKG, each IT data mart requires a separate invocation of %RMDMUPKG pointing to a separate package directory. The directory is specified by the **PKGDIR** parameter. The %RMDMUPKG macro can be run in report mode first, so that only a report of what would be unpackaged is produced. This setting is the default value for this macro. Here is an example of using the %RMDMUPKG macro for Windows to unpackage a SAS IT Resource Management 3.4 IT data mart:

```
%RMDMUPKG (
    DATAMART=NTSMFdatamart,
    METAPASS=myspassword,
    METAPORT=8561,
    METASERVER=my.metadata.server,
```

```

METAUSER=admin,
PKGDIR=c:\migration\34packages\NTSMFdatamart,
REPOS=MyFoundation
);

```

The value of the **DOPACKAGES** parameter defaults to **NO** so that it does not have to be specified in the macro invocation. Therefore, this invocation of %RMDMUPKG produces a report of only what would be unpackaged if the value of the **DOPACKAGES** parameter is set to **YES**. If the value of the **DOPACKAGES** parameter is **YES**, then the macro unpackages all the physical SAS libraries that are found in **c:\migration\34packages\NTSMFdatamart**. The macro unpackages these libraries into the corresponding SAS libraries found in the NTSMFdatamart.

Here is an example of using the %RMDMUPKG macro for z/OS to unpackage a SAS IT Resource Management 3.4 IT data mart:

```

%RMDMUPKG (
    DOPACKAGES=YES,
    FILEDEVICE=DISK,
    FILEUNIT=CYL,
    FILESPACEPRIMARY=10,
    FILESPACESECONDARY=20
    METAPASS=myspassword,
    METAPORT=8561,
    METASERVER=my.metadata.server,
    METAUSER=admin,
    PKGDIR=MIG.34PKG.SMFDM,
);

```

For z/OS, the **PKGDIR** parameter can specify a PDS, PDSE, or zFS directory. You can use the z/OS file allocation parameters to control the creation of the new SAS libraries on the traditional z/OS file system.

The %RMDMUPKG macro can be invoked in SAS interactive or batch mode. However, running in batch mode is recommended if the physical data libraries are large or numerous. This macro does not update any metadata on the SAS Metadata Server.

Step 6: [Optional] Upgrade Your Data Model to Conform to the 3.5 Data Model

Staged table templates and aggregation tables for all adapters that are supplied by SAS IT Resource Management can be updated. In addition, new performance report and exception definitions are supplied with SAS IT Resource Management 3.5.

If you want to change the supplied SAS IT Resource Management Exception transformations or Performance Report transformations to use newly available exception definitions or report definitions, you can modify these jobs or create new jobs. Migrated Exception transformations continue to use any migrated exception definitions from SAS IT Resource Management 3.4, including any user-defined exception definitions. Similarly, Performance Report transformations continue to use any migrated report definitions from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5, including any user-defined report definitions. Alternatively, you can choose to update that data to the SAS IT Resource Management 3.5 data model. For more information, see [“Post-Migration Options” on page 10](#).

Chapter 3

Migrating a Single IT Data Mart from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 to 3.5

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Migrating from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 to 3.5

Overview of Migrating from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 to 3.5

To migrate a single IT data mart from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 to 3.5, use the Export and Import utilities. These utilities move the metadata of the IT data mart to the new operating environment.

Using the Export and Import Utilities to Migrate from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 to 3.5

The SAS IT Resource Management client presents four views or tabs that you can use to work with your data. To determine which tab of the SAS IT Resource Management client to use to perform the export and import functions, follow these guidelines:

- If you are exporting and importing an IT data mart, perform both of those functions from the **IT Data Mart** tab of the SAS IT Resource Management client.
- If you are exporting and importing any of the subfolders or contents of an IT data mart, perform both of those functions from the **IT Data Mart** tab of the SAS IT Resource Management client.
- If you are exporting and importing any other content, that is, content that is outside of an IT data mart, perform both of those functions from the **Folders** tab of the SAS IT Resource Management client.

Export the IT Data Mart to a SAS Package

To export the IT data mart from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 to a SAS package that contains the IT data mart and its objects, invoke the Export to SAS Package wizard from the SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 client.

1. Right-click the IT data mart that you want to move. Select **Export** ⇒ **SAS Package**.
2. The Export to SAS Package wizard appears.
 - Specify the location and the filename where the SAS package is to be stored.
 - Check **Include dependent objects when retrieving initial collection of objects** so that all required objects are included in the export package.
 - Click **Finish**.

Import the SAS Package

To import the SAS package to an IT data mart on SAS IT Resource Management 3.5, invoke the Import from SAS Package wizard from the SAS IT Resource Management 3.5 client.

3. Right-click in the white space of the **IT Data Marts** tree, and select **Import SAS Package**. The Import from SAS Package wizard appears.
4. On the first page of the wizard, specify the following fields:
 - Specify the location where the SAS package is stored. (The default location contains the location of the most recently exported SAS package.)
 - [Optional] Select the option to include access controls. These controls govern who can access the imported IT data mart.
 - Select the option to import all objects.
5. On the second page of the wizard, select the objects that you want to import.
6. On the third page of the wizard, you can view information about creating metadata definitions for some objects that you import, such as libraries that are associated with tables in the IT data mart.
7. On the next page of the wizard, specify the target application server to which you are importing the IT data mart.
8. On the **Directory Paths** page, specify the target locations for the folders of the IT data mart that is being imported.
9. On the **Summary** page, you can view the choices that you made. Click **Next** to import the IT data mart.
10. Click **View Log** to see the log file that was created during the import process.
11. Click **Finish** to return to the **IT Data Marts** tree.

Note: For more information, see the “Importing, Exporting, and Promoting Metadata” topic in Chapter 4, “IT Data Mart,” in the *SAS IT Resource Management 3.5: Administrator’s Guide*.

Moving the Data in the Migrated IT Data Mart from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 to 3.5

After you have migrated the metadata for your IT data mart from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 to 3.5, you can move the data to the new IT data mart. To do so, perform the following steps:

1. On your SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 system, use the %RMDMPKG macro to package the data. For information, see [“Step 3: Package Data from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 IT Data Marts for Migration”](#) on page 20.
2. On your SAS IT Resource Management 3.5 system, use the %RMDMPATH macro to rename the pathnames and SAS Library pathnames in the metadata for the new SAS IT Resource Management 3.5 IT data marts. This renaming is done so that existing SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 physical data libraries are not overwritten when the physical data is unpackaged in step 5. For information, see [“Step 4: Rename the SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 IT Data Mart and SAS Library Pathnames for Migration”](#) on page 22.
Note: If the file system that is used by SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 source system is not shared with the target SAS IT Resource Management 3.5 system, then this step is not required.
3. On your SAS IT Resource Management 3.5 system, use the %RMDMUPKG macro to unpackage the physical data that was created in step 3. The physical data should be unpackaged into the SAS IT Resource Management 3.5 IT data marts. If step 4 was executed to rename the pathnames and data sets, then those new names are used in this step. For information, see [“Step 5: Unpackage the Data from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 Data Marts for Migration”](#) on page 24.
Note: Be sure to set the SMU= option to **NO**.
4. Delete any deployed jobs that were migrated and then deploy them again. (Do not delete the source jobs.)
5. To upgrade the IT data mart to the SAS IT Resource Management 3.5 data model, run the %RMUPGRDM macro. For information, see [“Introduction to the Data Model Upgrade”](#) on page 71.

Promoting ITRM Report Center 3.4 or 3.5 to SAS IT Resource Management 3.5

To promote ITRM Report Center 3.4 or 3.5 content as well as the IT Resource Management reports on the SAS Content Server, see [“Promoting the Content of ITRM Report Center”](#) on page 88.

Chapter 4

Migrating SAS ITRM 2.6 and 2.7 PDBs to SAS ITRM 3.5 IT Data Marts

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Introduction to Migrating PDBs

The IT data mart is the logical collection of the jobs, data, information maps, tables, and other elements that support the extracting, transforming, and loading (ETL) of IT data. The IT data mart is conceptually similar to, but architecturally quite different from, the performance database (PDB) that was supported in SAS IT Resource Management 2.6 and 2.7.

This chapter describes how to use the tools and methodologies that are necessary to migrate data from a SAS IT Resource Management 2.6 or 2.7 PDB into the SAS IT Resource Management 3.5 software environment. Make sure that you have applied the latest hot fixes to your SAS IT Resource Management 2.6 or 2.7 software. For information about the latest hot fixes that apply to your system, see [“SAS IT Resource Management 3.5 Software Migration” on page 1](#).

Cross-platform PDB migration refers to the following scenarios:

- migrating from SAS 8.2 to SAS 9.2 or later
- migrating from one operating environment platform to another (for example, from Windows to UNIX)

If you want to perform cross-platform PDB migration, utilities for this purpose are available. For more information about migrating between platforms, see [“Cross-Platform PDB Migration” on page 39](#).

Note: SAS IT Resource Management 2.6 runs on SAS 8. The migration of a SAS IT Resource Management 2.6 PDB must be treated as a cross-platform PDB migration regardless of the host operating environments from which, and to which, the PDB migration is being performed.

The migration of a PDB results in an IT data mart that includes the following information, organized in folders:

- definitions of staging and aggregation jobs
- staging and aggregation tables
(Data from the PDB is used to populate the aggregation tables.)
- SAS libraries, for storing staging and aggregation tables
- formulas for the following data:
 - SHIFT
 - Holiday
 - aging definitions
 - other useful computed columns

The following table shows some SAS IT Resource Management 2.6 and 2.7 functionality and the equivalent implementation in SAS IT Resource Management 3.5.

2.6 and 2.7 Functionality	3.5 Implementation
Process Exits	Process exits can be implemented as user-written staging transformations. Users are responsible for adding the appropriate transformations and code.

2.6 and 2.7 Functionality	3.5 Implementation
Derived Variables	Computed columns are defined on a staged table.
Formula Variables	Computed columns are defined on an aggregation output table.
%CxPROCES	The staging phase of %CxPROCES is implemented as a separate staging or user-written staging transformation. The resulting DETAIL table from %CxPROCES is now a simple aggregation output table of an Aggregation transformation.
%CPREDUCE	%CPREDUCE is implemented as summarized aggregation output tables of an Aggregation transformation.
SHIFT Definition	SHIFT definitions are implemented as SHIFT formula definitions and their associated computed columns. As with SAS IT Resource Management 2.6 and 2.7, the SHIFT has the value of the holiday shift if the date is a HOLIDAY.
HOLIDAY Definitions	HOLIDAY formula definition and associated computed columns. This formula is set to a value of Y or N depending on whether the data is for a holiday.

Note: Here are some additional considerations when comparing the functionality of SAS IT Resource Management 2.6 or 2.7 and SAS IT Resource Management 3.5:

- For migration of SAS IT Resource Management 2.6 or 2.7 collectors that are not supported as SAS IT Resource Management 3.5 adapters (including generic collectors from SAS IT Resource Management 2.6 or 2.7), user-written transformations are created to stage the data. Users provide the SAS code for user-written transformations.
- Evaluate any site-developed code that you intend to migrate in order to determine whether this code includes the use of SAS IT Resource Management 2.6 or 2.7 macros. These macros might not be supported in SAS IT Resource Management 3.5, and the code must be updated in order to eliminate their use.

In a few cases, even though a collector that is supported at SAS IT Resource Management 2.6 or 2.7 is supported as an adapter at SAS IT Resource Management 3.5, there might be problems with some specific tables or columns.
- Certain tables that were previously supported might not be supported in SAS IT Resource Management 3.5. If so, the %RMPDB2DM macro will migrate the table. However, when the migrated job is deployed or run from the SAS IT Resource Management client, an error is displayed stating that the staged table is invalid. To correct this problem, remove the table from the migrated staging job.
- The attributes of the table's columns in the SAS IT Resource Management 3.5 data model might have been updated from their previous state in your PDB. In addition, it is possible that columns with the same name in your migrated tables have different attributes across those tables. For example, the labels and formats of the columns might have different attributes. It is a requirement that the columns' attributes be the same for them to be staged. If not, an error message is

displayed. To avoid the error, run the Data Model Upgrade macro (%RMUPGRDM) before you start processing new data. For information, see [“Introduction to the Data Model Upgrade” on page 71](#).

Cross-Reference Table of Collectors and Adapters

The following table can help you determine the SAS IT Resource Management 3.5 adapter to choose when upgrading a data mart from a previous release.

Table 4.1 Cross-Reference Table of Collectors and Adapters

SAS IT Resource Management 2.6 and 2.7 Collectors	SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, and 3.5 Adapters
TMON2CIC	ASG TMON2CIC
TMONDB2	ASG TMONDB2
IMF	BMC Mainview IMS
Patrol	BMC Perf Mgr
TMS	CA TMS
	CSV (Comma Separated Values)
NTSMF TOOLNM=SASDS	DT Perf Sentry
NTSMF TOOLNM=MXG	DT Perf Sentry with MXG
HP-PCS	HP Perf Agent
	HP Reporter
DCOLLECT	IBM DCOLLECT
EREP	IBM EREP
	IBM IMS
SMF	IBM SMF
TPF	IBM TPF
VMMON	IBM VMMON

SAS IT Resource Management 2.6 and 2.7 Collectors	SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, and 3.5 Adapters
	MS SCOM
	RRDtool
SAPR3 (TOOLNM=SASADAPT)	SAP ERP
SAR	SAR
	SNMP
	VMware vCenter
WRBLOG	Web Log

Note: The Generic collector is the equivalent of the User-Written staging transformation.

How %RMPDB2DM Supports Data Duplication Parameters

%RMPDB2DM supports the data duplication parameters so that the staging transformation runs successfully.

For adapters that are not based on MXG, %RMPDB2DM sets the data duplication parameters by reading the CPDUPCHK.SOURCE catalog entry. (In SAS IT Resource Management 2.7, this entry contains a %CPDUPCHK invocation. It was created and stored in the ADMIN library.)

For adapters that are based on MXG, the user might have set the data duplication parameters in SAS IT Resource Management 2.7 by constructing an MXG SOURCLIB entry. If so, that MXG SOURCLIB entry can also be used in SAS IT Resource Management 3.5 to control data duplication. That is, if the user constructed or copied that SOURCLIB entry in the copy of MXG that he is using for SAS IT Resource Management 3.5, then that SOURCLIB entry can be used. The staging transformation data duplication parameters are ignored at execution time, if such a SOURCLIB entry is found.

Actions Performed by the PDB Migration Macro

The PDB migration macro performs the following steps:

1. Validates the parameters that are used by the macro.
2. Constructs a new IT data mart according to the supplied parameters. A new IT data mart is created each time the macro is executed.

3. Constructs formulas in a subfolder of the newly created IT data mart to support the following objects:
 - the SHIFT definition used by the PDB.
 - the HOLIDAY definitions used by the **PDB/SITELIB**.
 - the DAY, WEEK, MONTH, and YEAR datetime mapping formulas that are needed for computed columns in the staged table and are ultimately used to support aging. The WEEK computation respects the SAS IT Resource Management 2.6 or 2.7 Start of Week setting from the SAS IT Resource Management PDB options.
 - the DATE, HOUR, and TIME formulas used to populate staged table columns that might be used in the class list of summarized aggregation tables.

Note: If you are used IMACSHFT to set holidays and shifts, see “Handling Holidays” in Appendix 9, “Best Practices and Troubleshooting Tips,” in the *SAS IT Resource Management 3.5: Administrator’s Guide*. Use those instructions in conjunction with the instructions in this chapter to ensure that the proper holidays and shifts are set up properly.
4. Performs the following tasks for each adapter that is present in the SAS IT Resource Management PDB:
 - a. Constructs a staging job with an appropriate staging transformation and staged tables. The staged table includes computed columns for DAYDATE, WEEKDATE, MONTHDATE, YEARDATE, SHIFT, HOLIDAY, DATE, TIME, and HOUR.
 - b. Performs the following tasks for each staged table:
 - Constructs a job to perform the aggregations that are currently implemented in the SAS IT Resource Management PDB for this staged table. This job consists of the input staged table, an Aggregation transformation, and the output aggregation tables.
 - Copies the data from the SAS IT Resource Management PDB detail and summary tables to the counterpart aggregation tables in SAS IT Resource Management 3.5.
 - c. Copies any other necessary constructs that are needed to facilitate the migration of the PDB to the IT data mart. Examples of these constructs are data duplication status information and macros, as well as any formats that are required.
5. Generates a report (on the standard SAS output area) that provides information about the actions that were taken.

Migration Prerequisites

Tip: For best results, make sure you are migrating only what is useful at your site. To limit the amount of data that is migrated, mark any tables that you do not want to be migrated as not kept before you run the migration utility. (Use either the SAS IT Resource Management 2.6 or 2.7 %CPDDUTL utility or the SAS IT Resource Management 2.6 or 2.7 user interface to mark tables as not kept.) The following prerequisites must be satisfied before migrating a PDB:

- The existing SAS IT Resource Management 2.6 or 2.7 installation is running with the latest hot fix. For information about the latest SAS IT Resource Management 2.6

hot fix, see <http://ftp.sas.com/techsup/download/hotfix/itrm26.html>. For information about the latest SAS IT Resource Management 2.7 hot fix, see <http://ftp.sas.com/techsup/download/hotfix/itrm27.html>.

- SAS IT Resource Management 3.5 software must be installed, configured, and operational.
- Sufficient disk space for the resulting IT data mart must exist.

As point of reference, a PDB of about 510 megabytes was migrated and the resulting IT data mart was 1.92 gigabytes. Approximately four times the space allocation of the existing PDB libraries was needed to contain the migrated PDB in the IT data mart.

This amount of space was required because, unlike the PDB, the IT data mart does not use views. In SAS IT Resource Management 2.6 and 2.7, several statistics in a table were computed dynamically in the PDB's views. These views required temporary utility file space, which was released when the processing of the table was finished. In SAS IT Resource Management 3.5, the same table does not compute statistics dynamically. Instead, the statistics are calculated when the table is written, thus requiring additional permanent space. By not using views, SAS IT Resource Management has an improved overall efficiency. However, the efficiency in processing requires additional space.

For this same PDB migration, 65 megabytes of space was required for external files, and 3 gigabytes of SASWORK space was required. This space is needed only to run %RMPDB2DM, and is released upon completion.

For z/OS, disk space can be in the traditional z/OS file system or in a hierarchical directory. (HFS or zFS are the recommended hierarchical directories.)

Note: All items in the WORKDIR and SASWORK directories are deleted only after the PDB migration is finished.

- A valid user ID and password are required for connecting to the SAS IT Resource Management 3.5 Metadata Server. The user ID needs authority to define objects in the foundation repository.
- A valid user ID and password are required for running the SAS macro to perform the migration. This user ID needs authority to create files and create the physical storage for the IT data mart.
- A workspace server must be defined for the host system where the migration executes. If the workspace server is named something other than **SASITRM**, then the name must be specified in the **APPSEVER** parameter of the %RMPDB2DM macro.
- The TCP/IP service (port) that the SAS Metadata Server is listening on must be known in order to specify it to the %RMPDB2DM macro.
- The SAS IT Resource Management 2.6 or 2.7 SITELIB that was associated with the PDB must be identified by the user.
- The SAS IT Resource Management 2.6 or 2.7 PDB should not be accessed by any programs while migration is in progress.
- No outstanding reduction checkpoints or other issues with the PDB should exist. The SAS IT Resource Management 2.6 or 2.7 PDB must be accessible on the same host file system that SAS IT Resource Management 3.5 uses for IT data mart storage.
- The JREOPTIONS in the SAS Foundation session used to execute the %RMPDB2DM macro needs to include the following:

```
-Djava.awt.headless=false -XX:MaxPermSize=128m -Xmx768m
```

The following code is an example of a SAS config file:

```
/* Include the configuration file from the workspace server */
-config "C:\SAS\Server\Levl\SASITRM\sasv9.cfg"

/* Supply additional JREOPTIONS or override previously defined ones */
/* For JREOPTIONS, if a JRE option is specified multiple times, the */
/* last one is the one that is used. */
-JREOPTIONS=(-Djava.awt.headless=false -XX:MaxPermSize=128m -Xmx768m)
```

Do not modify the existing application server or workspace server configuration files to include these JREOPTIONS, because these options are unique to %RMPDB2DM. Instead, you can specify these options on the SAS command or invocation line, such as **SAS -JREOPTIONS (-Djava.awt.headless=false -XX:MaxPermSize=128m -Xmx768m)**

An alternative method is to create a new SAS configuration file that includes (by means of the `-CONFIG` option) a reference to the existing application server configuration file. The new SAS configuration file should also supply the additional JREOPTIONS as listed in the previous line of code. Further details about the SAS configuration files and the `CONFIG` and `JREOPTIONS` system options can be found in the *SAS 9.4 Companion* for your operating system.

- Due to memory concerns, a SAS session or a batch job should perform only a single PDB migration at a time.
- If you are running %RMPDB2DM on z/OS, you need to ensure that the batch job has a `REGION` specification of at least 1024M. Also, ensure that the user ID that migration runs under has a value of 1024M (1342177280 bytes) in the OMVS RACF segment.
- If you are running %RMPDB2DM on z/OS, ensure that the `TKMVSENV` data set includes a statement to set the `TKJNI_OPT_DISPLAY` environment variable to an X Windows Server. This setting is needed due to the internal use of certain Java graphics code. However, nothing is ever displayed. For more information, see the SAS Note at this location: <http://support.sas.com/kb/12599>.

On z/OS, the following additional modification is required to the `TKMVSENV` configuration file: the libraries `/lib` and `/usr/lib` must be added to the existing path information in the `TKJNI_OPT_LIBPATH` setting. For example, the original `TKMVSENV` value might be this value:

```
set TKJNI_OPT_LIBPATH=/usr/lpp/java/J7.0/bin/j9vm:/usr/lpp/java/J7.0/bin
```

If so, then the revised setting should be this value:

```
set TKJNI_OPT_LIBPATH=/lib:/usr/lib:/usr/lpp/java/J7.0/bin/j9vm:/usr/lpp/java/J7.0/bin
```

This modification ensures the availability of required Java libraries when Java is used by %RMPDB2DM. For more information about `TKMVSENV` on z/OS, see “SAS Software Files” in *SAS® 9.4 Companion for z/OS*. (Use the Products Index A-Z to locate this documentation on the <http://support.sas.com/documentation/productaz/index.html> website.)

- Formats that are used in your SAS IT Resource Management 2.6 or 2.7 system should be moved to the new SAS IT Resource Management 3.5 system and made available to SAS sessions using the `FMTSEARCH` option. If your data uses `MXG` formats, then `MXG` should be configured properly on the SAS IT Resource Management 3.5 system. This should be done before any data is migrated using %RMPDB2DM.

Cross-Platform PDB Migration

About Cross-Platform PDB Migration

PDB migration is performed on the same system where the workspace server for SAS IT Resource Management 3.5 is executed.

The procedure for cross-platform PDB migration applies to the following scenarios:

- The PDB is being migrated from SAS 8.2 (for SAS IT Resource Management 2.6 PDBs) to SAS 9.2 or later.
- The PDB is being migrated from a different platform (or server host) than that used by the SAS IT Resource Management 3.5 software. For example, the PDB might be on a Windows file system, but the IT data mart will reside on a UNIX file system.
- A more subtle example is if the PDB is on a Windows file system using a 32-bit Windows operating system, and the IT data mart is on a Windows file system using a 64-bit Windows operating system.

In any of these cases of different platforms, the PDB must first be moved to the new platform, and then PDB migration can be performed. The process to do this has three basic steps:

1. Export the PDB and SITELIB SAS libraries into a transferable format.
2. Transfer the exported libraries to the target system.
3. Import the PDB and SITELIB libraries from the export package into new SAS libraries on the target system.

Each step of this process is explained in the following topics.

Export the PDB and SITELIB SAS Libraries

The format of SAS libraries differs by operating platform and SAS release. Therefore, a portable format of the PDB and SITELIB SAS libraries must be created on the SAS IT Resource Management 2.6 or 2.7 system. A tool to assist with this task is included as a member in the SAS IT Resource Management 3.5 SASMISC directory. This member is called RMPDBEXP.SAS. To export the libraries, perform the following steps:

1. Transfer the RMPDBEXP.SAS member from the SAS IT Resource Management 3.5 system into a location where it can be used from the SAS IT Resource Management 2.6 or 2.7 system.

The RMPDBEXP.SAS member resides in the following locations on your SAS IT Resource Management 3.5 server tier:

Windows Specifics

<sasroot>\itmsmvadata\sasmisc

UNIX Specifics

<sasroot>/misc/itmsmvadata

z/OS Specifics

<high-level-qualifier>.ITRM.CPMISC

Note: The default location of <sasroot> might change between releases of SAS Foundation.

2. For Windows or UNIX operating environments, run a SAS session with the following code:

```
options nofmterr;
/* include from the appropriate location */
%include 'rmpdbexp.sas';
/* activate the PDB and SITELIB in readonly mode */
%cpstart(mode=batch,
         access=readonly,
         pdb=<2.6_pdb>|<2.7_pdb>,
         sitelib=<2.6_sitelib>|<2.7_sitelib>);
%rmpdbexp(targetLocation=<directory of export>);
```

Note: If you intend to export PDBs that include tables based on MXG, specify the **MXGSRC=** and **MXGLIB=** parameters.

For z/OS operating environments, run a SAS session with the following code:

```
options nofmterr;
/* include from the appropriate location */
%include 'rmpdbexp.sas';
/* activate the PDB and SITELIB in readonly mode */
%cpstart(mode=batch,
         access=readonly,
         mxglib=MXG-format-library,
         mxgsrc=('mxg-userid-sourclib' 'mxg-mxg-sourclib'),
         pdb=<2.6_pdb>|<2.7_pdb>,
         sitelib=<2.6_sitelib>|<2.7_sitelib>);
%rmpdbexp(targetLocation=<high-level-qualifier>);
```

Note: The **TARGETLOCATION** parameter of %RMPDBEXP is a writable directory (for UNIX or Windows). For z/OS, the **TARGETLOCATION** parameter only supports a high-level qualifier in the traditional file system, where a set of transport files is written out.

One transport file is created for each library that is needed. The file is named with the libref name and an extension of .cpo. Thus, if the user specifies **targetLocation=/itrm/Transports**, the following transport files are created:

- /itrm/Transports/admin.cpo
- /itrm/Transports/collect.cpo
- /itrm/Transports/day.cpo
- /itrm/Transports/detail.cpo
- /itrm/Transports/dictlib.cpo
- /itrm/Transports/month.cpo
- /itrm/Transports/sitelib.cpo
- /itrm/Transports/week.cpo
- /itrm/Transports/year.cpo

Note: For z/OS, the export files that are created can be allocated in advance if the default space settings are insufficient. The **DCB** parameter for the files must have the following attributes: **RECFM=FB**, **LRECL=80**, and **BLKSIZE=8000**.

Transfer the Exported Libraries

After the libraries have been exported, the .cpo files need to be moved to the target platform. This can be accomplished by doing a binary FTP transfer or similar copy operation. If the target platform is z/OS, these transport files must reside in the traditional z/OS file system. In addition, these files must have the following DCB attributes: **RECFM=FB**, **LRECL=80**, and **BLKSIZE=8000**.

Import the PDB and SITELIB SAS Libraries

When the .cpo files are on the target platform, they need to be unloaded into SAS libraries on the target platform. A tool to assist with this is included as a member in the SAS IT Resource Management 3.5 SASMISC directory. This member is called RMPDBIMP.SAS. The RMPDBIMP.SAS member resides in the following locations on your SAS IT Resource Management 3.5 server tier:

Windows Specifics

```
<sasroot>\itmsmvadata\sasmisc
```

UNIX Specifics

```
<sasroot>/misc/itmsmvadata
```

z/OS Specifics

```
<high-level-qualifier>.ITRM.CPMISC
```

To perform this operation, invoke the RMPDBIMP.SAS macro as shown in the following example:

```
options nofmterr;
%rmxgini;
/* include from the appropriate location */
%include 'rmpdbimp.sas';
%rmpdbimp(targetLocation=c:\itrm\Ready2Migrate, sourceLocation=c:\itrm\Transports);
```

The following information applies to the previous example.

- The **TARGETLOCATION** parameter of %RMPDBIMP is a writable directory (for Windows or UNIX environments) or a high-level qualifier (for traditional z/OS environments) where the respective libraries are to be created.
- On z/OS, the **SOURCELOCATION** parameter must specify a high-level qualifier in the traditional file system.
- On z/OS, the **TARGETLOCATION** parameter can specify a directory in the hierarchical file system. If you specify a high-level qualifier in the traditional file system for this parameter, the following error is observed:

```
ERROR: targetLocation= must specify a hierarchical location
```
- If the directory specified by the **TARGETLOCATION** parameter does not exist, it is created.
- Upon successful execution of RMPDBIMP.SAS, the directory specified by the **TARGETLOCATION** parameter is the value to specify as the **PDB** parameter on the %RMPDB2DM macro.

- Upon successful execution of RMPDBIMP.SAS, the SITELIB directory beneath the location specified by the **TARGETLOCATION** parameter is the value to specify as the **SITELIB** parameter to the %RMPDB2DM macro.

The %RMPDB2DM Macro

Using the %RMPDB2DM Macro

PDB migration is performed by invoking the %RMPDB2DM SAS macro that is part of the SAS IT Resource Management 3.5 software. This macro should be invoked in a SAS session on the same system where the workspace server for SAS IT Resource Management 3.5 is executed. For best results, execute this macro in batch rather than interactively from SAS IT Resource Management.

Note: For information about issues that should be addressed before you run this macro, see [“Migration Prerequisites” on page 36](#).

The macro %RMPDB2DM creates a new IT data mart according to the parameters that are provided. It then migrates tables, definitions, and data for the adapters that are requested. When processing is complete, a status report is generated to the standard SAS output area.

%RMPDB2DM Syntax

```

%RMPDB2DM(
  DEFAULTROOTPATH=root directory for the data mart
  ,ITDATAMART=name of the data mart to create
  ,METAPASSWORD=password for metauser
  ,METAPORT=service or port for the metadata server
  ,METASERVER=host-name or IP address for the metadata server
  ,METAUSER=user ID for metadata server access and definition
  ,PDB=SAS IT Resource Management 2.6 or 2.7 PDB path
  ,SITELIB=SAS IT Resource Management 2.6 or 2.7 SITELIB path
  ,WORKDIR=directory path for work files
  <,_ADAPTER=_ALL_ | blank-delimited list of adapters>
  <,_APPSERVER=SASITRM | user-specified logical workspace server>
  <,_CLEANUP=Y | N>
  <,_COMPRESSAGG=Y | N>
  <,_COPYDATA=Y | N>
  <,_DEBUG=Y | N>
  <,_DEVICE=z/OS UNIT=value for allocation>
  <,_HP_PCS=HPOVREP | HPOVPA>
  <,_NUMBEROFVOLS=I>
  <,_PRIMARYCYLS=z/OS primary space allocation cylinders>
  <,_SECONDARYCYLS=z/OS secondary space allocation cylinders>
  <,_SPINDEVICE=UNIT=value for allocation>
  <,_SPINPRIMARYCYLS=primary space allocation cylinders>
  <,_SPINSECONDARYCYLS=secondary space allocation cylinders>
  <,_UPGRADENUMERICLENGTHS=Y | N>
  <,_RC=macro variable name to hold the return code>
);

```

%RMPDB2DM Required Parameters**DEFAULTROOTPATH=***root directory for the data mart*

specifies the default root path to the IT data mart. This parameter is used as the root path for the libraries and data created and contained in the IT data mart. A value for this parameter is required.

The syntax of the default root path determines the syntax that is used as the default for any other paths that are specified. For example, you might specify a default root path for a traditional z/OS file system. In that case, the default paths to all the libraries in this IT data mart would be in the traditional z/OS file system.

ITDATAMART=*name of the data mart to create*

specifies the name of the IT data mart. A value for this parameter is required. The name of the IT data mart must be unique to avoid potential difficulty when using other SAS tools. The name can contain a maximum of 60 characters.

Note: The name of an IT data mart cannot contain any of the following characters:

* ? " ' | \ / [] \$ & > < () { } : ; ` ~ % ^ @ # ! In addition, this field cannot contain a newline or tab character.

METAPASSWORD=*password for metauser*

specifies the password for connecting the user ID to the metadata server. A value for this parameter is required.

METAPORT=*service or port for the metadata server*

specifies the TCP/IP service name or port number that the metadata server is listening on. A value for this parameter is required.

METASERVER=*host-name or IP address for the metadata server*

specifies the host-name or TCP/IP address of the metadata server. A value for this parameter is required. The metadata server does not need to be on the same host platform as the application server.

METAUSER=*user ID for metadata server access and definition*

specifies the user ID for accessing the metadata server. A value for this parameter is required. For information, see the *SAS Intelligence Platform 9.4: System Administration Guide*.

PDB=*SAS IT Resource Management 2.6 or 2.7 PDB path*

specifies the path to the SAS IT Resource Management 2.6 or 2.7 PDB that is to be migrated. A value for this parameter is required.

SITELIB=*SAS IT Resource Management 2.6 or 2.7 SITELIB path*

specifies the path to the SAS IT Resource Management 2.6 or 2.7 SITELIB that has been associated with the PDB to be migrated. A value for this parameter is required.

WORKDIR=*directory path for work files*

specifies a directory where %RMPDB2DM can write temporary external files. If this directory does not exist, it is created. For z/OS, this parameter needs to be a UNIX System Services directory path (zFS file system). A value for this parameter is required.

%RMPDB2DM Optional Parameters**ADAPTER=***_ALL_ | blank-delimited list of adapters*

specifies the list of SAS IT Resource Management 2.6 or 2.7 collectors that are eligible to migrate from the PDB that is specified by the PDB parameter. A value for

this parameter is optional. If this parameter is not specified, then all collectors are migrated. This action is the same as specifying the special keyword value `_ALL_` for this parameter.

For the list of collectors, separate each collector by white space. For example, to migrate tables for the NTSMF and PATROL collectors, specify `Adapter=NTSMF PATROL`. The values for this parameter are not case sensitive.

A list of values for the ADAPTER parameter is available in the SAS IT Resource Management 2.6 and 2.7 Collectors column in the cross-reference table of collectors and adapters in “[Upgrading to the New Data Model](#)” on page 72.

Note: This list of possible valid values for this parameter is not exclusive. SAS IT Resource Management 2.6 or 2.7 users can manually modify adapter names for in-house, generic collectors, and these values might be valid for the `Adapter` parameter. If you specify a value that is not in the preceding list, then verify that the value that you specify is correct. The `%RMPDB2DM` macro does not generate an error or warning message for invalid values.

APPSERVER=SASITRM | *user-specified logical workspace server*

specifies the logical workspace server to use when registering data libraries that are created as part of the IT data mart. A value for this parameter is optional. The default value is `SASITRM`.

CLEANUP=Y | **N**

The `%RMPDB2DM` macro generates numerous intermediate items to complete its work. All of these intermediate items are cleaned up when the macro terminates, regardless of success or failure. Specifically, the macro performs the following tasks:

- creates text files in the directory that is specified by the `WORKDIR` parameter
- creates SAS data sets and catalogs in the `WORK` library
- creates macro variables
- sets certain system options

This parameter enables you to skip the cleanup phase. If you have problems with the `%RMPDB2DM` macro, then SAS Technical Support might request that you specify `Cleanup=N` in order to investigate the problem. A value for this parameter is optional. If it is not specified, the default value is `Y`. The value for this parameter is not case sensitive.

TIP If you specify `Cleanup=N`, you should also specify an empty `WORKDIR` location and a new IT data mart that is based on a SAS IT Resource Management 2.6 or 2.7 PDB.

COMPRESSAGG=Y | **N**

specifies whether to compress the aggregation tables that are being migrated.

If it is not specified, the default value is `Y`. The value for this parameter is not case sensitive.

COPYDATA=Y | **N**

The `%RMPDB2DM` macro essentially performs two types of work:

- defining the metadata for the libraries, tables, folders, jobs, and formulas
- copying data to the new IT data mart from the existing SAS IT Resource Management PDB

This parameter enables you to choose not to perform the data copy operation. You might choose to start with a fresh IT data mart based on a SAS IT Resource

Management PDB. A value for this parameter is optional. If it is not specified, the default value is **Y**. The value for this parameter is not case sensitive.

DEBUG=Y | N

If this parameter is set to **Y**, then additional information is written to the SAS log during execution. This information can assist SAS Technical Support in troubleshooting if the user is encountering problems with %RMPDB2DM. A value for this parameter is optional. If it is not specified, the default value is **N**. The value for this parameter is not case sensitive.

DEVICE=z/OS UNIT=value for allocation

specifies the **UNIT** allocation parameter to use for allocation of IT data mart libraries in a z/OS traditional file system. Valid values for this parameter are dependent on your z/OS system. Typical values might include **DISK**, **SYSDA**, or a specific disk unit type. Contact your z/OS systems administrator for what is valid and recommended for your site. For more information, see the *SAS 9.4 Companion for z/O*.

A value for this parameter is optional. If a value is not specified, then it defaults to the value of the **FILEDEV** SAS system option. The value for this parameter is not case sensitive.

HP_PCS=HPOVREP | HPOVPA

This parameter is required if any of the SAS IT Resource Management 2.6 or 2.7 tables to be migrated are for the HP-PCS collector. In SAS IT Resource Management 3.5, this data can be staged by two separate mechanisms:

- Select **HPOVREP** if you are staging this data from the database for HP OpenView Reporter.
- Select **HPOVPA** if you are staging this data from the text file from HP OpenView Performance Agent.

This parameter has no default value, and the valid values are not case sensitive.

NUMBEROFVOLS=1

specifies the number of volumes that SAS libraries can span when using the z/OS traditional file system. A value for this parameter is optional. If a value is not specified, then it defaults to **1**.

PRIMARYCYLS=z/OS primary space allocation cylinders

specifies the number of primary cylinders to use when allocating IT data mart libraries in a z/OS traditional file system. A value for this parameter is optional. If a value is not specified, then it defaults to the value of the **FILESPPRI** SAS system option.

SECONDARYCYLS=z/OS secondary space allocation cylinders

specifies the number of secondary cylinders to use when allocating IT data mart libraries in a z/OS traditional file system. A value for this parameter is optional. If a value is not specified, then it defaults to the value of the **FILESPPSEC** SAS system option.

SPINDEVICE=Z/OS UNIT=value for allocation

specifies the **UNIT** allocation parameter to use for allocation of IT data mart libraries in a z/OS traditional file system. Valid values for this parameter are dependent on your z/OS system. Typical values might include **DISK**, **SYSDA**, or a specific disk unit type. Contact your z/OS systems administrator for what is valid and recommended for your site. For more information, see the *SAS 9.4 Companion for z/O*.

A value for this parameter is optional. If a value is not specified, then it defaults to the value of the **FILEDEV** SAS system option. The value for this parameter is not case sensitive.

SPINPRIMARYCYLS=z/OS primary space allocation cylinders

specifies the number of primary cylinders to use when allocating Spin libraries in a z/OS traditional file system. A value for this parameter is optional. If a value is not specified, then it defaults to the value of the SAS system option used for the Admin library.

SPINSECONDARYCYLS=z/OS secondary space allocation cylinders

specifies the number of secondary cylinders to use when allocating Spin libraries in a z/OS traditional file system. A value for this parameter is optional. If a value is not specified, then it defaults to the value of the SAS system option used for the Admin library.

UPGRADENUMERICLENGTHS=Y | N

specifies whether numeric columns keep their length as specified in the PDB or are upgraded in length to 8 bytes. Numerics that are shorter than 8 bytes can result in statistics with lower precision.

If you specify **UPGRADENUMERICLENGTHS=N**, then all numeric columns in the new staged tables have the same lengths as in the original PDB. In addition, all numeric class and computed columns in new aggregation tables have the same lengths as in the original PDB. However, to avoid precision problems, statistics in the new aggregation tables do not inherit lengths from the original PDB.

Note: If you run a data model upgrade on the IT data mart that was created by PDB migration, then the numerics all have lengths of 8 bytes.

If it is not specified, the default value is **N**. The value for this parameter is not case-sensitive.

RC=macro variable name to hold the return code

specifies the name of a macro variable that holds the value of the return code from the execution of this macro. The value for this optional parameter is not case sensitive.

%RMPDB2DM Notes

Here are some notes about %RMPDB2DM to consider when using the macro:

- Each time %RMPDB2DM is executed, a new IT data mart is created. (PDB Migration fails if you attempt to create an IT Data Mart with the same name as an existing IT Data Mart.)
- A PDB can be migrated multiple times because each migration results in a new IT data mart.
- If the directory that is specified by the WORKDIR parameter already exists, then make sure that it is empty before executing %RMPDB2DM.
- The syntax of a path is validated according to its operating environment. For example, you might specify a default root path for a traditional z/OS file system. In that case, the paths to the administrative and spin libraries, as well as the staged data, simple data, and summarized data locations also default to the traditional z/OS file system.

For Windows operating environments that run SAS IT Resource Management, the following characters * ? " | < > / \ are not allowed. In addition, the newline and tab characters are not allowed.

For UNIX operating environments and zFS and HFS file systems on z/OS operating environments that run SAS IT Resource Management, the following characters &* @ \ / | [] ^ { } \$! > < () % ? " ' ; are not allowed. In addition, the space, newline, tab, and open character are not allowed.

For traditional z/OS file system operating environments that run SAS IT Resource Management, the following rules apply:

- The length of the data set name can be a maximum of 44 characters. The IT data mart location is used as a prefix, not a suffix, as in

```
[ITDataMartRootPath] . [Data-Set-Name]
```

(A portion of the 44 characters is needed by SAS IT Resource Management in order to completely specify the IT data mart location. Therefore, the maximum length of the data set name is 35 characters.)

- The data set name consists of segments that are separated by a period. The length of each segment can be a maximum of eight characters.
- z/OS restricts the following characters in a segment name:
 - Numerals (0–9), the pound character, and the hyphen character are not allowed as the first character of a segment name.
 - The first character of each name must be either an alphabetic character (Aa–Zz) or a dollar sign (\$).
 - The remaining seven characters of a segment name can include alphabetic characters (Aa–Zz), numeric characters (0–9), dollar signs (\$), pound characters (#), and hyphens (-).
- Individual tables can be omitted from migration by marking them as not kept in SAS IT Resource Management 2.6 or 2.7.
- %RMPDB2DM is not intended for migrating across different host platforms. For example, migrating a PDB on Windows to an IT data mart on UNIX is not supported. For more information about migrating between platforms, see “[Cross-Platform PDB Migration](#)” on page 39.
- SAS IT Resource Management 2.6 or 2.7 tables that are created by the %CPAVAIL macro are migrated as if they were generic collector tables. Staging code is not provided for these tables. For best results when performing migration, mark these tables as not kept in SAS IT Resource Management 2.6 or 2.7. Do not attempt to migrate these tables to SAS IT Resource Management 3.5.
- You might see one of the following notes in your SAS log:

```
Note: Could not load classloader itmsapi. Using default classloader.
```

```
NOTE: Could not initialize,classpath., Classpath variable is not set.
```

These notes can be ignored.

%RMPDB2DM Examples

Example 1: Migrate All Tables for All Collectors in a UNIX Environment

In this UNIX example, the `/u/itrm/prod-pdb` PDB is migrated to the Production Metrics IT data mart.

```

%RMPDB2DM (
    DEFAULTROOTPATH=/u/itrm/prod-itdm,
    ITDATAMART=Production Metrics,
    METAPASSWORD=mypassword,
    METAPORT=8561,
    METASERVER=myserver01,
    METAUSER=myuserID,
    PDB=/u/itrm/prod-pdb,
    SITELIB=/u/itrm/sitelib,
    WORKDIR=/tmp/itrm/migrate
);

```

Example 2: Migrate Specified Collectors in a Windows Environment

In the following Windows example, the PDB called `c:\my-pdb` is migrated to the Server Metrics IT data mart. Only the data for the PATROL and NTSMF collectors is migrated in this example.

```

%RMPDB2DM (
    ADAPTER=Patrol NTSMF,
    DEFAULTROOTPATH=c:\my-itdm,
    ITDATAMART=Server Metrics,
    METAPASSWORD=mypassword,
    METAPORT=8561,
    METASERVER=myserver01,
    METAUSER=myuserID,
    PDB=c:\my-pdb,
    SITELIB=c:\sitelib,
    WORKDIR=c:\temp\migrate
);

```

Example 3: Migration Using the z/OS Traditional File System

In this z/OS example, the `SYS2.ITRM.RMF.PDB` PDB is migrated to the zOS RMF IT data mart. The physical storage for the IT data mart is in the traditional z/OS file system. Space and Unit allocation values are provided.

Note: The `WORKDIR` parameter must be in a z/OS UNIX file system such as zFS. In addition, the metadata server does not have to be on z/OS.

```

%RMPDB2DM (
    DEFAULTROOTPATH=SYS2.RMF.DATAMART,
    DEVICE=DISK,
    ITDATAMART=zOS RMF,
    METASERVER=myserver01,
    METAPORT=8561,
    METAUSER=myuserID,
    METAPASSWORD=myuser_password,
    PDB=SYS2.ITRM.RMF.PDB,
    PRIMARYCYLS=50,
    SECONDARYCYLS=20,
    SITELIB=SYS2.ITRM.SITELIB,
    WORKDIR=/tmp/itrm/migrate
);

```

Example 4: Migration Using the z/OS UNIX File System

In this z/OS example, the SYS2.ITRM.RMF.PDB PDB is migrated to the zOS RMF IT data mart. The physical storage for the IT data mart is in the z/OS UNIX System Services hierarchical file system.

```
%RMPDB2DM (
    DEFAULTROOTPATH=/u/itrm/rmf_dm,
    ITDATAMART=zOS RMF,
    METAPASSWORD=myspassword,
    METAPORT=8561,
    METASERVER=myserver01,
    METASUSER=myuserID,
    PDB=SYS2.ITRM.RMF.PDB,
    SITELIB=SYS2.ITRM.SITELIB
    WORKDIR=/tmp/itrm/migrate
);
```

How to Recover If %RMPDB2DM Fails to Run Successfully

If the macro does not complete successfully, perform the following actions:

1. Correct the problem that caused the failure. For example, if the problem was caused by insufficient disk space, determine how much space you need and allocate it accordingly.
2. Using the SAS IT Resource Management client, perform an Erase action against the IT Data Mart that was created by the failed %RMPDB2DM invocation.

Note: This might not fully succeed, because metadata might have been defined for libraries that were never physically created.

3. If step 2 did not remove the IT data mart from view in the client, perform a Delete action against the IT data mart.
4. Verify that any physical libraries that were created as part of the IT data mart have been physical deleted.
5. Clear out the directory pointed to by the WORKDIR= parameter on the invocation of %RMPDB2DM.

Note: This directory should include a subdirectory called **api**.

6. Re-run %RMPDB2DM.

Note: For more information, see [“General Troubleshooting Tips for Migration” on page 93](#).

What Is Produced by the %RMPDB2DM Macro

Overview

Executing the %RMPDB2DM macro produces the following three categories of items:

- metadata
- physical storage
- status report

These items are explained in more detail in the following sections.

Metadata Objects Produced by %RMPDB2DM

About the Metadata Objects Produced by %RMPDB2DM

Every table, column, computation, and data transformation, as well as the organizational structure of these items, is described by metadata in the SAS Metadata Server. The %RMPDB2DM macro defines all the metadata to support the migrated PDB in its new form as an IT data mart.

Specific metadata items that are created include the following objects:

- the IT data mart.
- formulas used by the various staging tables for all of the adapters in the IT data mart.
- subfolders for each adapter. Within each folder, the following objects are created:
 - folders for Aggregation and Staging
 - SAS libraries
 - staged tables
 - simple aggregation tables
 - summarized aggregation tables
 - jobs

Each of these items is described in more detail in the following sections.

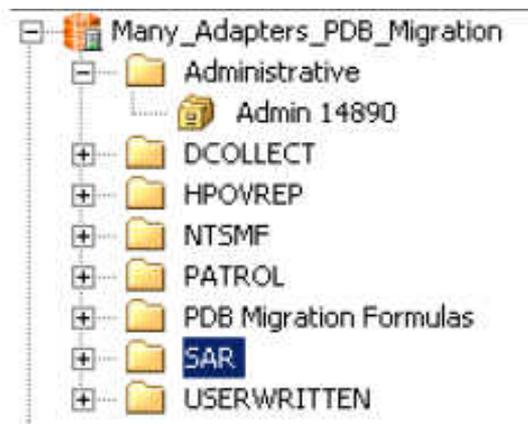
IT Data Mart

Each invocation of %RMPDB2DM creates a new IT data mart. The IT data mart is a logical metadata container of related SAS IT Resource Management tables, jobs, and other objects.

The **Administrative** folder is created with a library for administrative purposes. A random number is appended to the name of the library so that it is unique within the Metadata Repository.

A Spin library is created for adapters that handle CICS data. A random number is appended to the name of the library so that it is unique within the Metadata Repository.

Note: That same random number is also appended to the corresponding libref for the Admin and Spin libraries.

Display 4.1 An IT Data Mart Created by %RMPDB2DM

Formulas

In SAS IT Resource Management 2.6 and 2.7, the term formula was used to describe a column in a table that was calculated by means of a user-written expression. In IT Resource Management 3.5, this functionality is now accomplished by means of computed columns. However, SAS IT Resource Management 3.5 does use an object that is called a formula. In SAS IT Resource Management 3.5, a formula is a reusable expression that is associated with one or more computed columns in order to allow a single definition to be shared and replicated.

In SAS IT Resource Management 3.5, Aggregation transformations perform no transformation of the aging and datetime stamp variables. Therefore, the values that are needed for summarization must be computed as columns that are part of the table that is input to the Aggregation transformation.

SAS IT Resource Management 2.6 and 2.7 used a different approach. All levels of a table used the column DATETIME in the class list. In SAS IT Resource Management 2.6 and 2.7, the DATETIME that was read into DETAIL was transformed in some way to be the DATETIME at the other levels.

Migration does this computation by means of formulas that are used on the staged tables. These formulas are used to create the following staged columns: DAYDATE, WEEKDATE, MONTHDATE, and YEARDATE. The source code that is used to define the WEEKDATE formula respects the setting of the START OF WEEK parameter that was used in the PDB.

In addition to the formulas that are used for aging, the staged column SHIFT is created by a formula that %RMPDB2DM creates. It is based on the SHIFT definition that is used with the SAS IT Resource Management PDB. This formula also honors the HOLIDAY SHIFT that is used by the PDB.

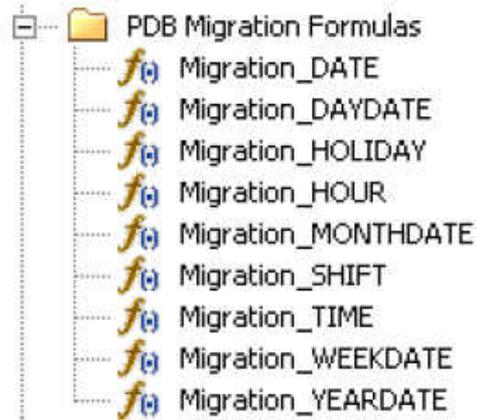
Note: The SHIFT column created by %RMPDB2DM does not honor IMACSHIFT. If you want the SHIFT column to honor IMACSHIFT, then modify the SHIFT formula so that it honors any pre-existing value in the SHIFT variable of the PDB

In addition, a new staged column is created named HOLIDAY. This column has values of **Y** or **N**, depending on whether the date of the observation is for a holiday. This formula is based on the active list of holidays that are read from the SITELIB that is used during migration.

Finally, the staged columns for DATE, HOUR, and TIME are created, using the respective formulas that manipulate the DATETIME column.

All formulas created for migration of a PDB are stored in the **PDB Migration Formulas** folder of the IT data mart that was created by running the %RMPDB2DM macro.

Display 4.2 Formulas and Folder Created by %RMPDB2DM

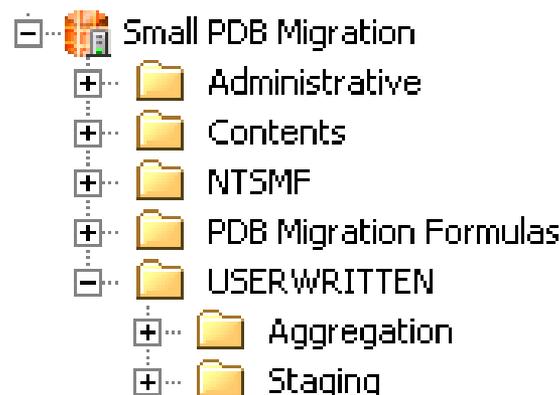


Objects in the IT Data Mart That Are Created for Each Adapter

In each IT data mart, the following sets of objects are created for each migrated SAS IT Resource Management 2.6 or 2.7 collector:

- staged tables
- simple aggregation tables
- summarized aggregation tables
- the libraries for these tables
- jobs that load these tables
- **Aggregation** and **Staging** folders to provide organization of these objects

Display 4.3 Folders Created for Each Adapter

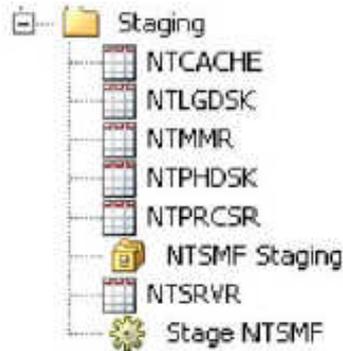


Contents of the Staging Folder

All objects that are related to staging data for a given adapter are in the Staging folder for that adapter. This includes the following objects:

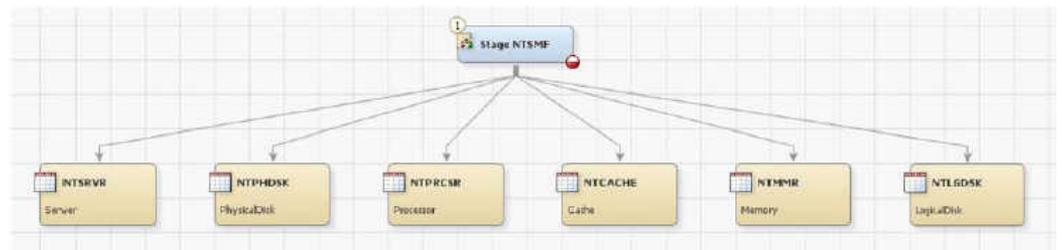
- a SAS library to hold the data for all staged tables for this staging transformation instance
- the staged tables needed for this adapter, as determined by the PDB
- a job to stage the data for this adapter

Display 4.4 Staging Folder Contents



Staged tables are populated by user-written staging code or staging transformations that SAS IT Resource Management supplies. These tables hold the metrics that are presented by the data source adapter. If the adapter that is being migrated is supported by SAS IT Resource Management 3.5, then the staging job for the adapter has a staging transformation for the specific adapter as the starting point of the job. Otherwise, the first element of the job is a user-written staging transformation. In either case, the outputs of the first transformation of the staging job are the staged tables for the adapter.

Display 4.5 Staging Job



The %RMPDB2DM macro determines the columns that are needed for each staging table by determining the columns that are in existence in the SAS IT Resource Management PDB. Staged tables can also include computed column definitions. For information about these definitions, see “[Formulas](#)” on page 51.

Additional *name_RATE* columns are defined to the staged tables of SAS IT Resource Management 2.6 or 2.7 tables of type INTERVAL, for columns that had a variable interpretation type of COUNT, TIME, or TIMETICKS. For more information, see “[Data Handling Differences between SAS IT Resource Management 2.6 or 2.7 and 3.5](#)” on page 66.

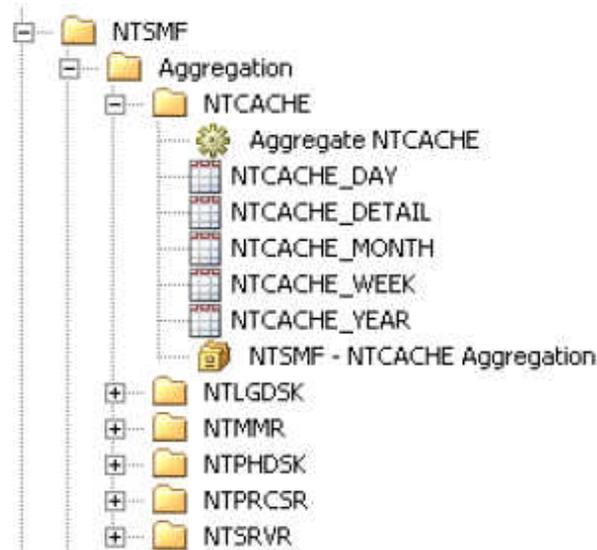
Contents of the Aggregation Folder

All objects that are related to the aggregation of data for a given adapter are in the **Aggregation** folder for that adapter. For each staged table in the **Staging** folder,

there is a corresponding subfolder in the **Aggregation** folder. The following objects are in the subfolder for each staged table:

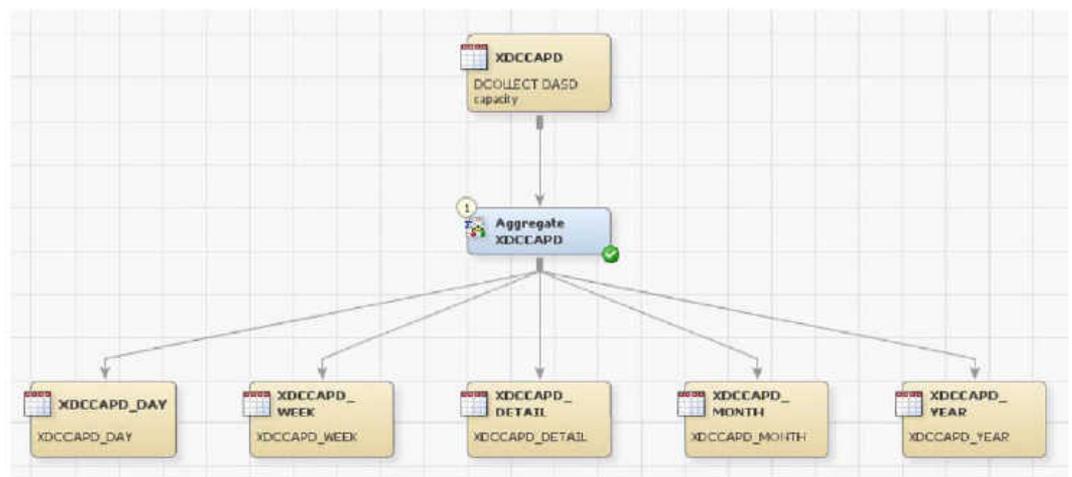
- a SAS library to hold the data for all aggregation tables that are produced from the staged table
- aggregation tables that corresponding to the DETAIL, DAY, WEEK, MONTH, and YEAR tables in SAS IT Resource Management 2.6 and 2.7
- a job to populate the aggregation tables

Display 4.6 Aggregation Folder Contents



An aggregation job is created for each table that is staged by the staging job. The aggregation job starts with the staged table as the input to an Aggregation transformation. This transformation functions similarly to the SAS IT Resource Management 2.6 and 2.7 %CxPROCES and %CPREDUCE macros. As shown in the following display, the outputs of the Aggregation transformation are the simple and summarized aggregation tables.

Display 4.7 Aggregation Job



Simple Aggregation Tables

Simple aggregation tables are analogous to the SAS IT Resource Management 2.6 or 2.7 DETAIL tables. The following table shows how the functions available in SAS IT Resource Management 2.6 and 2.7 can be accomplished in SAS IT Resource Management 3.5.

Table 4.2 Comparison of DETAIL Level Tables and Simple Aggregation Tables

Tasks	SAS IT Resource Management 2.6 and 2.7	SAS IT Resource Management 3.5
How to purge existing data from a table before loading new data into that table	An age limit of 0 for the DETAIL level was a special setting that caused %CPREDUCE to purge the DETAIL table after it was summarized.	Specify the following settings in the Specify purging and aging criteria page of the Summarized Aggregation : <ul style="list-style-type: none"> • Ensure that the check box for Purge output table before loading new data is selected. • Ensure that the check box for Perform aging for output table is not selected. Configuring these specifications causes the existing data in the simple aggregation table to be purged before loading new data when the aggregation transformation is executed.
How to load data that is older than the specified age limit	Data could be loaded into the DETAIL level even if it should be aged out based on the age limit settings. The purpose of this capability was to allow post-processing (such as user-written chargeback routines) to read the DETAIL data.	Select the option Allow incoming data even if it precedes the age limit to enable this same functionality for simple aggregation tables that have been migrated.
How tables are named	The table name was the same at each level of the PDB.	The simple aggregation table that is created by migration is named <i><table-name>_DETAIL</i> (for example, SARDEV_DETAIL).

Tasks	SAS IT Resource Management 2.6 and 2.7	SAS IT Resource Management 3.5
How tables are sorted	Columns in the PDB table were sorted as follows: <MACHINE> <DATETIME>.	Class columns are sorted in this order: <Alphabetic List of Class Columns> <Aging Column>. <i>Note:</i> If you want to perform BY-processing on the data in any other order, sort it into a work table. Then perform the task using the work table or a view that accesses that work table.

Summarized Aggregation Tables

Summarized aggregation tables are analogous to the DAY, WEEK, MONTH, and YEAR tables in SAS IT Resource Management 2.6 and 2.7. The following table shows how the functions available in SAS IT Resource Management 2.6 and 2.7 can be accomplished in SAS IT Resource Management 3.5.

Table 4.3 Comparison of DAY, WEEK, MONTH, and YEAR Level Tables and Summarized Aggregation Tables

Tasks	SAS IT Resource Management 2.6 and 2.7	SAS IT Resource Management 3.5
How to deactivate summarization	An age limit of 0 for a summary level table would deactivate summarization for that level.	To deactivate summarization, do not create a summary aggregation table.
How aging columns are named	The aging column for all summary levels was always named DATETIME.	A separate aging column (that is named appropriate to the summarization) is used to support the aging. These aging columns are created as computed columns in the staged tables. The names of these columns are DAYDATE, WEEKDATE, MONTHDATE, and YEARDATE. The WEEKDATE column honors the SAS IT Resource Management 2.6 and 2.7 START OF WEEK setting from the PDB.
How tables are named	The table name was the same at each level of the PDB.	The summarized aggregation table created by migration is named <table-name>_<level> (for example, SARDEV_WEEK).

Tasks	SAS IT Resource Management 2.6 and 2.7	SAS IT Resource Management 3.5
How tables are sorted	Columns in the PDB table were sorted as follows: <MACHINE> <DATETIME>.	Class columns are sorted in this order: <Alphabetic List of Class Columns> <Aging Column>. <i>Note:</i> If you want to perform BY-processing on the data in any other order, sort it into a work table. Then perform the task using the work table or a view that accesses that work table.

Physical Storage

About Physical Storage

%RMPDB2DM creates metadata, and it also creates the physical SAS libraries and tables that are needed to store the data. These libraries are allocated in accordance with the parameters that are specified to the macro. In addition, the simple and summarized aggregation tables are created and the data is loaded into these tables from the PDB.

The storage location that is specified must be accessible to the SAS session where the macro is executed. This location can be on a network drive or other device.

One SAS library is created for each staging or Aggregation transformation. Thus, all staged tables for a given adapter are stored in a single SAS library. Similarly, all of the aggregation tables for a given staged table are stored in another single SAS library.

Special Considerations for z/OS Physical Storage

For z/OS systems, the IT data mart can be created in the traditional z/OS file system or in the UNIX file system that is managed by UNIX Systems Services (zFS or HFS). One advantage of using a UNIX file system is that you do not need to specify additional allocation information.

Status Report

When the execution of %RMPDB2DM is finished, a status report is written to the standard SAS output area. The following two figures show an example of this report that was run for a migration of a SAS IT Resource Management 2.7 PDB.

Output 4.1 Status Report Produced by %RMPDB2DM (First Part)

```

ITRM Migration Report  5:36 Wednesday, March 24, 2010
ITRM 2.7 Migration started at 3:37:05 PM on Wednesday, March 24, 2010
PDB to be migrated: X:\pdbc\pdb-basic

Using metadata server my_server on port 8561 with userid my_userID

Tables for the following adapters will be Migrated: NTSMF USERWRITTEN

Creating IT data mart: Small PDB Migration
  in metadata folder: /Shared Data/SAS IT Resource Management/IT Data Marts
  at physical location: c:\datamarts\Small PDB Migration
IT data mart created successfully

Creating SAS library: Migration Spin with libref: SPIN
  in metadata folder: /Shared Data/SAS IT Resource Management/IT Data Marts
  at physical location: c:\datamarts\Small PDB Migration\spin
SAS library created successfully

Creating metadata folder: /Shared Data/SAS IT Resource Management/IT Data Marts
Creating migration formulas:
Migration_DAYDATE formula created
Migration_MONTHDATE formula created
Migration_YEARDATE formula created
Migration_WEEKDATE formula created
Migration_TIME formula created
Migration_HOUR formula created
Migration_DATE formula created
Migration_HOLIDAY formula created
Migration_SHIFT formula created

***** Creating metadata *****

Constructing metadata for adapter: NTSMF
  Creating metadata folder: /Shared Data/SAS IT Resource Management/IT Data Marts/Small PDB
Migration/NTSMF
  Creating metadata folder: /Shared Data/SAS IT Resource Management/IT Data Marts/Small PDB
Migration/NTSMF/Aggregation
  Creating metadata folder: /Shared Data/SAS IT Resource Management/IT Data Marts/Small PDB
Migration/NTSMF/Staging

  Creating SAS library: NTSMF Staging with libref: S93068
  in metadata folder: /Shared Data/SAS IT Resource Management/IT Data Marts/Small PDB
Migration/NTSMF/Staging
  at physical location: c:\datamarts\Small PDB Migration\NTSMF\S93068
SAS library created successfully

  Created staging job Stage NTSMF for adapter NTSMF

```

Output 4.2 Status Report Produced by %RMPDB2DM (Second Part)

```

Created Aggregation Job Aggregate NTPHDSK for table NTPHDSK

Creating SAS library: NTSMF - NTPHDSK Aggregation with libref: A93068
  in metadata folder: /Shared Data/SAS IT Resource Management/IT Data Marts/Small PDB
Migration/NTSMF/Aggregation
  at physical location: c:\datamarts\Small PDB Migration\NTSMF\A93068
SAS library created successfully

Creating metadata for staged table: NTPHDSK
  in metadata folder: /Shared Data/SAS IT Resource Management/IT Data Marts/Small PDB
Migration/NTSMF/Staging

      <the above is repeated for each adapter and staged table encountered in the PDB>

Creating metadata for aggregation table: NTPHDSK_DETAIL
  in metadata folder: /Shared Data/SAS IT Resource Management/IT Data Marts/Small PDB
Migration/NTSMF/Aggregation

Creating metadata for aggregation table: NTPHDSK_DAY
  in metadata folder: /Shared Data/SAS IT Resource Management/IT Data Marts/Small PDB
Migration/NTSMF/Aggregation

Creating metadata for aggregation table: NTPHDSK_WEEK
  in metadata folder: /Shared Data/SAS IT Resource Management/IT Data Marts/Small PDB
Migration/NTSMF/Aggregation

Creating metadata for aggregation table: NTPHDSK_MONTH
  in metadata folder: /Shared Data/SAS IT Resource Management/IT Data Marts/Small PDB
Migration/NTSMF/Aggregation

Creating metadata for aggregation table: NTPHDSK_YEAR
  in metadata folder: /Shared Data/SAS IT Resource Management/IT Data Marts/Small PDB
Migration/NTSMF/Aggregation

      <the above is repeated for each set of aggregation tables that will be created>

***** Begin Migration Data Copy *****

Processing adapter: NTSMF

Processing table: NTPHDSK
  Copying DETAIL data for table NTPHDSK
  Copying DAY data for table NTPHDSK
  Copying WEEK data for table NTPHDSK
  Copying MONTH data for table NTPHDSK
  Copying YEAR data for table NTPHDSK

      <the above is repeated for each table of data being copied>

ITRM 2.7 PDB migration completed at 3:38:31 PM on Wednesday, March 24, 2010 with return code
0

```

Subsequent Tasks

Overview of Subsequent Tasks

After %RMPDB2DM has migrated a PDB, you need to perform the following tasks in order to continue loading the IT data mart with incoming data:

- Update staging transformation pre-code if a machine in your RMF data is not listed in your LSPR table. Otherwise, SAS IT Resource Management halts the staging job and write an error message to the SAS log.
- Update the SAS IT Resource Management properties of staging transformations for supported SAS IT Resource Management 3.5 adapters. In particular, you must specify the path to the raw data. You must also verify the duplicate checking option that applies to your site and implement duplicate-data checking accordingly.
- Supply SAS code for user-written staging transformations.
- Consider upgrading your data model to the current level of SAS IT Resource Management. Performing this upgrade preserves your existing data. It also ensures that your new IT data mart uses the newest data model and can run the latest versions of supplied reports. For more information about this topic, see “[Introduction to the Data Model Upgrade](#)” on page 71.
- Review computed columns (migrated formulas) to ensure that they are correct, including the use of formulas in computed columns. In addition, review the expressions that are used in computed columns to identify computed columns that do not use formulas. In general, migrated expressions should be fine. Some of the pitfalls would be any use of the DATETIME variable, or use of formats or informat that might not be included in the format search path.
- Review the Migration Status Report to determine whether any formats are missing.
- Update the pre-code for the SAPR3 staging transformation.
- If you used process exits in SAS IT Resource Management 2.6 or 2.7, then enhance the job flow to provide necessary functionality.
- Deploy and schedule jobs for execution.

The preceding tasks are explained in more detail in the following sections.

Update Staging Transformation Pre-Code to Handle Machines Missing from LSPR Table

If a machine in your RMF data is not listed in your LSPR table, SAS IT Resource Management halts the staging job and writes an error message to the SAS log. If your site does not require this data, you can bypass the error. To do so, for SMF staging, add the following statement to the staging transformation pre-code:

```
%LET LSPR_ERROR_ON=N;
```

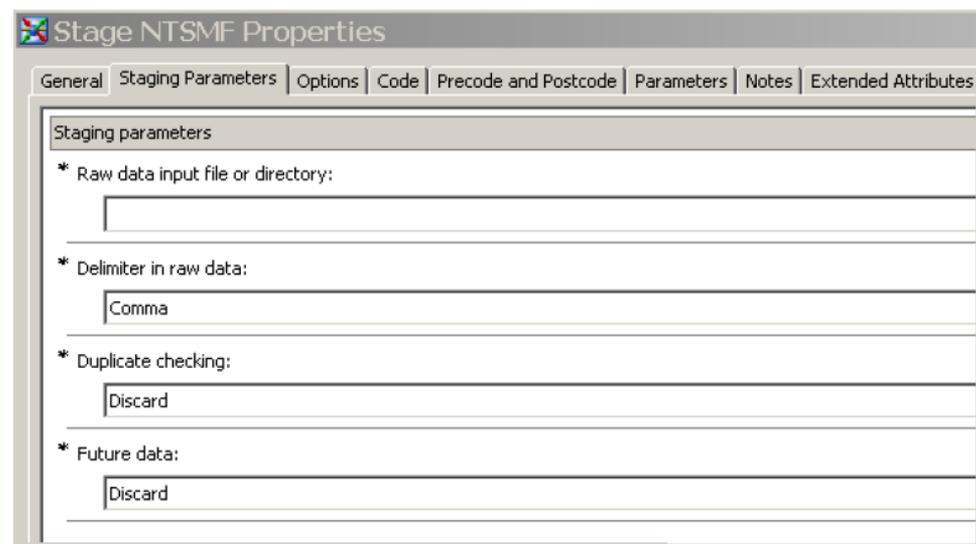
This code sets all subsequent calculations that are based on the LSPR information to missing values. This causes other computed columns to have missing values. This situation is not statistically incorrect, but it can misrepresent MIPS and MSU usage in aggregations. The SAS log contains notes about this instead of error messages.

For more information, see the topic “Staging Methodology for MIPS and MSU Columns” in Appendix 2, “Data Sources Supported by SAS IT Resource Management Adapters,” in *SAS IT Resource Management 3.5: Administrator’s Guide*.

Update SAS IT Resource Management Properties of Staging Transformations

If the SAS IT Resource Management 2.6 or 2.7 tables that are being migrated are supported by a SAS IT Resource Management 3.5 adapter, then the staging job that is created for each supported adapter includes a staging transformation. Open the Properties dialog box for the transformation and click the **Staging Parameters** tab. On this tab, specify the adapter-specific attributes such as data duplication checking options and the location of the raw data. These options vary, depending on the specific adapter.

Display 4.8 Properties of a Staging Transformation for a Supported Adapter



The screenshot shows a dialog box titled "Stage NTSMF Properties". It has several tabs: "General", "Staging Parameters", "Options", "Code", "Precode and Postcode", "Parameters", "Notes", and "Extended Attributes". The "Staging Parameters" tab is selected. Below the tabs, there is a section titled "Staging parameters" with four rows of input fields, each preceded by an asterisk (*):

- * Raw data input file or directory: [Empty text box]
- * Delimiter in raw data: [Text box containing "Comma"]
- * Duplicate checking: [Text box containing "Discard"]
- * Future data: [Text box containing "Discard"]

Fill in SAS Code for User-Written Transformations

Some SAS IT Resource Management 2.6 and 2.7 collectors, such as SiteScope, do not have a corresponding SAS IT Resource Management 3.5 adapter. In this situation, do not attempt to migrate the unsupported data source to SAS IT Resource Management 3.5. For best results, continue to run the unsupported collector in SAS IT Resource Management 2.6 or 2.7 until a version of SAS IT Resource Management is available that supports that data source. Future releases of SAS IT Resource Management might include support for legacy SAS IT Resource Management 2.6 and 2.7 collectors.

If migration is performed for unsupported data sources, a single staging job (and set of folders) is created for them.

Note: If you have multiple generic collectors in your PDB, then only a single staging job is created for all of the generic collectors. You can split this staging job into separate jobs because not all the staging tables are from the same generic collector or the same staging code.

The staging job for the unsupported data sources contains a User-Written staging transformation. Right-click this transformation in the process flow diagram and select

Properties. Three types of properties need to be specified: Staging parameters, Duplicate Checking Options parameters, and User-Written parameters.

- As shown in the following display, the **Staging** panel of the **Staging Parameters** tab enables the user to update the **Raw data input file or directory** field, if it is used by the staging code.

Display 4.9 Staging Parameters Tab of a Staging Transformation for a User-Written Adapter

The screenshot shows the 'Stage USERWRITTEN Properties' dialog box with the 'Staging Parameters' tab selected. The 'Staging' panel is active, showing three input fields: 'Raw data input file or directory:', '* Duplicate checking:', and '* Future data:'. Each field contains the text 'Discard'. The left sidebar shows a tree view with 'Staging *', 'Duplicate Checking', and 'User-Written (1) *'.

In addition, review the **Future data** field and update it as needed.

- As shown in the following display, the **Duplicate Checking Options** panel enables the user to specify parameters for the %RMDUPCHK macro to use with the user-written staging code. To access all the duplicate checking parameters, set **Enable duplicate checking** to **Yes**, which displays those parameters.

Display 4.10 Duplicate Checking Options of a Staging Transformation for a User-Written Adapter

User-Written Staging Properties

General | Staging Parameters | Code | Precode and Postcode | Notes | Extended Attributes

Staging *
Duplicate Checking *
User-Written (1) *

Duplicate Checking [Reset to defaults](#)

* Enable duplicate checking: [Reset](#)
Yes

* Duplicate checking options: [Reset](#)
Discard

SOURCE variable for %RMDUPCHK macro: [Reset](#)
Three character identifier for the data source or adapter.
USR

IDVAR variable for %RMDUPCHK macro: [Reset](#)
Identifies the SAS variable that is used to denote the origin of each incoming record.
MACHINE

TIMESTMP variable for %RMDUPCHK macro: [Reset](#)
Identifies the SAS variable that is used to record the datetime stamp of each record.
DATETIME

ENDFILE variable for %RMDUPCHK macro: [Reset](#)
Identifies the SAS variable that is used on the INFILE statement to denote the end-of-file condition for the incoming rawdata.
_EOF

INT value for %RMDUPCHK macro: [Reset](#)
Represents the maximum interval that is permitted between datetime stamps on two consecutive rawdata records.
00:29

KEEP value for %RMDUPCHK macro: [Reset](#)
Represents the maximum number of weeks for which you want to retain control data.
9

* REPORT value for %RMDUPCHK macro: [Reset](#)
Yes indicates that the duplicate checking notes will be displayed in the SAS log; No indicates that the notes will be added to an audit data table instead of the SAS log.
Yes

OK Cancel Help

- As shown in the following display, the **User-Written** panel enables the user to specify the file that contains the staging code.

Display 4.11 User-Written Parameters of a Staging Transformation for a User-Written Adapter

The screenshot shows the 'User-Written Staging Properties' dialog box. The 'User-Written' tab is active, displaying various configuration options for the staging transformation. Each option includes a 'Reset' button. The options and their current values are:

- User-written code:** Includes a text field and a 'Browse...' button.
- Generate a macro variable with input table name:** Set to 'Yes'.
- Generate macro variables with target table names:** Set to 'Yes'.
- Generate a macro with target table options:** Set to 'Yes'.
- Generate Tabinfo and Varinfo tables:** Set to 'No'.
- Generate a macro to create target table ATTRIB statements:** Set to 'Yes'.
- Generate a macro to create computed columns:** Set to 'Yes'.
- Generate a macro to create column lists:** Set to 'Yes'.
- Generate a macro to assign columns to missing:** Set to 'Yes'.

Note: For more information about the User-Written staging transformation, see Chapter 13, “User-Written Staging Code” in the *SAS IT Resource Management 3.5: Administrator’s Guide*.

Review Computed Columns

As part of the migration process, computed columns are created to provide similar functionality for the SAS IT Resource Management 2.6 or 2.7 derived variables and formulas. Derived variables result in computed columns in the staging tables. Formula variables result in computed columns in the appropriate simple and summarized aggregations.

Review the source code for each computed column to ensure that the column functions correctly in this new context. Here are some examples of problems that can occur with the migrated source code:

- using formats or informats that cannot be located.

- using the DATETIME variable
- referencing other statistics where the referenced statistics were of interpretation type COUNT, TIME, or TIMETICKS. These statistics might now be weighted-rate statistics. Therefore, a different variable name should be used. For more information, see “Data Handling Differences between SAS IT Resource Management 2.6 or 2.7 and 3.5” on page 66.
- referencing macro variables that are not provided in SAS IT Resource Management 3.5.

Note: For more information, see the “Creating and Using Macro Variables” topic in the *SAS 9.4 SQL Procedure User's Guide*.

Review the Migration Status Report to Discover Missing Formats

The migration process verifies that any associated SAS formats can be located. A list of missing formats is displayed as part of the migration status report, as well as in the SAS log. Missing formats do not cause migration or the generated jobs to fail. However, missing formats might yield unexpected results in reporting. In addition, any formats that are used by computed column or formula code need to be in the format search path. Migration does not verify source code for computed columns.

Output 4.3 Missing Formats Listed in Migration Status Report for an SAS IT Resource Management 2.7 Migration

```

ITRM Migration Report

ITRM 2.7 Migration started at 9:55:51 AM on Friday, June 17, 2011
PDB to be migrated: SYS2.ITRM.SMF.PDB

Using Metadata itrm.sas.com on port 8561 with userid itmuser

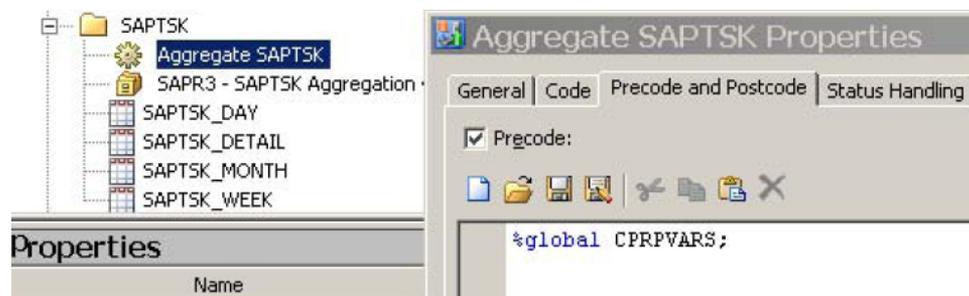
The following formats are needed but do not exist: $MGDBPT, $MGDBTT, MGDBTY,
...

```

SAPR3 Considerations

The SAPTSK and SAPMTS aggregation jobs for the SAPR3 adapter used a macro variable called CPRPVARs. To compensate for this macro variable not being present, add a %GLOBAL statement as part of the pre-code for the SAPTSK and SAPMTS aggregation jobs. The following display shows the %GLOBAL statement added to the **Precode and Postcode** tab of the SAPTSK Properties dialog box.

Display 4.12 Specifying PreCode for a SAPTSK Job



Process Exit Considerations

SAS IT Resource Management 2.6 and 2.7 permitted the use of process exits. In SAS IT Resource Management 3.5, the architecture has changed so that process exits are no longer supported. In some cases, the same functionality is possible by means of attributes for the transformations, tables, or columns (including computed columns). In some cases, exit processing cannot be accomplished by means of these mechanisms. In those cases, alter the process flow diagram to include your own transformations to accomplish the same work as the process exits.

Deploy and Schedule Jobs for Execution

After all job customization is complete, you can deploy the job to the server and schedule it for execution. Although the jobs that are generated by %RMPDB2DM can be run interactively from the SAS IT Resource Management client, it is more efficient to run them in batch mode. For more information about deploying a job for execution, see the SAS IT Resource Management Help and Chapter 14, “Jobs” in the *SAS IT Resource Management 3.5: Administrator’s Guide*.

Data Handling Differences between SAS IT Resource Management 2.6 or 2.7 and 3.5

Table 4.4 Table of Data Handling Differences

Function	SAS IT Resource Management 2.6 or 2.7	SAS IT Resource Management 3.5
Storing numeric columns <i>Note:</i> Numeric values in SAS are stored in floating point, using a maximum of 8 bytes.	Some numeric values are designated to use less than 8 bytes of storage.	%RMPDB2DM creates all numeric columns according to the setting of the UPDATENUMERICLENGTHS=Y N. This parameter specifies whether numeric columns keep their length as specified in the PDB.
Aging incoming data	All incoming data is permitted in the DETAIL level, regardless of age limit. Subsequent %CxPROCES invocations aged this data out. This action permitted the backloading of data among other uses.	As %RMPDB2DM copies data from the PDB into the IT data mart, the age limit for the DETAIL label is applied against the data. Thus, it is possible that there are fewer observations in the target detail table than were in the source detail table.

Function	SAS IT Resource Management 2.6 or 2.7	SAS IT Resource Management 3.5
Handling normalized values	<p>The use of variable interpretation types influences the behavior of summarization. Specifically, columns with an interpretation type of COUNT, TIME, or TIMETICKS in INTERVAL tables underwent a normalization transformation before summarization.</p> <p>In this normalization process, the incoming value is first turned into a rate by dividing the metric by DURATION. If a weight variable has been specified, then the metric would instead be divided by the weight variable. The resulting value is the value that was used in computations by %CPREDUCE.</p>	<p>The %RMPDB2DM macro creates a corresponding rate column in the staged table for each COUNT, TIME, and TIMETICKS type column migrated for an interval table. This is done to provide results that are consistent with the existing data that migrated from SAS IT Resource Management 2.6 or 2.7. This rate column is then used with weighted statistics (such as weighted mean), specifying DURATION or the indicated SAS IT Resource Management 2.6 or 2.7 weight variable. This provides the same computations that are achieved through the normalization technique used in SAS IT Resource Management 2.6 or 2.7.</p> <p>Consider the case where you had a COUNT column named PGFAULT in an SAS IT Resource Management 2.6 or 2.7 interval table. Then the SAS IT Resource Management 3.5 staged table would include a computed column named PGFAULT_RATE. The source code for the computation would be as follows:</p> <pre data-bbox="1034 1144 1497 1224"> IF DURATION GT 0 THEN PGFAULT_RATE = PGFAULT / DURATION; ELSE PGFAULT_RATE = .; </pre>

Function	SAS IT Resource Management 2.6 or 2.7	SAS IT Resource Management 3.5
Handling pre-set values for SHIFT	It is possible to set the value for SHIFT in the underlying data (for example, through MXG customization), and not use the SAS IT Resource Management SHIFT definitions.	<p>This capability is no longer supported. SHIFT is a computed column in the tables that are produced by staging transformations. This computed column uses a MIGRATION_SHIFT formula that is created by %RMPDB2DM.</p> <p>If you want to alter the logic for assigning SHIFT, then you can make either of these modifications:</p> <ul style="list-style-type: none"> • Change the source code for the MIGRATION_SHIFT formula. This change affects the computation of SHIFT in all staged tables in the IT data mart. You need to locate the MIGRATION_SHIFT formula in the PDB Migration Formulas folder of the IT data mart for this invocation of %RMPDB2DM. • Change the source code for the SHIFT computed column in the desired staged tables. This change affects only this particular SHIFT column. <p>For information about how to handle holidays, see “Handling Holidays” in Appendix 9, “Best Practices and Troubleshooting Tips,” in the <i>SAS IT Resource Management 3.5: Administrator’s Guide</i>.</p>
Supporting HP-PCS tables	<p>Support is provided for the following tables for the HP-PCS collector:</p> <ul style="list-style-type: none"> • PCSGDK (PCS Global Disk Metrics) • PCSGLN (PCS Global LAN Metrics) <p>In SAS IT Resource Management 2.6 and 2.7, these tables were populated by retrieving data from the PCSGLB (Global) table.</p>	<p>Support is not provided for the following tables for the HP-PCS collector with a staging transformation:</p> <ul style="list-style-type: none"> • PCSGDK (PCS Global Disk Metrics) • PCSGLN (PCS Global LAN Metrics) <p>In SAS IT Resource Management 3.5, use the PCSGLB table instead. The PCSGDK and PCSGLN staged tables and aggregations are migrated. However, the staging transformation does not populate these tables.</p>

Function	SAS IT Resource Management 2.6 or 2.7	SAS IT Resource Management 3.5
Handling Web Log data with respect to migration	The Web Log adapter works by presummarizing data to an hourly granularity into the WEBRES or WEBCLI table. It then used the DETAIL parameter of %CPREDUCE() to populate the required tables.	The WEBLOG staging transformation does not support the WEBRES or WEBCLI tables. Instead, the staging transformation directly populates the required staged tables. Thus, for PDB migration, the staged and aggregation tables are created for most of the Web Log adapter's tables that are marked KEPT='Y' in the PDB. The only exception is for the WEBCLI and WEBRES tables.
Supporting Sum of Weights statistic <i>Note:</i> Both SAS IT Resource Management 2.6 or 2.7 and SAS IT Resource Management 3.5 enable you to request computation of weighted statistics. This request typically involves the computation of the sum of weights.	The sum of weights is treated as the sum of the weight variable. For example, if X (the analysis variable) is to be weighted by Y, then the sum of weights is simply the sum statistic requested on Y. In cases where the analysis has no missing values, this treatment is entirely correct. However, if the analysis variable has a missing value, then this treatment can lead to erroneous results.	SAS IT Resource Management 3.5 correctly maintains the sum of weights for an analysis variable as a separate statistic. This statistic is the sum of the weight variable where the analysis variable is not missing. Thus, it is the sum of Y with respect to X not missing.

Note: For more information about other migration macros, see [“Introduction to Migration Macros”](#) on page 79.

Chapter 5

Data Model Upgrade

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Introduction to the Data Model Upgrade

SAS IT Resource Management data models are designed to be consistent across adapters and to perform efficiently as input to the exception reports and the performance reports that are supplied by the solution. The Data Model Upgrade program is part of the SAS IT Resource Management migration. It copies the physical data in the IT data mart that has been migrated to a current release of SAS IT Resource Management to an IT data mart that was created with the Adapter Setup wizard from the current release of the SAS IT Resource Management solution. Upgrading the data model enables you to use your existing data with the new reports that are provided with new SAS IT Resource Management releases.

Note: In most cases, the data model upgrade program should be run against IT data marts from earlier versions of SAS IT Resource Management. However, there might be an instance where an IT data mart from an earlier version of SAS IT Resource Management is migrated to 3.5. If the data model upgrade program was not run after the first migration to SAS IT Resource Management 3.5, then you can run it now.

The program compares the metadata for the tables in a new SAS IT Resource Management 3.5 IT data mart (that was created using the Adapter Setup) with the

metadata for the tables in the migrated IT data mart (that has been migrated from a SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 IT data mart or a SAS IT Resource Management 2.6 or 2.7 PDB). It then produces a report that shows all the changes between the two IT data marts. Based on the information in the report, you can modify the new IT data mart as needed. For example, if you want to copy columns in the migrated IT data mart to your new IT data mart, you can add those columns to the tables. After you are satisfied with the changes that are indicated on the report, you can run the program again. This time, you can set the `DOREPORT` and `DOUPGRADE` parameters so that the program copies and upgrades the aggregation data from the migrated IT data mart to your new IT data mart.

Overview of the Upgrade Process

About the Upgrade Process

The following instructions guide you through the process of upgrading an IT data mart from the SAS IT Resource Management 2.6, 2.7, 3.2, 3.21, 3.3, or 3.4 data model to the SAS IT Resource Management 3.5 data model.

Requirements for Upgrading Your Data Model

Before you upgrade your data model, you must perform the following tasks.

- Install and configure SAS IT Resource Management 3.5.
- Migrate your SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 IT data mart or SAS IT Resource Management 2.6 or 2.7 PDB to your SAS IT Resource Management 3.5 installation. This migration should include both the physical data as well as the metadata. For information about these tasks, see [“Migrating from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 to 3.5”](#) on page 14, [“Migrating a Single IT Data Mart from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 to 3.5”](#) on page 27, and [“Migrating SAS ITRM 2.6 and 2.7 PDBs to SAS ITRM 3.5 IT Data Marts”](#) on page 32.

Upgrading to the New Data Model

To upgrade to the new data model, perform the following steps:

1. Make a new IT data mart. Use the Adapter Setup wizard to create a new IT data mart for the same adapter, or set of adapters, that were located in your migrated IT data mart. This new IT data mart will contain your upgraded data after this upgrade process has successfully completed.
2. Generate a comparison report of the two IT data marts.

The supplied SAS macro, `%RMUPGRDM`, can be run from an interactive session of SAS, or by creating a SAS program and running it in batch mode. This macro is used both to create the comparison report and to perform the IT data mart upgrade. To generate the comparison report without performing an update, set the `DOPREPORT` parameter to **YES** and the `DOUPGRADE` parameter to **NO**.

Based on the comparison report, you might determine that you would lose some data that you want to keep. In that case, you can use SAS IT Resource Management to edit the new IT data mart. You can add columns, edit existing columns, and delete unwanted columns. You can also create new tables, modify existing tables, and delete unwanted tables.

Note: If you change or delete any columns or tables, some of the supplied reports might not work.

After making changes, rerun the upgrade program with the **DOREPORT** parameter set to **YES**. You can use the report to see how your changes could affect the upgrade. Once you determine that all the data will be carried forward to your satisfaction, continue to the next step.

3. Upgrade the IT data mart.

In order to upgrade the IT data mart, you need to use the same macro that you used to create the comparison report: %RMUPGRDM. You should change two parameters in order to upgrade the data. Change the value of the **DOREPORT** parameter to **NO** and the value of the **DOUPGRADE** parameter to **YES**.

The Upgrade program copies the physical data tables from the migrated IT data mart to the new IT data mart and makes the necessary changes to the columns.

This program does not delete your migrated data. The data is still available in the migrated IT data mart's location. Once you are confident that the upgrade was successful, you can delete the data manually or by using the **Erase Data Mart** action in SAS IT Resource Management.

Upgrading the Data Model after Importing Columns

You can update staged tables by importing new columns from tables of other sources. Once imported, these staged table columns can be used in SAS IT Resource Management aggregation, information map, exception, and reporting jobs. When those associated jobs are run, these imported columns are included in the other tables of SAS IT Resource Management, such as the aggregation tables, information maps, exception reports, and performance reports.

When a new release of SAS IT Resource Management is available, you can migrate your IT data marts and their contents to the new release. The imported columns will be included in the migration. After the IT data marts for those adapters (that are supplied by SAS IT Resource Management) are migrated to a new release, the option to run the Data Model Upgrade program is available. (The Data Model Upgrade program copies the physical data in the migrated IT data mart to an IT data mart that was created with the Adapter Setup wizard and that used the new data model.)

When using the Data Model Upgrade program, be aware that for staged and aggregated tables, as well as for information maps that contain imported columns, those imported columns might not have the same names as those that are delivered with the new data model. In that case, you should perform the following steps:

1. Run the Data Model Upgrade program in report only mode with these settings:

DOREPORT = YES

and

```
DOUPGRADE = NO
```

2. Review the resulting report to identify all of the column differences between the IT data models.
3. Modify the new IT data mart to accommodate those staged and aggregated columns that were created from the imported columns that you want to appear in the new IT data mart.
4. Run the Data Model Upgrade program with these settings:

```
DOREPORT = YES
```

and

```
DOUPGRADE = Yes
```

When the DOUPGRADE parameter is set to **YES**, the program copies and upgrades the physical data from the migrated IT data mart to your new IT data mart.

These steps preserve your staging and aggregation data. New data that is based on imported columns will now be staged and aggregated in the columns that you defined and upgraded using the Data Model Upgrade program. Likewise, the SAS IT Resource Management supplied columns will begin to be populated with data as jobs are run. Run the associated information map job to generate a new information map from the aggregation tables that contain both columns. In addition, review any exception definitions and performance report definitions that are associated with the site-defined column to determine whether you prefer using the supplied IT Resource Management column.

%RMUPGRDM Macro

%RMUPGRDM Syntax

```
%RMUPGRDM (  
  METAPASS=password for metauser  
  ,METAPORT=service or port for the metadata server  
  ,METASERVER=host-name or IP address for the metadata server  
  ,METAUSER=user ID for metadata server access and definition  
  ,_NEW_DATAMART=name of IT data mart with upgraded data model  
  ,_OLD_DATAMART=name of the migrated IT data mart to use  
  < ,DOREPORT=YES | NO >  
  < ,DOUPGRADE=YES | NO >  
  < ,UPGRADEFROMVERSION=2 | 3 >  
);
```

%RMUPGRDM Required Parameters

METAPASS=*password for metauser*

specifies the password for connecting the user ID to the metadata server. A value for this parameter is required. Do not enclose the value for this parameter in quotation marks.

METAPORT=service or port for the metadata server

specifies the TCP/IP service name or port number that the metadata server is listening on. A value for this parameter is required. This value is usually *8561*. Do not enclose the value for this parameter in quotation marks.

METASERVER=host-name or IP address for the metadata server

specifies the host-name or TCP/IP address of your metadata server. A value for this parameter is required. Do not enclose the value for this parameter in quotation marks.

Note: Do not enter special characters in this field.

METAUSER=user ID for metadata server access and definition

specifies the user ID for accessing the metadata server. A value for this parameter is required. Do not enclose the value for this parameter in quotation marks.

_NEW_DATAMART=name of IT data mart with upgraded data model

specifies the name of the migrated IT data mart that you just created with the Adapter Setup wizard in the previous step. This IT data mart contains the upgraded data after the upgrading process has successfully completed. A value for this parameter is required.

_OLD_DATAMART=name of the migrated IT data mart

specifies the name of the migrated IT data mart from which you are upgrading. A value for this parameter is required.

%RMUPGRDM Optional Parameters**DOREPORT=YES | NO**

specifies whether a report should be produced that details the changes that would be made by upgrading to the new data model. A value for this parameter is optional. If this value is **YES**, a report is produced. The default value is **NO**. If this value of the parameter is blank, not specified, or **NO**, a report is not produced.

DOUPGRADE=YES | NO

specifies whether the IT data mart should be updated to the new data model. A value for this parameter is optional. If this value is **YES**, the IT data mart is upgraded with the new data model. The default value is **NO**. If this value is blank, not specified, or **NO**, the IT data mart is not upgraded with the new data model.

UPGRADEFROMVERSION=2 | 3

specifies the version of SAS IT Resource Management that the **_OLD_DATAMART** originated from, before being migrated. A value for this parameter is optional. If left blank or not specified, the value of this parameter defaults to **3**.

- If the **_OLD_DATAMART** was migrated from SAS IT Resource Management 2.6 or 2.7, set the value of this parameter to **2**.
- If the **_OLD_DATAMART** was migrated from SAS IT Resource Management 3.2, 3.21, 3.3, or 3.4, set the value of this parameter to **3**.

%RMUPGRDM Examples**Example 1: Create a Comparison Report**

The following example creates a comparison report that summarizes the differences between an IT data mart called Old SAR DataMart and the SAR DataMart IT data mart. The IT data mart called Old SAR DataMart conforms to the SAS IT Resource

Management 3.4 data model. The SAR DataMart IT data mart conforms to the SAS IT Resource Management 3.5 data model.

```
%RMUPGRDM (
    DOREPORT=YES,
    DOUPGRADE=NO,
    METAPASS=mypassword,
    METAPORT=8561,
    METASERVER=host-name,
    METAUSER=myuserID,
    _NEW_DATAMART=SAR DataMart,
    _OLD_DATAMART=Old SAR DataMart
);
```

Example 2: Upgrade an IT Data Mart to the New Data Model

The following example copies and upgrades the data in an IT data mart called Old SAR DataMart to the IT data mart called SAR DataMart. The IT data mart called Old SAR DataMart conforms to the 3.4 data model. The IT data mart called SAR DataMart conforms to the SAS IT Resource Management 3.5 data model.

```
%RMUPGRDM (
    DOREPORT=NO,
    DOUPGRADE=YES,
    METAPASS=mypassword,
    METAPORT=8561,
    METASERVER=host-name,
    METAUSER=myuserID,
    _NEW_DATAMART=SAR DataMart,
    _OLD_DATAMART=Old SAR DataMart
);
```

%RMUPGRDM Notes

Some changes to the data do not occur until you run the aggregation jobs from the new IT data mart for these tables. For example, any columns that were not in the original data are not populated until the first time the aggregation job is run. Therefore, the supplied reports might not work correctly until you run the aggregation jobs.

By default, the WEEKDATE formula used in the IT data mart that is created by the Adapter Setup wizard sets the beginning of the week as Sunday. The migrated IT data mart might have specified a different day (for example, Monday) as the beginning of the week. If so, update the WEEKDATE formula that the new IT data mart uses before you upgrade the IT data mart to the new data model.

Upgrading the Data Model After Overriding Input or Output Paths

Overview of Upgrading the Data Model After Overriding Input or Output Paths

If you previously used the override capabilities for processing multiple files, then special provisions might apply if you want to upgrade your IT data mart using %RMUPGRDM. Before you run %RMUPGRDM, you might have to combine the tables from multiple libraries into one set of tables in the defined SAS Library locations of your IT data mart.

(For more information about this topic, see “Processing Multiple Files of Data” in Appendix 10, “Method for Overriding Locations at Execution Time” in the *SAS IT Resource Management: Administrator's Guide*.)

What Was Overridden?

Table 5.1 Table of Overridden Objects

What was overridden?	Do you want to upgrade the data in the staged tables?	Action necessary
Raw data input files	not applicable	None. Proceed to use %RMUPGRDM.
Staging libraries	Yes	Yes. Combine the tables from all of the alternate staging locations for each library. Write the combined data to the staging library location as it is defined in the IT data mart's SAS Library object for staging. Then proceed to use %RMUPGRDM. See “Using the %RMCMB Macro to Combine Tables from Multiple Libraries” on page 78.
Staging libraries	No	None. Proceed to use %RMUPGRDM.
Aggregation libraries	not applicable	Yes. Combine the tables from all of the alternate aggregation locations for each library. Write the combined data to the aggregation library location as it is defined in the IT data mart's SAS Library object for that aggregation job. Then proceed to use %RMUPGRDM. See “Using the %RMCMB Macro to Combine Tables from Multiple Libraries” on page 78.
Information map path	not applicable	None

What was overridden?	Do you want to upgrade the data in the staged tables?	Action necessary
SAS Content Server path	not applicable	None

Note: If you used the information map path override or the SAS content server path override in your previous IT data mart, you should consider whether you want to do the same thing in your new IT data mart. The same capability is present, but you would have to take the same steps as for the previous IT data mart.

Using the %RMCMB Macro to Combine Tables from Multiple Libraries

You can use the %RMCMB macro to combine the tables from multiple libraries into one set of tables in the defined SAS library location. If you are using %RMDMPKG and %RMDMUPKG to move the physical libraries, you can use %RMCMB to combine the tables, place the combined physical tables into the defined SAS library location. Then you can use %RMDMPKG and %RMDMUPKG.

- For information, see “%RMDMPKG” on page 79.
- For information, see “%RMDMUPKG” on page 83.
- For information, see the %RMCMB macro in Appendix 8, “Macros” in the *SAS IT Resource Management 3.5: Administrator’s Guide*.

Appendix 1

Migration Macros

Introduction to Migration Macros

The following macros are used in the migration process for SAS IT Resource Management 3.5:

- %RMDMPKG
- %RMDMPATH
- %RMDMUPKG

These three macros can be used when the SAS Migration Utility process is executed. They can also be executed when you migrate a single IT data mart.

Note: For information about how to resolve problems with these macros, see [“General Troubleshooting Tips for Migration”](#) on page 93.

%RMDMPKG

%RMDMPKG Overview

%RMDMPKG creates a package of the IT data mart that will be moved to SAS IT Resource Management 3.5.

%RMDMPKG Macro Syntax

```
%RMDMPKG (
  DATAMART=name of the IT data mart to use
  ,METAPASS=password for the metauser
  ,METAPORT=service or port for the metadata server
  ,METASERVER=host-name or IP address for the metadata server
  ,METAUSER=user ID for metadata server access and definition
  ,PKGDIR=output directory to contain the transport files
  <,DISP=OLD>
  <,DOPACKAGES=YES | NO | INDEXONLY>
  <,DOREPORT=YES | NO>
  <,IDXNAME=PKGIDX | alternate filename>
  <,REPOS=Foundation | metadata repository>
  <,STAGEDLIBS=YES | NO>
  <,_RC=macro variable name to hold return code>
);
```

%RMDMPKG Required Arguments**DATAMART=***name of the IT data mart to use*

specifies the name of the IT data mart that will be used. A value for this parameter is required.

METAPASS=*password for the metauser*

specifies the password for connecting the user ID to the metadata server. A value for this parameter is required.

METAPORT=*service or port for the metadata server*

specifies the TCP/IP service name or port number that the metadata server is listening on. A value for this parameter is required.

METASERVER=*host-name or IP address for the metadata server*

specifies the host name or TCP/IP address of the metadata server. A value for this parameter is required.

METAUSER=*user ID for metadata server access and definition*

specifies the user ID for accessing the metadata server. A value for this parameter is required.

PKGDIR=*output directory to contain the transport files*

specifies the directory that will contain the transport files for all the SAS libraries in the IT data mart. A value for this parameter is required. This directory must exist before running the %RMDMPKG macro. In addition, the directory must have enough disk space available to accommodate all IT data mart physical data sets in transport format. For Windows, UNIX, and zFS on z/OS, this is a standard directory. For a traditional z/OS file system, this file should be a PDS or PDSE.

Note: If you are working with a large IT data mart, the output directory should be a zFS directory instead of a PDS or PDSE.

Note: For more information about the METAPASS, METAPORT, METASERVER, and METAUSER parameters, see the *SAS 9.4 Intelligence Platform: System Administration Guide*.

%RMDMPKG Optional Parameters**DISP=OLD**

specifies the disposition of input libraries on z/OS only. Warning messages might occur if the disposition is set to **SHR**. A value for this parameter is optional. The default value for this parameter is **OLD**.

DOPACKAGES=**YES | NO | INDEXONLY**

specifies whether the packages will be created. A value for this parameter is optional. The default value for this parameter is **NO** so that neither the transport files nor the index file is created. If you specify **YES**, %RMDMPKG creates an index file that describes the SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5 libraries and the transport files for those libraries. The index file and the transport files can be used later with the %RMDMUPKG macro.

If you specify **INDEXONLY**, %RMDMPKG does not create transport files for SAS IT Resource Management libraries. Instead, only the index file is created in the specified package directory. The index file is a small SAS data set in transport format that describes the SAS IT Resource Management libraries that will be migrated to SAS IT Resource Management 3.5.

When the %RMDMUPKG macro runs later with the **INDEXONLY** option specified, it uses PROC COPY instead of PROC CIMPORT. PROC COPY copies the SAS IT Resource Management libraries (that you are migrating from) to the SAS IT

Resource Management 3.5 directories that are specified in the metadata. If **YES** was specified for %RMDMPKG and is later specified for %RMDMUPKG, then PROC CIMPORT is used to import the transport files that were created by %RMDMPKG.

Note: If you specify **INDEXONLY**, the SAS IT Resource Management libraries (that you are migrating from) must be accessible from SAS IT Resource Management 3.5.

DOREPORT=YES | NO

specifies whether to produce a report that lists the SAS libraries that were packaged. A value for this parameter is optional. The default value for this parameter is **YES**.

IDXNAME=PKGIDX | *alternate filename*

specifies the name of the file that will be used as an index of the files that are packaged. A value for this parameter is optional. It is required only if there are naming conflicts. The default name of this file is **pkgidx.cpt** on Windows, UNIX, and zFS on z/OS. The default name is **PKGIDX** on a traditional z/OS file system.

REPOS=Foundation | *metadata repository*

specifies the metadata repository that contains the IT data mart. A value for this parameter is optional. The default value for this parameter is Foundation.

Note: IT data marts are created in the Foundation repository by default, but they can also be created in other repositories. (The selected repository must be the repository that is the required metadata store for a SAS Metadata Server.)

STAGEDLIBS=YES | NO

specifies whether staged libraries should be packaged. A value for this parameter is optional. The default value for this parameter is **NO**.

RC=*macro variable name to hold return code*

specifies the name of a macro variable that holds the value of the return code from the execution of this macro. A value for this parameter is optional. This parameter is not case-sensitive.

%RMDMPATH

%RMDMPATH Overview

%RMDMPATH modifies the root paths that are associated with the pathnames for SAS libraries in the IT data mart.

%RMDMPATH Macro Syntax

```
%RMDMPATH(
  DATAMART=name of the IT data mart to use
  ,METAPASS=password for the metauser
  ,METAPORT=service or port for the metadata server
  ,METASERVER=host-name or IP address for the metadata server
  ,METAUSER=user ID for metadata server access and definition
  ,NEW_ROOTPATH=new root path value
  ,OLD_ROOTPATH=old root path that will be renamed
  <,>DEFAULT_ROOTPATH =YES | NO>
  <,>DOREPORT=YES | NO>
  <,>DORENAMES=YES | NO>
  <,>REPOS=Foundation | metadata repository>
  <,>RC=macro variable name to hold return code>
);
```

%RMDMPATH Required Arguments**DATAMART=***name of the IT data mart to use*

specifies the name of the IT data mart that will be used. A value for this parameter is required.

METAPASS=*password for the metauser*

specifies the password to use for connecting the user ID to the metadata server. A value for this parameter is required.

METAPORT=*service or port for the metadata server*

specifies the TCP/IP service name or port number that the metadata server is listening on. A value for this parameter is required.

METASERVER=*host-name or IP address for the metadata server*

specifies the host name or TCP/IP address of the metadata server. A value for this parameter is required.

METAUSER=*user ID for metadata server access and definition*

specifies the user ID for accessing the metadata server. A value for this parameter is required.

NEW_ROOTPATH=*new root path value*

specifies the new root path value that replaces the old root path value in all of the pathnames for SAS libraries. A value for this case-sensitive parameter is required.

OLD_ROOTPATH=*old root path that will be renamed*

specifies the old root path value that will be renamed. This parameter is matched with the pathnames of all SAS libraries in the IT data mart, starting in column 1 of the pathname. A value for this case-sensitive parameter is required.

Note: For more information about the METAPASS, METAPORT, METASERVER, and METAUSER parameters, see the *SAS 9.4 Intelligence Platform: System Administration Guide*.

%RMDMPATH Optional Parameters**DEFAULT_ROOTPATH =**YES | NO

specifies that the default root path associated with the IT data mart will be renamed in addition to the pathnames associated with SAS libraries. A value for this parameter is optional. The default value for this parameter is **YES**.

DORENAMES=YES | NO

specifies that the SAS libraries will be renamed. A value for this parameter is optional. The default value for this parameter is **NO**.

DOREPORT=YES | NO

specifies that a report is produced that details what SAS libraries were renamed. A value for this parameter is optional. The default value for this parameter is **YES**.

REPOS=Foundation | *metadata repository*

specifies the metadata repository that contains the IT data mart. A value for this parameter is optional. The default value for this parameter is Foundation.

Note: IT data marts are created in the Foundation repository by default, but they can also be created in other repositories. (The selected repository must be the repository that is the required metadata store for a SAS Metadata Server.)

_RC=*macro variable name to hold return code*

specifies the name of a macro variable that holds the value of the return code from the execution of this macro. A value for this parameter is optional. This parameter is not case-sensitive.

%RMDMUPKG**%RMDMUPKG Overview**

%RMDMUPKG unpackages the IT data mart that you moved from SAS IT Resource Management 3.2, 3.21, 3.3, 3.4, or 3.5.

%RMDMUPKG Macro Syntax

```
%RMDMUPKG (  
  DATAMART=name of the IT data mart to use  
  ,METAPASS=password for metauser  
  ,METAPORT=service or port for the metadata server  
  ,METASERVER=host-name or IP address for the metadata server  
  ,METAUSER=user ID for metadata server access and definition  
  ,PKGDIR=input directory that contains the transport files  
  <COMPRESSAGG=YES | NO>  
  <DOPACKAGES=YES | NO | INDEXONLY>  
  <DOREPORT=YES | NO>  
  <FILEDEVICE=z/OS type of device>  
  <FILESPACEPRIMARY=z/OS primary space allocation>  
  <FILESPACESECONDARY=z/OS secondary space allocation>  
  <FILEUNIT=z/OS unit of allocation>  
  <IDXNAME=PKGIDX | alternate filename>  
  <LIBNAMEOPTIONS=z/OS LIBNAME options>  
  <LIBREFFILTER=libref>  
  <REPOS=Foundation | metadata repository>  
  <_RC=macro variable name to hold return code>  
  <SMU=YES | NO>  
);
```

%RMDMUPKG Required Parameters**DATAMART**=*name of the IT data mart to use*

specifies the name of the IT data mart that will be used. A value for this parameter is required.

METAPASS=*password for metauser*

specifies the password for connecting the user ID to the metadata server. A value for this parameter is required.

METAPORT=*service or port for the metadata server*

specifies the TCP/IP service name or port number that the metadata server is listening on. A value for this parameter is required.

METASERVER=*host-name or IP address for the metadata server*

specifies the host name or TCP/IP address of the metadata server. A value for this parameter is required.

METAUSER=*user ID for metadata server access and definition*

specifies the user ID for accessing the metadata server. A value for this parameter is required.

PKGDIR=*input directory that contains the transport files*

specifies the directory that contains the transport files for all of the SAS libraries in the IT data mart. A value for this parameter is required. This directory must exist and contain the transport files before running the %RMDMUPKG macro. For Windows,

UNIX, and zFS on z/OS, this is a standard directory. For a traditional z/OS file system, this file should be a PDS or PDSE.

Note: If you are working with a large IT data mart, the output directory should be a zFS directory instead of a PDS or PDSE.

Note: For more information about the METAPASS, METAPORT, METASERVER, and METAUSER parameters, see the *SAS 9.4 Intelligence Platform: System Administration Guide*.

%RMDMUPKG Optional Parameters

COMPRESSAGG=YES | NO

specifies whether the migrated aggregation tables will be compressed. A value for this parameter is optional. The default value for this parameter is **NO**.

DOPACKAGES=YES | NO | INDEXONLY

specifies whether packages were created by the %RMDMPKG macro. A value for this parameter is optional. The default value for this parameter is **NO**.

If you specify **INDEXONLY**, %RMDMUPKG unpacks the index file and uses the information in that file to access the SAS IT Resource Management libraries directly. The %RMDMUPKG macro uses PROC COPY instead of PROC CIMPORT to copy the SAS IT Resource Management libraries (that you are migrating from) to the SAS IT Resource Management 3.5 directories that are specified in the metadata. If **YES** was specified for %RMDMPKG and is later specified for %RMDMUPKG, then PROC CIMPORT is used to import the transport files that were created by %RMDMPKG.

Note: If you specify **INDEXONLY**, the SAS IT Resource Management libraries (that you are migrating from) must be accessible from SAS IT Resource Management 3.5.

DOREPORT=YES | NO

specifies that a report is produced that details what SAS libraries were unpackaged. A value for this parameter is optional. The default value for this parameter is **YES**.

FILEDEVICE=z/OS type of device

specifies the UNIT allocation parameter to use in the allocation of IT data mart libraries in a z/OS traditional file system, such as **SYSDA**. A value for this parameter is optional. If it is not specified, it defaults to the value of the FILEDEV SAS system option.

FILEUNIT=z/OS unit of allocation

specifies the unit of space allocation to use in the allocation of IT data mart libraries in a z/OS traditional file system, such as **CYL**. A value for this parameter is optional. If it is not specified, then it defaults to the value of the FILEUNIT SAS system option.

FILESPPRI=z/OS primary space allocation

specifies the primary space allocation to use in the allocation of IT data mart libraries in a z/OS traditional file system. A value for this parameter is optional. If it is not specified, then it defaults to the value of the FILESPPRI SAS system option.

FILESPPRI=z/OS secondary space allocation

specifies the secondary space allocation to use in the allocation of IT data mart libraries in a z/OS traditional file system. A value for this parameter is optional. If it is not specified, then it defaults to the value of the FILESPSEC SAS system option.

IDXNAME=PKGIDX | *alternate filename*

specifies the name of the file that was used as an index of the files that were packaged. A value for this parameter is optional. It must be supplied only if there are naming conflicts. The default name is `pkgidx.cpt` on Windows, UNIX, and zFS on z/OS. The default name is `PKGIDX` on traditional z/OS file system.

LIBNAMEOPTIONS=z/OS LIBNAME Options

specifies any valid LIBNAME options to use in the allocation of IT data mart libraries in a traditional z/OS file system. A value for this parameter is optional.

LIBREFFILTER=*libref*

specifies that only the library that is identified by the specified libref will be copied to the IT data mart in SAS IT Resource Management 3.5. If this argument is not specified, the `%RMDMUPKG` macro copies all the libraries in the IT data mart.

TIP To determine the libref names, view the previous output report of the `%RMDMPKG` macro. You can also determine the libref names by viewing the library metadata in SAS Management Console.

REPOS=Foundation | *metadata repository*

specifies the metadata repository that contains the IT data mart. A value for this parameter is optional.

Note: IT data marts are created in the Foundation repository by default, but they can also be created in other repositories. (The selected repository must be the repository that is the required metadata store for a SAS Metadata Server.)

RC=*macro variable name to hold return code*

specifies the name of a macro variable that holds the value of the return code from the execution of this macro. A value for this parameter is optional. This parameter is not case-sensitive.

SMU=YES | NO

specifies whether the SAS Migration Utility was used to migrate the metadata. If the SAS Migration Utility was used, SAS IT Resource Management performs extensive error-checking to ensure that the proper libraries are used to unpack the data. A value for this parameter is optional. The default value for this parameter is **YES**.

- If the value is set to **YES**, error-checking is performed.
- If the value is set to **NO**, error-checking is not performed.

Note: If you are migrating IT data marts individually instead of using the SAS Migration Utility, additional error-checking is not required. Set the value of this parameter to **NO** to avoid generating error messages.

Appendix 2

Migration and Promotion of ITRM Report Center Content

Migrating the Content of SAS Gallery Manager or ITRM Report Center

If you are using the SAS Migration Utility to migrate from a SAS 9.4 system to another SAS 9.4 system, all ITRM Report Center content and items are migrated automatically.

When Gallery Manager objects are migrated from SAS IT Resource Management 3.2 or 3.3 to SAS ITRM Report Center 3.5, the following information applies:

- Public objects that were created in the Gallery Manager web application of SAS IT Resource Management 3.2 or 3.3 are shared with the SASUSERS group of ITRM Report Center 3.5. Users who belong to the IT Resource Management Report Center Administrators group and the owner of the migrated objects have full access to those objects.
- Private objects that were created in the Gallery Manager web application of SAS IT Resource Management 3.2 or 3.3 are fully accessible to users who belong to the IT Resource Management Report Center Administrators group and the owner of the objects.

Any private object that was created by the user with the `sasadm@saspw` ID (SAS Metadata Server: Unrestricted role) in the Gallery Manager web application of SAS IT Resource Management 3.2 or 3.3 should be edited. The object should be reassigned to an ITRM Report Center user who is a member of the IT Resource Management Report Center Users or the IT Resource Management Report Center Administrators group before migrating that object to SAS IT Resource Management 3.5. Gallery object ownership should be changed because the Metadata Server: Unrestricted role can access only the ITRM Report Center **Administration** workspace. The **Administration** workspace does not provide access to gallery objects. Therefore, if the ownership of the gallery object is not changed from `sasadm@saspw` when the gallery is migrated, then those objects will not be accessible to any ITRM Report Center user. For information about how to reassign ownership of a gallery object, see “Reassign a Folder, Gallery, or Album” in Chapter 3, “The Gallery Workspace,” in the *SAS IT Resource Management 3.5: Report Center Guide*.

(In ITRM Report Center the user with the `sasadm@saspw` ID does not have access to any gallery workspace. Users with the Metadata Server: Unrestricted role can access only the ITRM **Administration** workspace.) If the ownership of the gallery object is not changed from `sasadm@saspw` when the gallery is migrated, then those objects will not be accessible to anybody in ITRM Report Center, including the user with the `sasadm@saspw` ID.

If a user of the Gallery Manager web application of SAS IT Resource Management 3.2 or 3.3 does not exist in ITRM Report Center 3.5, then any object owned by that user is not migrated. (ITRM Report Center 3.5 cannot create a home folder for that user.)

Promoting the Content of ITRM Report Center

The ITRM middle tier promotion tool moves existing gallery objects from one ITRM Report Center machine on SAS 9.4 to another ITRM Report Center machine on SAS 9.4. These are the objects that can be moved:

- gallery
- gallery folder
- album

The following promotion techniques apply to reports that are included in albums as static and dynamic links:

- You might have reports that are included in an album by static links. In that case, the promotion tool changes the host, port, and protocol of the source machine to the host, port and protocol of the target machine. (The protocol can be changed to `https` if required.)
- For reports that are included in an album by dynamic links, the report's ID must exist on the target machine. If it is not present, then the report cannot be accessed.
- watch list

For reports that are included in the watch list, the report's ID must exist on the target machine. If it is not present, then the report cannot be accessed.

The middle tier promotion tool (the PromotionClient tool) is invoked from the command prompt on either the source machine or the target machine.

Middle Tier Objects That Are Not Promoted

The following objects on the middle tier are not promoted:

- A gallery, folder, or album is not promoted if a gallery, folder, or album with the same name already exists for the same user under the same parent in the target server.
- A watch list link might not be promoted if it is already present on the target machine. For such cases, a custom exception is logged in the log file. The processing continues. For more information, see [“XML That Is Needed for the Promotion Tool” on page 90](#).

Promotion Prerequisites

The following prerequisites must be satisfied before promoting content from ITRM Report Center:

- ITRM Report Center must be launched and running on both the source and target systems.
- The user of the source machine must also exist on the target machine. If not, then the user's gallery objects on the source machine are not moved to the target machine.
- The SAS IT Resource Management reports from the source system must be moved to the target SAS IT Resource Management system. To move SAS Content Server report content to the target server, use the WebDAVDump and WebDAVRestore utilities. For information about using the WebDAVDump and WebDAVRestore

utilities to move SAS Content Server data, see <http://tsdsrv05.unx.sas.com:7777/docs/sasnotes/fusion/38/667.html>.

How to Run the Middle Tier Promotion Tool

To run the promotion tool, perform the following steps:

1. Create an XML file to use as input to the promotion tool. For more information, see “XML That Is Needed for the Promotion Tool” on page 90.
2. On the source or target machine, open a command prompt.
3. Enter the appropriate code at the command prompt.

Note: For an example of the detailed code that you should enter at the command prompt, see “Example of Middle Tier Promotion Tool Code”.

TIP Blanks in a path might need to be enclosed in double quotation marks.

Results of the Middle Tier Promotion Tool

When run successfully, the promotion tool displays this output on the console:

Display A2.1 Console Output of the Middle Tier Promotion Tool

```

Administrator: Command Prompt
C:\Users\usernm>java -Djava.system.class.loader=com.sas.app.AppClassLoader -classpath "C:\Program Files\SASHome\SASVersionedJarRepository\eclipse\plugins\sas_launcher_904000.0.0_20130522190000_v940\sas_launcher.jar" -Dsas.app.repository.path="C:\Program Files\SASHome\SASVersionedJarRepository\eclipse" -Dsas.app.launch.picklist="C:\Program Files\SASHome\SASITResourceManagementMidTier\3.5\picklist" com.sas.solutions.itms.deploy.webapp.promotion.client.PromotionClient C:\PromotionTesting\itrm3.5_promotion.xml
Going to process input xml file
File was found as mentioned in the argument:C:\PromotionTesting\itrm3.5_promotion.xml
Creating properties as required for promotion
Input argument values are as follows:
-----
Node name:server value:source
-----
Node name:user value:admadm
Node name:password value:admpass
Node name:sasserver10.protocol value:http
Node name:sasserver10.host value:source02.com
Node name:sasserver10.port value:80
Node name:sasserver1.protocol value:http
Node name:sasserver1.host value:source02.com
Node name:sasserver1.port value:80
Node name:logon value:SASLogon
Node name:appName value:ITRMReportCenter
Node name:WIPAppName value:SASWIPClientAccess
-----
Node name:server value:target
-----
Node name:user value:admadm
Node name:password value:Pass99
Node name:sasserver10.protocol value:http
Node name:sasserver10.host value:target.com
Node name:sasserver10.port value:80
Node name:sasserver1.protocol value:http
Node name:sasserver1.host value:target.com
Node name:sasserver1.port value:80
Node name:logon value:SASLogon
Node name:appName value:ITRMReportCenter
Node name:WIPAppName value:SASWIPClientAccess
Node name:log_target value:C:\SAS\ITRM\Levi\Web\Logs\SASServer10_1\ITRM35Promotion.log
log4j:WARN No appenders could be found for logger (org.springframework.web.servlet.RestTemplate).
log4j:WARN Please initialize the log4j system properly.
C:\Users\usernm>_

```

The following types of information are available in `ITRM35Promotion.log`:

- The logging setup is completed for ITRM Report Center 3.5 migration.
- The promotion process from the source server to the target server has started.
- Determination of whether the user exists in the source or target system.
- The promotion of objects that belong to the user has started.
- Determination of whether the home gallery folder for the user exists already.
- Gallery folder is found in the source machine.
- Gallery folder is promoted with its new name and ID.
- Promotion from the source server to the target server is completed.

XML That Is Needed for the Promotion Tool

```
<?xml version="1.0" encoding="UTF-8"?>
<promotion>
  <server type="source">
    <user>SAS-administrator-name</user>
    <password>administrator-password</password>
    <sasserver10.protocol>http or https</sasserver10.protocol>
    <sasserver10.host>SASServer10-host-name</sasserver10.host>
    <sasserver10.port>SASServer10-port</sasserver10.port>
    <sasserver1.protocol>http or https</sasserver1.protocol>
    <sasserver1.host>SASServer1-host-name</sasserver1.host>
    <sasserver1.port>80</SASServer1-port>
    <appName>ITRMReportCenter</appName>
    <logon>SASLogon-manager-application-name</logon>
    <WIPAppName>SASWIPClientAccess</WIPAppName>
  </server>
  <server type="target">
    <user>sasadm@saspw</user>
    <password><my-password</password>
    <sasserver10.protocol>http:</sasserver10.protocol>
    <sasserver10.host>SASServer10-host-name</sasserver10.host>
    <sasserver10.port>SASServer10-port</sasserver10.port>
    <sasserver1.protocol>http or https</sasserver1.protocol>
    <sasserver1.host>SASServer1-host-name</sasserver1.host>
    <sasserver1.port>SASServer1-port</sasserver1.port>
    <appName>ITRMReportCenter</appName>
    <logon>SAS-Logon managers-name</logon>
    <WIPAppName><WIP-Application-Name></WIPAppName>
    <log_target>C:\SAS\ITRM\Lev1\Web\Logs\SASServer10_1\
ITRM34Promotion.log</log_target>
  </server>
</promotion>
```

The following table provides explanations of the terms that are used in the middle tier promotion tool code:

Term	Description
server type	Supply the type of server that you are using. Valid values are source or target . The value that you specify determines whether the remaining tags are relevant to the source server or the target server. <i>Note:</i> Values must be enclosed in double quotation marks.
user	Supply the user ID of the SAS Administrative User.
password	Supply the password for the specified SAS Administrative User.
sasserver10	Supply the name of the server that is designated as sasserver10.
sasserver10.protocol	Enter the connection protocol in use by the web application server on which the ITRM Report Center web application is running. This value is either http or https .
sasserver10.host	Supply the fully qualified host name for the web application server on which the ITRM Report Center web application is running.
sasserver10.port	Supply the port on which the web application server running the ITRM Report Center web application is listening.
sasserver1.protocol	Supply the connection protocol in use by the web application server on which the web infrastructure platform is running. This value is either http or https .
sasserver1.host	Supply the fully qualified host name for the web application server on which the web infrastructure platform is running.
sasserver1.port	Supply the port on which the web application server running the web infrastructure platform is listening.
appName	Supply the name of the ITRM Report Center context root that was specified at configuration. This value is typically ITRMReportCenter .
logon	Supply the name of the SAS Logon Manager context root that was specified at configuration. This value is typically SASLogon .
WIAppName	Supply the name of the Web Infrastructure Platform Client Access context root. This value is typically SASWIPClientAccess .

Term	Description
log_target	Supply the fully qualified filename where the log information that is produced from this action is written.

Example of Middle Tier Promotion Tool Code

The following example shows code that launches the promotion tool. You might need to modify the code for your site. For example, you might need to change the path to the SASHOME location from **C:\Program Files\SASHome** to the location where you installed your SAS software. In addition, if you are running this code on a UNIX system, then you also need to use forward slashes (/) instead of the example backslashes (\).

```
java -Djava.system.class.loader=com.sas.app.AppClassLoader
    -classpath "C:\Program Files\SASHome\SASVersionedJarRepository\eclipse\plugins
        \sas.launcher.jar"
    -Dsas.app.repository.path="C:\Program Files\SASHome\SASVersionedJarRepository\eclipse"
    -Dsas.app.launch.picklist="C:\Program Files\SASHome\SASITResourceManagementMidTier
        \3.5\picklist"
    com.sas.solutions.itms.deploy.webapp.promotion.client.PromotionClient
        C:\PromotionTesting\itrm3.5_promotion.xml
```

Appendix 3

Troubleshooting

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General Troubleshooting Tips for Migration

How to Turn On Standard Debugging

To diagnose problems with the migration macros, place the following code before the invocation of the macro:

```
%LET DEBUG=1;
```

This code writes additional information to the SAS log during execution. The information can help SAS Technical Support troubleshoot the problem. When this code is used with the %RMDMPKG and %RMDMUPKG macros, the SAS WORK library is not cleaned up.

How to Debug a Connection Error

To determine why you are experiencing a connection error, execute the %RMVINST macro. This macro verifies that the application server is correctly configured for use by SAS IT Resource Management.

CAUTION:

Use this macro only under the direction of SAS Technical Support. This macro produces a large volume of information, the interpretation of which requires thorough knowledge of SAS IT Resource Management metadata structures.

The output produced by %RMVINST can be useful for debugging issues related to JAR files and JREOPTIONS settings.

The %RMVINST macro reports on the following issues:

- Can SAS run Java successfully?
- What version of Java is running?
- Has the location of the SAS JAR files been set with the JREOPTIONS system option?
- Are the SAS JAR files in the correct location?
- Is SAS able to access the SAS IT Resource Management JAR files?
- What version of the SAS IT Resource Management JAR files is being accessed?

For more information about this macro, see the %RMVINST macro in Appendix 8, “Macros” in the *SAS IT Resource Management 3.5: Administrator’s Guide*.

Troubleshooting the %RMPDB2DM Macro

Verify That Prerequisites for the %RMPDB2DM Macro Are Satisfied

Many issues with the %RMPDB2DM macro can be resolved by ensuring that the configuration of your JRE options is correct. To do so, make sure that the JREOPTIONS that are specified in the SAS session that is used to execute the %RMPDB2DM macro are correct. Review the section on “Migration Prerequisites” with particular attention to the JREOPTIONS item. For more information about this topic, see [“Migration Prerequisites” on page 36](#).

If you are using %RMPDB2DM on a z/OS system, also verify the requirements for TKMVSENV settings for TKJNI_OPT_LIBPATH and TKJNI_OPT_DISPLAY. These are documented in the list of prerequisites for PDB migration. For more information, see [“Migration Prerequisites” on page 36](#).

Formats Not Found Message Is Received

If you are working with MXG data and you receive a warning that formats are not found, make sure that MXG is set up correctly in your configuration. If the problem is with formats that are not part of MXG but are defined at your site, make sure that these formats are made available. To do so, set the FMTSEARCH option appropriately in your SAS configuration.

SAS IT Resource Management uses the following environment variables to locate the MXG SourcLib and Format data sets:

- MXGSRC= Location of the MXG SourcLib library
- MXGFMT= Location of the MXG Format library

On z/OS, these configuration settings are specified in the COMMON member of the *<high-level-qualifier>* CONFIG PDS, using the SET SAS system option. To override the physical locations to which these environment variables refer, you must manually add one of the following options to the SITE member of your *high-level-qualifier*.CONFIG data set:

```
SET='MXGSRC (<custom> <sourclib>)'
SET='MXGFMT <formatlib>'
```

In the preceding code fragments, the following definitions apply:

custom

is the path to your MXG custom source library. It is referred to as MXGUSER.SRCLIB.

sourclib

is the path to your MXG source library. It is referred to as MXG.SRCLIB.

formatlib

is the path to your MXG format library. It is referred to as MXG.FMTLIB.

For more information about configuration files, the FMTSEARCH option, or the SET SAS system option, see the operating environment specific information (that is, the companion) for your SAS installation at <http://support.sas.com/documentation/onlinedoc/base/index.html>.

How to Gather Debugging Information to Help Resolve Problems with the %RMPDB2DM Macro

If you are having a problem with PDB migration, then follow these directions and include the specified information when you open a SAS Technical Support tracking entry:

1. Specify **CLEANUP=N** on the %RMPDB2DM macro.
2. Create an empty SAS library to back up the contents of the Work directory before ending the SAS session.

To create a SAS library, on the menu bar of SAS IT Resource Management, select **New ⇒ Library**. The New Library Wizard opens and prompts you to specify the type of library, name, location, a server, and other library options for the library that you want to create. For more information, click **Help** for that page of the wizard.

3. Immediately preceding the invocation of %RMPDB2DM, include the following SAS statements:

```
OPTIONS MPRINT;
LIBNAME SNAPDIR 'location of snapshot library';
PROC OPTIONS OPTION=JREOPTIONS;
RUN;
PROC JAVAINFO ALL;
RUN;
```

4. Immediately following the invocation of %RMPDB2DM, include the following SAS statements:

```
OPTIONS NOMPRINT OBS=MAX;
%PUT _ALL_;
PROC COPY IN=WORK OUT=SNAPDIR;
RUN;
PROC CPORT LIB=SNAPDIR FILE='some external file';
RUN;
```

5. Attach the SAS log and output to the tracking entry. Attach the file written by PROC CPORT, as shown in the sample code from Step 4.
6. Attach the contents of the path that is specified by the WORKDIR parameter. You might need to zip this file in order to upload it, or you might have to contact SAS Technical Support for information about transferring the file via FTP.

7. Attach the external file from the PROC CPORT invocation. You might need to zip this file in order to upload it, or you might have to contact SAS Technical Support for information about transferring the file via FTP.

Note: If you contact SAS Technical Support for assistance with this macro, attach the debugging files with your correspondence, or notify SAS Technical Support that these files are available.

Appendix 4

Other Resources

If you have questions about or problems with your licensed SAS software, you can explore the multiple resources that are available on the SAS Institute Support website at <http://support.sas.com/techsup>. This website provides an online mechanism for reporting and tracking problems and questions for SAS Technical Support. These electronic services are available 24 hours a day.

Select **Training and Bookstore** to access links to the SAS bookstore, training information, and the certification program. In addition, you can access information about SAS Global Academic Program and SAS OnDemand for Academics.

If you want your question or problem handled by phone, ask your site's SAS Installation Representative or on-site SAS support personnel to call the SAS Technical Support Division. Sites in North America can call 919-677-8008 or send a Fax to 919-531-9449. Sites that are outside of North America should check the SAS Technical Support website or their local SAS office.

