

# Alert Notes for the SAS® System Version 9 for Microsoft® Windows®

Alert Notes describe issues that you need to be aware of before installing or using this software. Fixes and/or workarounds may be provided for the problems.

## **Obtaining Current Alert Notes**

This document addresses Alert Notes about Installation and General SAS System Issues. For the latest Alert Notes about these issues as well as product-specific issues, visit the following SAS Web site:

[www.sas.com/service/techsup/search/alert\\_search.html](http://www.sas.com/service/techsup/search/alert_search.html)

This Web page gives you the following search options:

- Operating System
- Release
- Sorted by
- Product
- Component

SAS recommends that you perform two searches - one in which “component” is *Installation Issues* and one in which “component” is *General System Issues*.

In addition, you may want to perform a third search in which “component” is *All Components*, and select a product to view product-specific Alert Notes.

## **Alert Notes for Version 9**

### **Updating SAS Installation Data on the Server via the SAS Administrator Wizard**

A confirmation screen appears when the SAS Installation Data is updated via the SAS Administrator Wizard (SAW). The dialog box confirms the location of your SAS software, and prompts you to specify the file that contains SAS Installation Data, which you specified in the previous dialog box. When this dialog box appears, click **Next** to continue. There is no need to modify the location.

SAS Note SN-008560 documents this problem.

### **If You Use Excel Spreadsheets**

After SAS System Version 9 is installed, Release 8.2 might hang when you import Excel spreadsheets. Exporting Excel spreadsheets in SAS Release 8.2 continues to work correctly, as does importing and exporting Excel

spreadsheets in Version 9. The problem occurs because MDAC 2.7 has been installed on the Release 8.2 system, but hot fix 82OL04 has not been applied.

To resolve the problem, apply hot fix 82OL04 to your Release 8.2 system from the following Web site:

[http://ftp.sas.com/techsup/download/hotfix/82\\_win\\_sbcs.html#ol](http://ftp.sas.com/techsup/download/hotfix/82_win_sbcs.html#ol)

SAS Note SN-007399 documents this problem.

### **During a SAS installation, the Java Runtime Environment (JRE) installation program might fail on PCs with extended memory**

The Sun Java Runtime Environment (JRE) installation program might fail during the system components update portion of the SAS installation if the PC has extended memory.

This is a bug in the Sun installation program caused by a memory checking routine that cannot handle extended memory.

The JRE installation program can be found on the SAS Setup CD in `srw\redist\jre\j2re-1_3_1_03-win.exe`. The workaround is to run the JRE install program interactively by using the `-a` and `-z` options to disable the memory checking routine. See the following examples:

From the Setup CD:

```
<CD Drive>:\srw\redist\jre\j2re-1_3_1_03-win.exe -a -z
```

From an Administrator image:

```
<drive>:\Disk1\srw\redist\jre\j2re-1_3_1_03-win.exe -a -z
```

SAS Note SN-008158 documents this problem.

### ***Receiving Alert Notes in the Future***

After your initial query of Alert Notes through the Technical Support application listed above, it is essential that one or more representatives at your site subscribe to TSNEWS-L in order to receive future Alert Notes concerning your software.

To subscribe through e-mail, send e-mail to `LISTSERV@VM.SAS.COM`. The body of the e-mail should read `SUBSCRIBE TSNEWS-L`.

To subscribe through Technical Support's Web site, complete the Web form on the following page:

<http://www.sas.com/service/techsup/news/tsnews.html>