

## SAS<sup>®</sup> 9.1 64-bit Microsoft Windows

### Please Read Before Beginning Installation

Alert Notes list problems that you need to be aware of before installing or using this software. Fixes and/or workarounds may be provided for the problems. While Alert Notes may be written about any aspect of your software, Alert Notes about Installation and General System Issues are the only ones included in this document.

For the latest Alert Notes, visit the following SAS Web site:

[http://support.sas.com/techsup/search/alert\\_search.html](http://support.sas.com/techsup/search/alert_search.html)

This Web page gives you the following search options:

- Operating System
- Release
- Sorted by
- Product
- Component

SAS recommends that you perform three searches, using these selections for *Component*:

- General System Issues
- Installation Issues
- Installation Instructions (OS)

In addition, you may want to perform a fourth search in which *Component* is “All Components” and select a product to view product-specific Alert Notes.

After your initial query of Alert Notes through the application listed above, it is essential that one or more representatives at your site subscribe to TSNEWS-L in order to receive future Alert Notes concerning your software. To subscribe through e-mail, send e-mail to [LISTSERV@VM.SAS.COM](mailto:LISTSERV@VM.SAS.COM). The body of the e-mail should read `SUBSCRIBE TSNEWS-L`. To subscribe through Technical Support’s Web site, complete the Web form located at

<http://support.sas.com/techsup/news/tsnews.html>

Should you need assistance with the software beyond the information provided by the Alert Notes or TSNEWS-L, we ask that only the SAS Installation Representative or SAS Support Consultant call our Technical Support Division. Sites in the U.S. and Canada may call (919) 677-8008. Other sites should contact their SAS Installation Representative or SAS Support Consultant for the nearest SAS office.

## **Server Tier**

### **SAS Software Navigator CD does not work on Windows 64-bit**

The following pop-up window might be seen when trying to run the installation for SAS 9.1 Foundation for 64-bit using the **SAS Software Navigator** CD (SSN) on a 64-bit windows platform:

```
System Requirements:  
Setup does not support this operating system. Please review the  
System Requirements documentation for a list of supported  
operating systems.
```

The SSN is not supported on Windows 64-bit systems. To start the SAS 9.1 Foundation or the SAS 9.0 installation on a 64-bit Windows system, place the **SAS Setup** CD in the CD-ROM drive.

The SSN in your SAS Installation Kit can be used on any other tier to install various other products. For more details, please go to the section in your SAS Installation Kit entitled *Getting Started Guide for 64-bit Microsoft Windows*.

SAS Note SN-011124 documents this problem.

### **Under Windows XP, Autorun Window may Appear when Inserting CDs**

When you insert CD media on Windows XP, an Autorun window and an Autorun prompt may appear. This could occur during the SAS 9.1 Foundation installation process when CDs are swapped. The prompt is intermittent and may not happen when each CD is inserted.

If the Autorun window appears (this looks like a fancy Explorer window), you can close the window and continue with the installation.

If the Autorun prompt appears, it includes the following options:

```
Windows can perform the same action each time you insert a disk  
or connect a device with this kind of file:
```

```
Pictures
```

What do you want windows to do?

- Copy pictures to a folder on my computer using Microsoft Scanner and Camera Wizard
- View a slideshow of the images using Windows Picture and Fax Viewer
- Print the pictures using Photo Printing Wizard
- Open folder to view files
- Take no action
- Ok
- Cancel

Choose Take No Action, OK, and then continue with the installation.

To circumvent these dialogs permanently, you can try the following steps:

1. Open the My Computer icon.
2. Under Devices with Removable Storage, right-click the CD-ROM drive that you are using, and select Properties.
3. On the Autoplay tab, select the Mixed Content type.
4. Write down its original action in case you want to change it back later.
5. Select the Action to Perform button.
6. Select Take No Action.

Please note that this procedure might not work in all cases.

This issue is caused by a file type association that is set by the Windows XP operating system. SAS cannot control file types that are initiated by Windows XP.

SAS Note SN-006260 documents this problem.

## ***Mid-Tier***

### **JAR Files and Their Parent Directory Have Write Permission**

In SAS 9.1, several of the mid-tier installation directories and their associated JAR files have write permission.

This may pose a security risk, because the JAR files in these directories could be removed or changed by any user.

SAS Note SN-012101 documents this issue.

## **SAS Java-based Products May Experience Problems When Run on a PC Using the ATI Rage XL Video Driver**

SAS Java-based products may experience problems when run on a PC using the ATI Rage XL video driver. Problems have been uncovered while using ATI Rage XL version 5.0.2195.5005 and version 5.0.2195.5012. SAS Java-based products include the SAS Software Navigator. Java installations can similarly be affected. These products and installations are dependent on the Sun Java 1.4.1 Runtime Environment. The problems occur between the JRE version 1.4.1 and the ATI Rage XL driver, affecting the SAS products.

The workaround is to upgrade the ATI Rage XL driver to the 5.0.2195.5022 or higher release.

SAS Note SN-012187 documents this issue.

### ***Client Tier***

## **SAS Java-based Products May Experience Problems When Run on a PC Using the ATI Rage XL Video Driver**

SAS Java-based products may experience problems when run on a PC using the ATI Rage XL video driver. Problems have been uncovered while using ATI Rage XL version 5.0.2195.5005 and version 5.0.2195.5012. SAS Java-based products include the SAS Software Navigator. Java installations can similarly be affected. These products and installations are dependent on the Sun Java 1.4.1 Runtime Environment. The problems occur between the JRE version 1.4.1 and the ATI Rage XL driver, affecting the SAS products.

The workaround is to upgrade the ATI Rage XL driver to the 5.0.2195.5022 or higher release.

SAS Note SN-012187 documents this issue.

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